

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: NHTSA: Follow up to ODI Complaint: 10553378
Date: Tuesday, January 07, 2014 9:14:41 AM

eq-10553378-5893

From: EVOQ (NHTSA)
Sent: Tuesday, January 07, 2014 7:36 AM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: NHTSA: Follow up to ODI Complaint: 10553378

From: [REDACTED]
Sent: Monday, January 06, 2014 11:30 PM
To: EVOQ (NHTSA)
Subject: RE: NHTSA: Follow up to ODI Complaint: 10553378

Complaint: 10553378

Trying to make corrections.

Yes, a police report was made with Liberty Co. Police Dept in Ga. Yes, my vehicle had a defect with the airbags and was fixed by Rincon Collision @912-826-1698. In addition I have met others with similars/same problems. However, mid-December Hyundai finally sent down their inspector to inspect the car. I told him the vehicle was already fixed and I received new parts to replace the defected parts on my car. As for pictures, your company must request the photos from Dan Vaden Service Dept. Contact person Wayne Borrero @912-629-3410. or www.Wayne.Barrero@danvaden.com.

Vin#5XYZG3ABXCG [REDACTED] . /year 2012/make hyundai

From: EVOQ@dot.gov
To: [REDACTED]
Subject: FW: NHTSA: Follow up to ODI Complaint: 10553378
Date: Tue, 17 Dec 2013 15:23:47 +0000



Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation