

DEC 30 2013

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 19-NOV-2013	Repository ☐ Reference No. 10552990		
OWNER INFORMATION (Type or Print)				Daytime Telephone Number Evening Telephone Number	E-mail Address
Name Address City	State	Zip Code	The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).		
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4S4BP62CX67		Make SUBARU	Model OUTBACK	Model Year 2006	
Date Purchased November 2004	Dealer's Name and Telephone Number Gillman Subaru 713-776-6310		Engine: No: Cylinders 4	Fuel Type: Gas	
Original Owner ☐	Dealer's City Houston	State TX	Zip Code 77099	Incident Date(s) 15-OCT-2013	
Transmission Type Automatic	☒ Antilock Brakes ☒ Cruise Control	Powertrain AWD	Multiple Failure: Yes	Incident Date(s) 15-OCT-2013	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL			Failure Mileage 94000	Failure Speed 65	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:			
Tire Component Code:			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2006 SUBARU OUTBACK. THE CONTACT STATED THAT WHILE DRIVING 65 MPH, THE ACCELERATOR FAILED TO RESPOND TO ACCELERATION ATTEMPTS. THE CONTACT ALSO MENTIONED THAT THE CHECK ENGINE WARNING LIGHT AND THE CRUISE CONTROL LIGHT ILLUMINATED INTERMITTENTLY. THE VEHICLE ALSO ERRONEOUSLY DECELERATED WHILE THE ACCELERATOR PEDAL WAS BEING DEPRESSED. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THE TECHNICIAN STATED THAT THE ACCELERATOR PEDAL WOULD NEED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED. THE FAILURE MILEAGE WAS 94,000.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

If failure of acceleration were to happen during passing or going uphill it could be quite dangerous. Subaru is not sure of exact cause. Accelerator pedal is a guess and costs \$400 to repair. I've experienced multiple random failures ~~with~~ and will reluctantly pay for the repair despite ridiculously high price.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

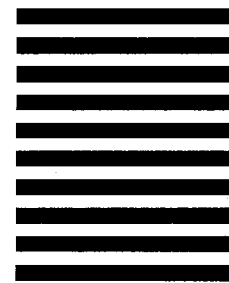
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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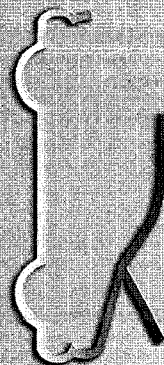
WASHINGTON, DC

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

