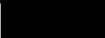


September 11, 2014


Wallkill, N.Y. 

Mr. Randy Reid
Correspondence Research Division
Office of Defects Investigation Enforcement
1200 New Jersey Avenue SE
Washington, D.C. 20590

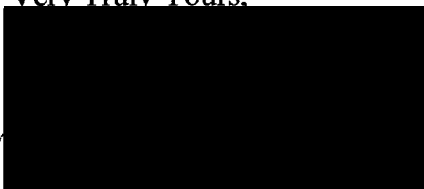
SEP 23 2014

Dear Randy Reid:

Reference: **Safety Related Defects.**

April, 2014 I sent you a packet of documents supporting my claim of a manufacturing defect that caused the incident on 10/07/2013. I have not received any response from your office. I want to know why? I am enclosing the letter I sent to you, not the documents, if need be, I will resend everything. Thank you for your concern in this matter.

Very Truly Yours,



9/11/14

NAM
10/14/14
JW



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Dear Consumer:

NVS-216rr

As a follow-up to your report to the Vehicle Safety Hotline (VSH), we have recorded your information on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failure(s) you reported that you believe relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the drivers' door or the driver's door jam. It may also be listed on a dealer repair invoice or your insurance or registration cards. When reporting a tire problem, the brand name, tire line and complete tire size should be included. Be certain to provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

We do not make your personal information (name, address, phone numbers, etc.) available to the general public. However, if we open an investigation that involves your vehicle, we will provide the manufacturer of your vehicle with a complete copy of your report. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicles or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-addressed portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-addressed portion of the form is showing.

If further assistance is needed, please contact the VSH at their toll-free number, 1-888-327-4236.

Thank you for your cooperation.

Sincerely,

Randy Reid Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure: VOQ

April 25, 2014

[REDACTED]
Wallkill, N.Y. [REDACTED]

**Mr. Randy Reid
Correspondence Research Division
Office of Defects Investigation Enforcement
1200 New Jersey Avenue SE
Washington, D.C. 20590**

Dear Randy Reid:

Reference: **Safety Related Defects.**

Enclosed are pertinent information documents that support my claim of a manufacturing defect that caused the incident on 10/07/2013. The vehicle was totaled salvage. There was no comprehensive insurance on the vehicle at time of incident. At the dealership (Young's Motors) where I purchased the vehicle new on 07/22/2005, they valued the truck at \$23,000.00 before the incident occurred. This incident is a **worriment**. This incident would have been devastating if my [REDACTED] year old grand daughter was buckled in her car seat at that time! Please bring Chrysler Corporation into being responsible and monetary credit me for my loss. I will consider informing the television media, Eyewitness News 7 On Your Side Investigative Reports if need be. Thank you for your concern in this matter.

Very Truly Yours,
[REDACTED]



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

08-NOV-2013

Repository ☐

Reference No.
10551555

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City WALLKILL State NY Zip Code [REDACTED]
Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3D7LS38C75G [REDACTED] Make DODGE Model RAM 3500 Model Year 2005
Date Purchased 7/22/2005 Dealer's Name and Telephone Number YOUNG'S MOTORS (845) 795-2111 Engine: No: Cylinders Fuel Type: DIESEL
Original Owner ☒ Dealer's City State Zip Code
1871 KPMILTON N.Y. 12547
Transmission Type AUTO ☒ Antilock Brakes Powertrain 4x4 Multiple Failure: Incident Date(s) 07-OCT-2013
☒ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: ENGINE (PWS) Failure Mileage 89000 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment Failure Location:
☐ Prior Repair
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☒ Yes ☐ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2005 DODGE RAM 3500. THE CONTACT STATED THAT WHILE PARKED, THE VEHICLE BECAME ENGULFED IN FLAMES. THE FIRE DEPARTMENT WAS CALLED AND A REPORT WAS FILED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND HAD AN ENGINEER INSPECT THE VEHICLE. THE ENGINEER DETERMINED THAT THE FIRE BEGAN IN THE ENGINE COMPARTMENT DUE TO THE BATTERY. THE VEHICLE WAS DESTROYED. THE APPROXIMATE FAILURE MILEAGE WAS 89,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



**NATIONAL HIGHWAY
TRAFFIC SAFETY
ADMINISTRATION
1200 NEW JERSEY AVENUE SE
WASHINGTON, DC 20590**