

DEC 20 2013

Form Approved: O.M.B. No. 2127-0008

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148			
				Date Received 08-NOV-2013	Repository ☐ Reference No. 10551566		
OWNER INFORMATION (Type or Print)				Daytime Telephone Number		E-mail Address	
Name				[REDACTED]		[REDACTED]	
Address				[REDACTED]		[REDACTED]	
City CUMMING		State GA		Zip Code [REDACTED]		Evening Telephone Number	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KNDMG4C78B6 [REDACTED]				Make KIA		Model SEDONA	
Date Purchased Mar. 2012		Dealer's Name and Telephone Number KIA - CARRIAGE 866 462-8702				Model Year 2011	
Original Owner ☐		Dealer's City GAINSVILLE		State GA		Zip Code 30504	
Transmission Type AUTO		☐ Antilock Brakes ☒ Cruise Control		Powertrain		Incident Date(s) 05-APR-2012	
				Multiple Failure: yes			
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: 162000 STRUCTURE: BODY						Failure Mileage 45000	
Failure Speed 0							
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair			Failure Location:		
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION							
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 1		Number of Deaths 0	
				Reported to Police N			
Narrative Description of Incident(s), Crash(es), and Injury(ies): Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2011 KIA SEDONA. THE CONTACT STATED THAT WHILE PARKED ON A DOWNWARD HILL, THE REAR PASSENGER ATTEMPTED TO EXIT THE VEHICLE BUT THE DOOR SLAMMED INTO THE PASSENGER, PINNING HER INTO THE FRAME. THE VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION WHERE THEY STATED THAT THE FAILURE WAS NOT A SAFETY DEFECT AND THE VEHICLE WAS DESIGNED TO ACT IN THE MANNER IN WHICH IT DID. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED. THE FAILURE MILEAGE WAS 45,000.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

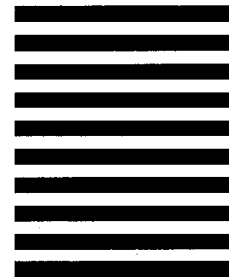
Dealer informed me that doors not locking in place when parked is a safety feature if window is open in back on automatic doors. I have manual doors - so very dangerous to have this feature in place.

ATTACH ADDITIONAL SHEETS IF NECESSARY

Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382
Official Business
Penalty for Private Use \$300



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IN THE
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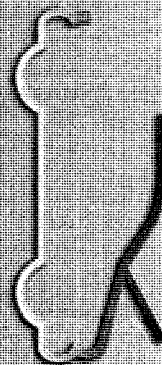
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:
www.safercar.gov

or call:
**Vehicle Safety Hotline
888-327-4236**



National Highway Traffic Safety Administration (NHTSA)
U.S. Department of Transportation
Washington, D.C. 20590