



INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 20-NOV-2013	Repository <input type="checkbox"/>
	Reference No. 10553117

OWNER INFORMATION (Type or Print)

Name			Daytime Telephone Number		E-mail Address	
Address						
City OLD LYME		State CT	Zip Code		Evening Telephone Number	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4YDF39023D4		Make KEYSTONE	Model MONTANA	Model Year 2013
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:
Original Owner <input checked="" type="checkbox"/>	Dealer's City	State	Zip Code	
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 16-AUG-2013

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 190000 TIRES, 191000 TIRES: TREAD/BELT	Failure Mileage 6000	Failure Speed 70
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make GOODYEAR	Tire Model (Name or Number) MARATHON	Tire Size (Example P215/65R15) 235/80R16
DOT No. (Example: DOTM19ABC036)	<input checked="" type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location: DRIVER SIDE FRONT
Tire Component Code 191000 TIRES:TREAD/BELT	Tire Failure Type: BLOWOUT	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2013 KEYSTONE MONTANA 3900FB TRAILER EQUIPPED WITH GOODYEAR MARATHON TIRES, SIZE: 235/80R/16E. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 70 MPH, THE FRONT PASSENGER'S SIDE TIRE FAILED AND CAUSED DAMAGE TO THE ALUMINUM WHEELS OF THE VEHICLE. THE CONTACT CALLED ROADSIDE ASSISTANCE, WHO WAS ABLE TO INSTALL THE SPARE TIRE. THE FAILURE RECURRED TWICE AND THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC TO HAVE ALL FOUR TIRES REPLACED. THE MECHANIC DIAGNOSED THAT THE TIRES WERE NOT RECOMMENDED FOR THE TYPE OF VEHICLE. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE OF THE TIRES AND VEHICLE WAS 6,000. THE DOT NUMBER WAS UNAVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 Public Law 93 579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: Changes
Date: Monday, December 16, 2013 11:22:22 AM
Attachments: [10553117.pdf](#)

From: Williams, Maritza CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Monday, December 16, 2013 11:05 AM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: Changes

He does have an ODI #. Email 4 of 7.

From: [REDACTED]
Sent: Friday, December 13, 2013 6:31 PM
To: DataQuality, DataQuality (NHTSA)
Subject: Changes