

[REDACTED]

*McLean, Virginia*

*Telephone:*

*Fax:*

NOV 13 2013

November 5, 2013

National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
West Building  
Washington, DC 20590

Dear Sir or Madam,

**Re: Recall Notification**

I received the attached letter referring to Recall Notification ID: 2013-1030AZ4. The letter shows Control Number 061714586 as well as the name and logo of your office and the name and logo of the Department of Transportation. However, the return address and telephone number shown on the letter do not appear to be those of your office.

Please let me know if the above-mentioned Notification was a notification issued by your office and if so, please send me a copy of it.

Thank you for your assistance.

Very truly yours

[REDACTED]

[REDACTED]:ab

Enclosure as stated

NAM  
11/15/13  
SMP



**IMPORTANT  
NOTICE**

RECEIVED NOV - 2 2013

Vehicle ID Number | IDRO [REDACTED]  
Registration | FAIRFAX COUNTY, VA

RECALL | WARR RECORD ID

Notice Issue Date: 10/30/2013  
Vehicle ID No: IDRO [REDACTED]

Notification ID: 2013-1030AZ4

Control Number

031714586

Phone | 1-855-767-7752

Issued To:

Mc Lean, VA [REDACTED]

**Manufacturers Vehicle Specifications**

Year   2010	Drive Type   FWD
Make   CADILLAC	Engine   V8 4.6L
Model   DTS	Fuel Type   Gasoline

ATTENTION: [REDACTED]

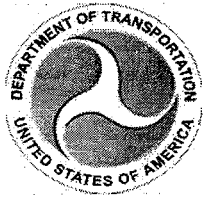
There have been mechanical and electrical breakdown issues reported for the same vehicle year, make and model that our records indicate that you are currently driving. There have also been recalls to repair safety defects for your vehicle.

Call our hot line toll free at **1-855-767-7752** so that we can activate a continued services coverage plan that will protect you against future repair costs and to initiate repairs of all your vehicle safety/equipment recalls and service issues at no cost to you.

Remember that once the original Manufactures Warranty for your vehicle has expired you will be responsible for all future repairs and you may also be responsible to correct unresolved vehicle recall and service issues at your expense.

**MOTOR VEHICLE RECALL NOTICE**

**2010 CADILLAC DTS's have been recalled to repair:  
ELECTRICAL SYSTEM:BATTERY:CABLES**



Please call us immediately at **1-855-767-7752** to receive a report detailing each recall, consequences if not repaired along with where and how to have the repairs done at no cost to you.

We will also send you the ***Motor Vehicle Safety Defects and Recalls Booklet*** published by the US Department Of Transportation's NHTSA free of charge for simply calling us.



This information is provided to us by the US Department of Transportation's, National Highway Traffic Safety Administration and the vehicle manufacture.

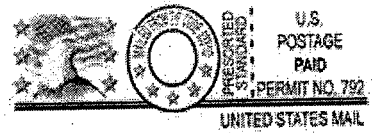


**Hot Line Hours Monday-Friday 8 AM - 8 PM Saturday 9 AM - 4 PM  
Phone 1-855-767-7752 Must Respond By Nov. 19, 2013**

You have been selected to receive this limited time offer based on information provided by the US Department Of Transportation and other information found in your consumer report. Final acceptance is subject to your ability to meet our full eligibility requirements. Email address may be required. Motor Vehicle Services, 4800 Mexico Rd., Suite 201, St. Peters, MD, United States Of America. Not affiliated with AV, Dealer the manufacturer or any government agency. Motor Vehicle Services is an independent company that sells vehicle services contracts.



Return Address  
 AFD - National Records Div.  
 838 16th St. N.W.  
 S 800 PMB#821  
 Washington, DC 20006



