

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

11-12-13

NOV 19 2013

NHTSA

IN REGARD TO ODI # 10550320

I would like to correct the VIN  
# shown on the complaint. The error  
was due to an error on my Insurance  
card.

The correct VIN # is 51Z4D5648C

[REDACTED]

VIN# 51Z4D5648C1 [REDACTED]

Thank you

[REDACTED]

[REDACTED]

- Griffin, GA

[REDACTED]

[REDACTED]



## ID Number Search Results

| Recalls | Investigations | Complaints | Service Bulletins |
|---------|----------------|------------|-------------------|
| N/A     | N/A            | 1          | N/A               |

Below is a list of safety-related complaints received for this product. Complaints are entered into our complaint database and are used to determine if a safety-related defect trend exists.

Do you have a safety-related complaint? Let us know by going to our [File a Safety Complaint](#) page

Date Complaint Filed: 10/31/2013

Component(s): UNKNOWN OR OTHER

Date of Incident: 06/20/2012

NHTSA ID Number: 10550320

All Products Associated with this Complaint ▼

Details ▲

0 Associated Documents

Crash: No Fire: No Number of Injuries: 0 Number of Deaths: 0

Manufacturer: MONACO COACH CORPORATION

Vehicle Identification No. (VIN): 512405648C1...

### SUMMARY:

HOLIDAY RAMBLER DID NOT INSTALL A HAND HOLD ON THE RIGHT SIDE OF THE MOTORHOME ENTRANCE 5 STEPS TO HELP ENTER THE MOTORHOME SAFELY.

1200 New Jersey Avenue, SE, West Building Washington DC 20590 USA 1.888.327.4236 TTY 1.800.424.9153

**odi number 10550320 ISSUE=580885 PROJ=12**

From: **NHTSAHotline@** (telesishq.com NHTSAHotline@telesishq.com)

Sent: Tue 11/12/13 11:07 AM

To: [REDACTED]

When replying, type your text above this line.

**Notification of Case Change (All times are GMT-0500)**

**Workspace:** NHTSA Hotline Center

**Case:** odi number 10550320

**Case Number:** 580885

**Date:** 11/12/2013 **Time:** 11:05:48

**Creation Date:** 11/11/2013 **Creation Time:** 09:36:15

**Symptom:**

*Entered on 11/12/2013 at 11:05:48 EST (GMT-0500) by A P:*

Thank you for contacting the U.S. Department of Transportation's Vehicle Safety Hotline Information Center.

You can make corrections or additions to your complaint by mailing your information to the Department of Transportation with a printed copy of your complaint.

A copy of your complaint can be printed from the NHTSA web site at [www.nhtsa.dot.gov](http://www.nhtsa.dot.gov) 24 hours after submission on the Vehicle Safety Hotline. The Office of Defect Investigation Number is required to search for your complaint.

Please mail the corrected information to:

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation (NVS-210)  
1200 New Jersey Ave, SE  
West Building  
Washington, DC 20590

We hope that you find this information helpful. However, if you need additional information on our services please feel free to contact us at 1-888-327-4236.

Thank you,

NHTSA.dot.gov Response Team



Griffin, GA

ATLANTA METRO 300

13 NOV 2013 PM 12 L



ENERGY  
MONT



USA FIRST CLASS FOREVER

U.S. DEPARTMENT OF TRANSPORTATION  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
OFFICE OF DEFECTS INVESTIGATION (NVS-210)  
1200 NEW JERSEY AVE, SE  
WEST BUILDING  
WASHINGTON, DC 20590

