

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
Date Received 28-OCT-2013		Repository ☐		Reference No. 10549858	
OWNER INFORMATION (Type or Print)					
Name [REDACTED]		Daytime Telephone Number [REDACTED]		E-mail Address	
Address [REDACTED]		Evening Telephone Number [REDACTED]			
City TOMS RIVER	State NJ	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4T1BF28B64UC45519 4T1BF28B64UC45519		Make TOYOTA	Model AVALON	Model Year 2004	
Date Purchased March 20 2004	Dealer's Name and Telephone Number Gateway Toyota 732-240-2000		Engine: No: Cylinders	Fuel Type:	
Original Owner ☒	Dealer's City Toms River	State NJ	Zip Code 08753		
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:		Incident Date(s) 01-JUN-2012 12-Jun-2012	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL				Failure Mileage 14000	Failure Speed 10
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N yes	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2004 TOYOTA AVALON. THE CONTACT STATED THAT THE VEHICLE SUDDENLY ACCELERATED WHILE SHE DRIVING AT LOW SPEEDS OF UNDER 10 MPH. THE CONTACT LOST CONTROL OF THE VEHICLE, TRAVELED OVER THE CURB AND CRASHED INTO A MAIL BOX. THE POLICE DEPARTMENT WAS PRESENT HOWEVER, NO INJURIES WERE REPORTED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VEHICLE WAS REPAIRED. THE FAILURE MILEAGE WAS 14,000 AND THE CURRENT MILEAGE WAS 40,600. el was 4 houses from my house, the car turned to the left hit the tree, knock 2 mailboxes down. The car lost the control. I did not, lose The control.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I was 4 houses from my home. Car went to the left, hit tree Knock 2 mailboxes down. The car lost control, I did not stop. I tried to stop, but car did not stop. I tried to turn the wheel but it wouldn't turn. I am afraid to drive the car. Since the accident, I don't trust it anymore.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



TIME RECEIVED June 20, 2012 1:22:56 PM EDT	REMOTE CSID Risk Solutions (B1)	DURATION 228	PAGES 5	STATUS Received
Risk Solutions (B1) 6/20/2012 1:19:09 PM PAGE 1/005 Fax Server				



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For Customer Support refer to the appropriate platform below:

OrderPoint

800-934-9698

Orderpoint.support@lexisnexis.com

Accurint for Insurance

866-277-8407

Accurint.support@lexisnexis.com

Lexis.com

Law Firm accounts

800-543-6862

REPORT ATTACHED

PAGE COUNT: 5

CLIENT: 5370
DIVISION: 976
ADJUSTER: AU75768
CLAIM: [REDACTED]

TRANSACTION #: 396761641
DATE: 06/20/2012

DATE OF LOSS: 06/12/2012 TIME OF LOSS: 12:00 AM
STREET: [REDACTED]
CITY: TOMS RIVER
COUNTY: OCEAN
STATE: NJ

INVESTIGATING AGENCY: BERKELEY TWP PD
REPORT NUMBER: 365
REPORT TYPE: Auto Accident
PARTY 1: [REDACTED]
PARTY 2:
PARTY 3:

CAR: AVALON XL/XLS MAKE: TOYOTA YEAR: 2004
TAG: [REDACTED]

DRIVER LICENSE: [REDACTED]
ADDITIONAL INFO:

NOTE:

WE APPRECIATE THE OPPORTUNITY TO SERVE YOU.

