

DEC 30 2013

Form Approved: O.M.B. No. 2127-0008

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received 13-NOV-2013	Repository ☐ Reference No. 10552033
OWNER INFORMATION (Type or Print)				Daytime Telephone Number	
Name [REDACTED]				E-mail Address [REDACTED]	
Address [REDACTED]				Evening Telephone Number [REDACTED]	
City LEXINGTON		State NC	Zip Code [REDACTED]		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5FNRL5H44DE [REDACTED]			Make HONDA	Model ODYSSEY	Model Year 2013
Date Purchased 4/9/13	Dealer's Name and Telephone Number Flow Honda 336-785-3837		Engine: yes	Fuel Type: gas	
Original Owner ☒	Dealer's City Winston-Salem	State NC	No: Cylinders V6		
	Zip Code 27127				
Transmission Type automatic	☒ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s) 13-NOV-2013	
	☒ Cruise Control				
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL				Failure Mileage 15382	Failure Speed < 1 mph
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2013 HONDA ODYSSEY. THE CONTACT STATED THAT WHILE ENTERING A RESIDENTIAL GARAGE, THE VEHICLE SURGED AND RAPIDLY ACCELERATED INDEPENDENTLY. THE CONTACT CRASHED AGAINST THE GARAGE DOOR AND THE PASSENGER'S SIDE REAR-VIEW MIRROR BECAME DETACHED FROM THE VEHICLE. THERE WERE NO INJURIES. THE VEHICLE WAS NOT TAKEN TO THE DEALER FOR INSPECTION OR THE FAILURE OR REPAIRS. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE AND CURRENT MILEAGE WAS 15,382. Vehicle was taken to the dealer for inspection, and repairs have been made to the damage caused					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					