

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Nelson, Carla CTR \(NHTSA\)](#)
Subject: FW: Case # 10551885 Budds Truck
Date: Thursday, November 21, 2013 10:37:45 AM

Subject: FW: Case # 10551885 Budds Truck

Hi Cynthia,
Below is the updates for ODI file 10551885.

From: [REDACTED]
Sent: Wednesday, November 20, 2013 9:27 PM
To: DataQuality, DataQuality (NHTSA)
Subject: Case # 10551885 Budds Truck

I received the follow up on my case [REDACTED] on my Toyota Tacoma 03 I am not able to print it out my printer is broke I tried changing info after downloading and I could not I cant get out of my computer The only thing that changed is the mileage it is 163,000 There is a recall out on it They say there was not It is for the spare tire carrier lift plate Paper says it should be checked and takes about 40 minutes Here is some pictures of the frame I was told by a mechanic it was a mess and should not drive At Muller Toyota in Clinton where I bought it The first time a sales person told who said he was a relative it was a mess I was called back and they said nothing they could do Went to Towne Toyota same story But they would sell one I told everyone that I could only equally swap for an older one No deals called all everywhere Then my wife put the pics and story on Toyota USA face book site foe 2 hours she put it on people were saying help them And it was getting nowhere people comments would not stay They removed as fast as they were put on A page of sharing One guy said his 2006 is rusted already Anyhow loss my case twice with Toyota in California said buy back was off and I said really my wives niece received 17,000 This summer for her older 99 barely any rust My wife was treated rudely at Toyota in California All said was why cant you trade us the same year with one of your dealers they said No My wife said she was calling the news They said go ahead Good Lord they knew there was going to be a death when the cars were recalled that was by the gas pedal I did not follow the story some say mats who knows it took a death for them to do something Here are the pics No truck no work The boss is not liking this I was hired with the truck for building maintenance and carpentry As of January I am praying I still have a job here are the pics I told them it has new front Worth almost 5,000 and a new radiator deer ran out early dark morning so that is all new well I am praying to get the frame fixed soon I lost my side job with no truck what has happened to Toyota ? Believe me if I was not so behind on bills I could go get a clunker I told them I have nothing The frames seemed to really rot I took my grandson in this on Saturdays