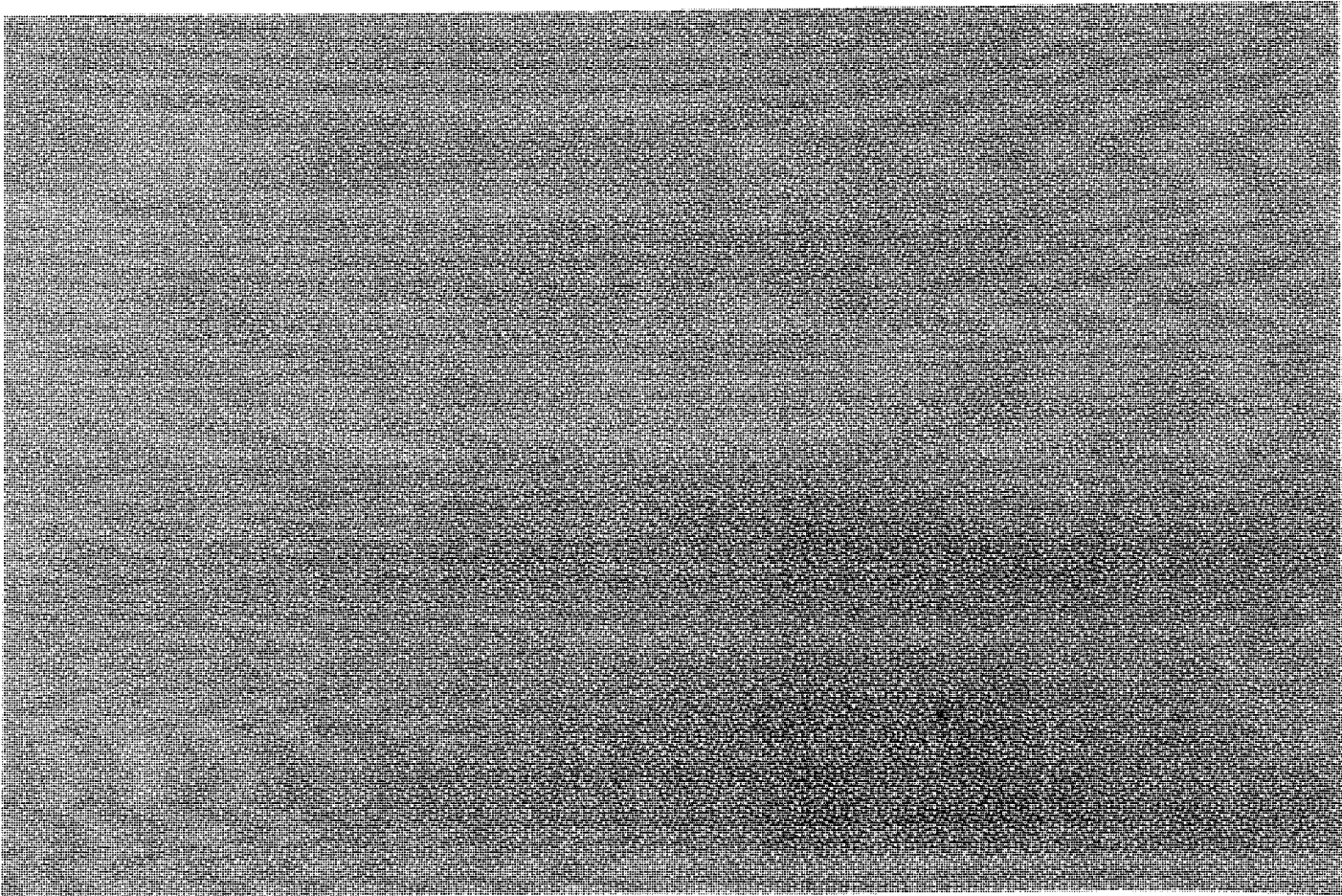
**URGENT DATE SENSITIVE MAIL**

SCF NORTHERN VA VA 220 POSTMASTER  
 PLEASE DELIVER  
 NO LATER THAN  
 11/6/2013



\*\*\*\*\*SCH 5-DIGIT [REDACTED] \*050  
 dws1030r-0023798

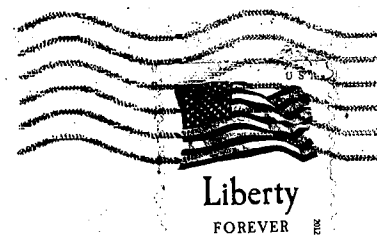
[REDACTED]  
 MC LEAN, VA [REDACTED]



McLean VA

NO VA 220

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**National Highway Traffic Safety  
Administration  
1200 New Jersey Avenue, SE  
West Building  
Washington, DC 20590**

20590