This is the vin number

**Motor Vehicle
Commission**

NEW JERSEY

VEHICLE REGISTRATION

PLATE NO: [REDACTED] GOOD THRU: 04/2014
VIN: 4T1BF28B64U [REDACTED]
TOY 2004 4 DR GY AVA WC: 7
[REDACTED] PASSENGER 07
TOMS RIVER NJ [REDACTED] RENEWAL PT:PA
FEE: 39.50 RP201304621604601

THAN

Page 1 of 3 ☐ Fatal **New Jersey Police Crash Investigation Report** ☒ Reportable ☐ Non-Reportable ☐ Change Report

1 Case Number: **12-365** 10 Crash Occurred On: **83 Westport Dr** 11 Speed Limit: **25** 11a **79**

2 Police District: **Berkeley 01** 12 Round No.: **50** 13 Milepost: **2.5** 11b **---**

3 Station/precinct: **North** 14 ☐ At Intersection with ☒ N ☐ E of: **Garrett Rd** 15 ☐ From ☐ To: **25** 11c **---**

4 Date of Crash: **06/12/12** 5 Day of Week: **Su** 6 Time (use 2400 hrs): **1636** 7 Municipality Code: **1505** 8 Total Killed: **0** 9 Total Injured: **0** 16 ☐ NB ☐ SB ☐ WB ☐ EB 11d **---**

23 Veh No: **1** 24 Policy No.: **292** 25 Ins Code: **---** 53 Veh No: **---** 54 Policy No.: **---** 55 Ins Code: **---** 11e **---**

26 ☐ Parked ☐ Ped ☐ Pedalcyclist ☐ Resp to Emergency ☐ Hit & Run 56 ☐ Parked ☐ Ped ☐ Pedalcyclist ☐ Resp to Emergency ☐ Hit & Run 59 Sex: **01** 11f **---**

27 Number and Street: **---** 28 City: **Toms River** 29 State: **NJ** 30 Zip: **---** 56 Driver: **---** 57 Number and Street: **---** 58 Sex: **---** 11g **---**

31 State: **NJ** 32 Drivers License No.: **---** 33 DOB: **---** 34 Expires: **12/15** 61 State: **---** 62 Drivers License No.: **---** 63 DOB: **---** 64 Expires: **---** 11h **---**

35 Owner's First Name: **---** 36 Number and Street: **---** 37 City: **---** 38 State: **---** 39 Zip: **---** 65 Owner's First Name: **---** 66 Number and Street: **---** 67 City: **---** 68 State: **---** 69 Zip: **---** 11i **---**

38 Make: **TOY** 39 Model: **Avalon** 40 Color: **GR** 41 Year: **09** 42 State: **NJ** 68 Make: **---** 69 Model: **---** 70 Color: **---** 71 Year: **---** 72 Plate No.: **---** 73 State: **---** 11j **---**

44 VIN: **4T1BF28B64U** 45 Expires: **04/13** 74 VIN: **---** 75 Expires: **---** 11k **---**

46 Vehicle Removed To: ☒ Driven ☐ Left at Scene ☐ Towed ☐ Impound ☐ Disabled 47 Authority: ☒ Owner ☐ Driver ☐ Police 76 Vehicle Removed To: ☐ Driven ☐ Left at Scene ☐ Towed ☐ Impound ☐ Disabled 77 Authority: ☐ Owner ☐ Driver ☐ Police 11l **---**

48 Alcohol/Drug Test: ☒ No ☐ Yes ☐ Refused 49 Hazardous Material: ☐ On Board ☐ Spill ☐ Placed No. 50 Carrier No.: ☐ USDOT ☐ Other 51 Commercial Vehicle Weight: ☐ ≤ 10,000 lbs ☐ 10,001 - 26,000 lbs ☐ ≥ 26,001 lbs 52 Carrier name: **---** 11m **---**

134 Crash Diagram (NOT TO SCALE) ☐ Indicate North ***See page 3.** 11n **---**

48 Alcohol/Drug Test: ☐ No ☐ Yes ☐ Refused 49 Hazardous Material: ☐ On Board ☐ Spill ☐ Placed No. 50 Carrier No.: ☐ USDOT ☐ Other 51 Commercial Vehicle Weight: ☐ ≤ 10,000 lbs ☐ 10,001 - 26,000 lbs ☐ ≥ 26,001 lbs 52 Carrier name: **---** 11o **---**

