

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)**

This is a copy of your Report to the U.S. Consumer Product Safety Commission submitted on 11/3/2013

Incident Details	VQ-10551321-6122
------------------	------------------

Document Number: I13B0038A

Report Number: 20131103-9F5E6-2147450275

Report Submitted Date: 11/3/2013

Who You Are: Consumer

Incident Description: My son's 2009 Chevrolet Silverado dashboard cracked after a recent cold snap here in Indy. He went on-line and Googled his problem and there are numerous unexplainable people's dashboards cracking. The forums include images. He contacted GM and after much digging was given a 50% discount on their product failure. They would not acknowledge it was a flaw. This is where you guys come in. Can you please follow up as even at 50% it is over \$500 repair.

Incident Date: 10/1/2013

Incident Location: Home/Apartment/Condominium - Mooresville, Indiana, United States

Victim Details

First Name: [REDACTED]

Last Name: [REDACTED]

Injury Information: Incident, No Injury

Victim is of Hispanic/Latino origin? No

Race: White

Other Race/Ethnicity:

My Relationship to Victim: My Child

Gender: Female

Age when incident occurred: 41 Years

Address:

E-mail:

Phone Number: [REDACTED]

Product Details

Product Description: Chevrolet Silverado 2009

Product Category: Sports and Recreation

Product Type:

Brand Name: Chevrolet

Manufacturer / Importer / Private Labeler Name: GM

Manufacturer / Importer / Private Labeler Name:

CPSC does not guarantee the accuracy, completeness, or adequacy of the contents of the Publicly Available Consumer Product Safety Information Database on SaferProducts.gov, particularly with respect to information submitted by people outside of CPSC.

Model Name or Silverado
Number:
Serial Number:
Date
Manufactured:
Manufacturer
Date Code:
Manufacturer Not specified
Address:
Manufacturer
Website URL:
Manufacturer
Phone Number:
Retailer: 2009
Retailer State: Indiana

Additional Details

Purchase Date:

I still have the Yes
product in my
possession.

The product No
was damaged
before the
incident.

The product No
was modified
before the
incident.

Have you Yes
contacted the
manufacturer?

If not, do you N/A
plan to contact
them?

Explanation: They offered 50% discount on \$1000 repsit

Your Contact Information

First Name: [REDACTED]
Last Name: [REDACTED]
Address: [REDACTED], Indianapolis, Indiana, [REDACTED] United States
E-mail [REDACTED]
Phone Number: [REDACTED]

Consent

May we include Yes, you may include my Report with any attachments on SaferProducts.gov.
your Report,
including any

documents or
photographs
that you have
attached to
your Report,
but without
your name and
contact
information, in
CPSC's Public
Database?

May we release your name and contact information to the product manufacturer /importer / private labeler.

contact
information to
the product
manufacturer /
importer /
private labeler
identified in
your Report?

I certify that I have reviewed the Report and that the information provided in this Report is true and accurate to the best of my knowledge, information, and belief.

Yes

OMB Control Number 3041-0146