

CL-10550215-3778 NVS-200

OCT 21 2013

Bayside, New York
October 18, 2013

Acura Client Relations
1919 Torrance Blvd.
M/S 500-2N7E
Torrance, CA 90501-2746

EXECUTIVE SECRETARIAT

2013 OCT 23 P 12:18

RECEIVED - NHTSA

Gentlemen:

On October 3, 2013, we had a harrowing experience. When I released the gas pedal after accelerating out from a stop sign, the acceleration continued. Fortunately, there was not much traffic, and I managed to get the car out of traffic, onto the side of the road, and stop the car. The engine was stuck at full throttle; it revved at full rpm when I turned it on again (the rpm limiter cut it off for a fraction of a second but then it went back to full throttle.)

We had a tow to Acura in Roslyn, New York, and they said they had never heard of a problem like this. However, it took them only a few hours to diagnose the problem; it was that the throttle was mechanically stuck in full open position.

The remedy was to replace the throttle assembly (see attached service order).

Our concern is that this is a systematic problem with the throttle assembly as it gets old. We have heard about many accidents caused a car running by itself. We think there should be a recall to check the throttle in these cars, and that the cost of the repair should be included in this recall.

We look forward to hearing that this problem will be fully investigated, along with the reimbursement of the \$814.86 we paid for the repair.

Thank you.

Sincerely,

Attachment: Rallye Acura service repair dated October 3, 2013

cc: NHTSA Headquarters
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590

NM
10/25/13
SMD

CUSTOMER #: 19495

282967

RALLYE ACURA

INVOICE

1750 Northern Blvd.
Roslyn, NY 11576

BAYSIDE NY

HOME:

CONT:

BUS:

CELL:

DUPLICATE 2

PAGE 1

E-MAIL - service@rallyeacura.com

WEB SITE - www.rallyeacura.com

SERVICE ADVISOR: 10273 KEYOUNG MOON

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
GREEN	02	ACURA 3.2	19UUA56752A		122375/122376	T2159	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
19JAN02 DD			17:00 03OCT13		130.00	CASH	05OCT13
R.O. OPENED		READY	OPTIONS: DLR:251438 ENG:NAV7155 TRN:R23421				
			AXL:AL5872				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A CUSTOMER STATES AFTER VEHICLE IS STARTED RPM REV UP ALL THE WAY.

CHECK AND ADVISE

DIAG DIAG. FOUND THROTTLE BODY NOT OPERATING.

REPLACE THROTTLE BODY WITH GASKETS

205 CA 2.50

10P 10% OFF PARTS

1 16410-P8E-A02 THROTTLE BODY SUB

1 16177-P8F-A01 GASKET B

1 FREIGHT WARRANTY FREIGHT CLAIM

1 16176-P8F-A01 GSKT, THROTTLE BODY

PARTS: 497.68 LABOR: 302.25 OTHER: -49.77 TOTAL LINE A: 750.16

B Perform Complimentary Multipoint Inspection & Battery Test

MPI Perform Complimentary Multipoint Inspection &

Battery Test

205 CA 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C COMPLIMENTARY HAND CAR WASH

WASH COMPLIMENTARY HAND CAR WASH

205 CA 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D SUPPLY RALLYE ACURA LOANER VEHICLE R289, DE301476, PFX-1783.CUST IS

RESPONSIBLE FOR FUEL, DAMAGES AND TRAFFIC VIOLATION INCURRED

WHILE IN POSESSION OF VEHICLE.CAR MUST RETURNED BY 5:30PM

R289 SUPPLY RALLYE ACURA LOANER VEHICLE

R289, DE301476, PFX-1783.CUST IS RESPONSIBLE

FOR FUEL, DAMAGES AND TRAFFIC VIOLATION

INCURRED WHILE IN POSESSION OF VEHICLE.CAR

MUST RETURNED BY 5:30PM

205 CA 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

DATE PICKED UP	A DAILY STORAGE FEE OF \$35.00 PER DAY WILL BE CHARGED 48 HRS. AFTER NOTIFICATION THAT WORK HAS BEEN COMPLETED.	STATEMENT OF DISCLAIMER	DESCRIPTION	TOTALS
LIMITED EXPRESS WARRANTY: LABOR AND PARTS ARE WARRANTED FOR 90 DAYS OR 4,000 MILES.		THE MANUFACTURER'S WARRANTY CONSTITUTES ALL OF THE WARRANTIES WITH RESPECT TO THE SALE OF REPLACEMENT PARTS WHICH ARE SOLD AND INSTALLED BY RALLYE ACURA. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PART/PARTS AND/OR LABOR.	LABOR AMOUNT	302.25
			PARTS AMOUNT	497.68
PARTS AND SERVICE (516) 625-7777			GAS, OIL, LUBE	0.00
			SUBLET AMOUNT	0.00
SALES AND LEASING (516) 625-7070			MISC. CHARGES	-49.77
			TOTAL CHARGES	750.16
			LESS INSURANCE	0.00
I authorize the retrieval of on-board data as needed to facilitate vehicle repair, as well as sharing of that data with the manufacturer for diagnostic and research purposes.			SALES TAX	64.70
			PLEASE PAY THIS AMOUNT	814.86
X	CUSTOMER SIGNATURE			

N.Y.S. REPAIR SHOP # 7089179

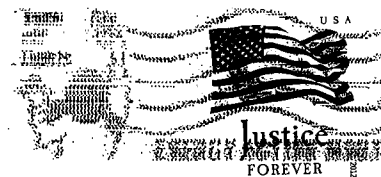
CUSTOMER COPY



Bayside, NY

NEW YORK NY 100

17 OCT 2013 PM 14 L



NHTSA Headquarters
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West Building
Washington, DC 20590

20590