130 Crash Description: **This was a one car crash with no reported injuries. Upon my arrival on 6/12/12 I was met at the scene (redacted) Toms River NJ (redacted) by the owner of the residence, (redacted) stated she was inside her house when she heard a loud bang. She looked outside and saw her mailbox in pieces on her lawn. I spoke with the driver of vehicle 1 (redacted) and she stated she was driving West on Westport Dr when her vehicle suddenly turned** 11p **---**

131 Damage To Other Property: **Damage to mailbox, tree, landscaping of (redacted) - damaged mailbox of (redacted)** 11q **---**

132 **---** 133 **---** 11r **---**

141 Officer's Signature: **Pt. Riddaph** 142 Badge No.: **511** 143 Reviewed By: **prb 1350** 144 Case Status: ☐ Pending ☒ Complete 11s **---**

	93	94	95	96	97	98	99	100	101	102	103	104	105	106	107	108	109	110	111	112	113	114	115	116	117	118	119	120	121	122	123	124	125	126	127	128	129	130	131	132	133
A	1	01	01	-	-	F	-	-	1	09	04	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
B																																									
C																																									
D																																									
E																																									

Names & Addresses of Occupants: If Deceased, Date & Time of Death

--- **---** **Toms River NJ**

NJTR-1 (Rev 10)



Police Copy

Page 2 of 3

New Jersey Police Crash Investigation Report	Police Dept: <u>Berkeley Twp.</u>	Code: <u>01</u>
Motor Vehicle Crash Description	Station: <u>North 12-365</u>	Case No: <u>121640054</u>

(Refer to vehicle by number)

	Veh Occ	Pos Inv'd	Ejed	Phys Cond	Age	Sex	Loc (In)	Type (In)	Ref Med	Equip Avail	Equip Used	Bag Dept	Hosp Code	Names & Addresses of Occupants - If Deceased, Date & Time of Death
A	83	84	85	86	87	88	89	90	91	92	93	94	95	
B														
C														
D														
E														

135 Crash Description

left into the opposite side of the street. [redacted] then stated she tried to turn the steering wheel straight but it was stuck in the left position. [redacted] stated she drove her vehicle onto the curb and sidewalk striking the mailbox that belonged to the residence of [redacted] on Toms River N.J. [redacted] then stated she continued across the lawn of that residence also partially striking a tree located on the property. [redacted] stated she drove back down the sidewalk went off the curb and back down on to the street. [redacted] stated that while she was trying to pull into her driveway (approximately 3 houses further) she struck her own mailbox to her residence. [redacted] explained once her car was safely parked in her driveway she had to exit the vehicle through the passenger side door. [redacted] stated she did not sustain any injuries in the incident. [redacted] mailbox is not repairable.

[redacted] car had damage to the front of the vehicle as well as damage to the front driver side quarter panel. Her driver side mirror was hanging from the vehicle and her windshield was partially cracked. The top of the driver side door was damaged as well and I could not open that door. I reached into the vehicle through the passenger side door and the steering wheel seemed to turn freely.

The damage to the victims residence is the mailbox being destroyed, the tree was missing a 8 inch piece of it's bark, and the mulch bed around the tree was surrounded by landscaping rock is also in need of repair. The victims information is [redacted] - [redacted] Toms River N.J. [redacted] Home phone [redacted]

Cell phone - [redacted]

Det. Rudolph [Signature]

