


JAN - 6 2014

 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>				FOR AGENCY USE ONLY 100148			
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received 13-NOV-2013		Repository <input type="checkbox"/>	
OWNER INFORMATION (Type or Print)				Daytime Telephone Number		Reference No. 10552035	
Name		Address		Evening Telephone Number SAME		E-mail Address	
City SHICKSHINNY		State PA		Zip Code			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 Digit Vehicle Identification Number Located at bottom of windshield on driver's side KMHWF25H23A				Make HYUNDAI		Model SONATA	Model Year 2003
Date Purchased JAN 2003		Dealer's Name and Telephone Number Motor world 570-821-3731			Engine: No: Cylinders 6		Fuel Type: GAS
Original Owner <input checked="" type="checkbox"/>		Dealer's City Wilkes BARRE		State PA	Zip Code 18702		
Transmission Type Automatic		<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control		Powertrain Front Wheel Drive		Multiple Failure: Incident Date(s) 15-OCT-2013	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: 020000 SUSPENSION						Failure Mileage 130000	Failure Speed 55
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:			
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:			Model No./Name:		
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>							
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2003 HYUNDAI SONATA. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 55 MPH, THE REAR OF THE VEHICLE BEGAN SWAYING ABNORMALLY. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC FOR DIAGNOSIS WHERE THE MECHANIC STATED THAT BOTH REAR STRUTS WOULD HAVE TO BE REPLACED. WHILE THE REPAIR WAS BEING PERFORMED THE REAR DRIVER'S SIDE UPPER CONTROL ARM FRACTURED. THE MECHANIC STATED THAT THE REAR UPPER CONTROL ARM AND FRAME WERE SEVERALLY CORRODED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 130,000.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

In the fall of 2012 my Hyundai was taken to Kost Service in Bloomsburg.

Rear of the car was unstable

A visual check was done and no problem was found.

In April of 2013 my Hyundai was taken to Kost Service in Bloomsburg. Car needed 2 rear struts. The service center was told to check the car for structural integrity and if not sound, do not replace the struts. Both struts were replaced at a cost of approx. \$560

In September of 2013 my Hyundai was taken to Connors Body Shop for minor repairs. Connors painted the rocker panel and sent the car to Lambach's repair shop for alignment and state inspection. The Hyundai was not inspectable because the left rear suspension was not safe. All parts were replaced with used parts and the car was inspected.

Hyundai sent me to Motorworld for an assessment of the cars rear suspension. Motorworld remarked that the right suspension was in deplorable condition. The original parts from the left side were in the trunk for Motorworld to inspect. Motorworld took pictures of the old parts but had no comment on the cars safety. They remarked that the right side was as bad as the left (which had already been replaced) because it wouldn't pass inspection.



[REDACTED]
Shickshinny, PA [REDACTED]

[REDACTED]
KIM W F 15 H2345



310. KMHW E15H23E



[Redacted]

Shickshinny, PA

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