

DEC 26 2013

Form Approved: O.M.B. No. 2127-0008

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print) Name: [REDACTED] Address: [REDACTED] City: MT JOLLET Juliet State: TN Zip Code: [REDACTED]		Date Received: 20-NOV-2013 Daytime Telephone Number: [REDACTED] Evening Telephone Number: [REDACTED]		Repository: ☐ Reference No.: 10553128 E-mail Address: [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G2MB35BX7Y [REDACTED]		Make: PONTIAC		Model: SOLSTICE	
Date Purchased: [REDACTED]		Dealer's Name and Telephone Number: [REDACTED]		Model Year: 2007	
Original Owner: ☒		Dealer's City: [REDACTED]		Engine: No: Cylinders: [REDACTED]	
Transmission Type: ☒ Antilock Brakes: ☒ Powertrain: 4 cyl		State: Ky Zip Code: [REDACTED]		Fuel Type: [REDACTED]	
mauvet		Multiple Failure: [REDACTED]		Incident Date(s): 19-JUL-2013	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 140000 AIR BAGS				Failure Mileage: 48000	
				Failure Speed: 0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make: [REDACTED]		Tire Model (Name or Number): [REDACTED]		Tire Size (Example P215/65R15): [REDACTED]	
DOT No. (Example: DOTM19ABC036): [REDACTED]		☐ Original Equipment ☐ Prior Repair		Failure Location: [REDACTED]	
Tire Component Code: [REDACTED]				Tire Failure Type: [REDACTED]	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make: [REDACTED]		Date Manufactured: [REDACTED]		Model No./Name: [REDACTED]	
Seat Type: [REDACTED]		Installation System: [REDACTED]			
Child Seat Component Code: [REDACTED]		Failed Part: [REDACTED]			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash: ☐ Yes ☒ No		Fire: ☐ Yes ☒ No		Number of Persons Injured: 0	
				Number of Deaths: 0	
				Reported to Police: N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2007 PONTIAC SOLSTICE. THE CONTACT STATED THAT THE PASSENGER'S SIDE AIR BAG WARNING LIGHT ERRONEOUSLY ILLUMINATED WHILE A PASSENGER WAS PRESENT IN THE SEAT. THE WARNING LIGHT REMAINED ILLUMINATED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT CONTACTED ABOUT THE FAILURE. THE FAILURE MILEAGE WAS 48,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

In response to your e-mail I will add/ correct the following information:

My city is Mt. Juliet, Tn [REDACTED]

The description of the problem, to be more accurate, should read that the airbag warning light in the instrument cluster stays illuminated. The passenger side airbag readiness light on the dash indicates an "off" status constantly, regardless of the presence of a passenger.

These indicators cause concern not only about the condition of the passenger side safety devices but about the system as a whole.

It is my understanding that this is a widespread problem with this vehicle. I came to this conclusion due to the number of discussions on the Solstice forum about it, although Im not sure people know they can report it.

It should also be noted that this is a two seat car and a child has to be transported in it. It is very concerning to not know the status of the passenger airbag due to the potential for injury from the bag itself.

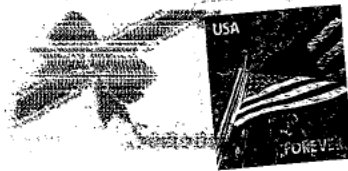
It is also my understanding that estimates for this repair run in the neighborhood of \$1000.00.



Mt. Juliet, TN

NASHVILLE TN 372

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