Officer's Signature

5111

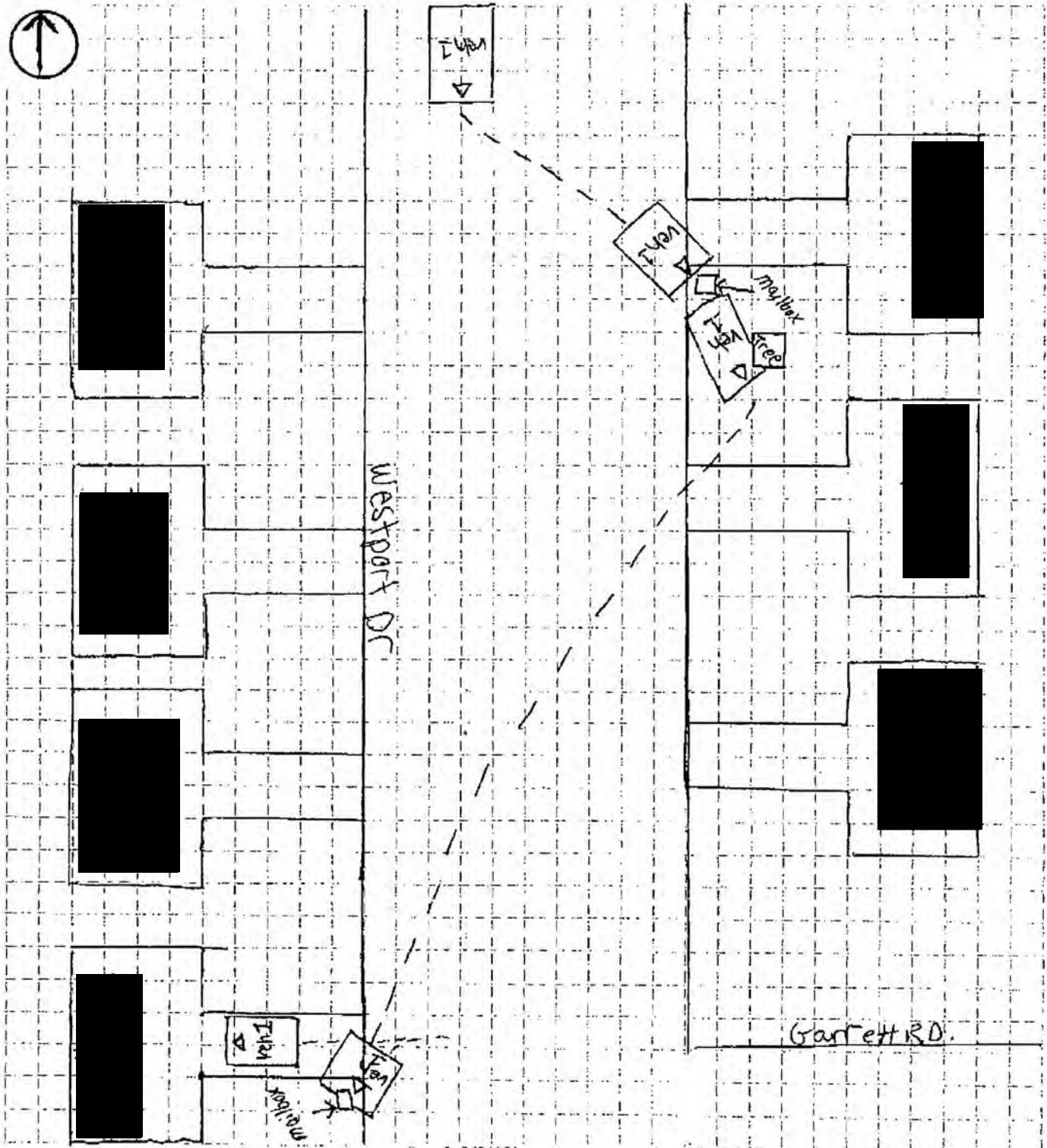
Badge Number

NJTR-1A (rev. 07/2005)

PAGE 3 OF 5

STATE OF NEW JERSEY MOTOR VEHICLE ACCIDENT DIAGRAM	Police Agency <u>Berkeley Township</u>	Case No. <u>12-1640054</u>
	Station <u>NORTH</u>	

80 SHOW NORTH
by arrow



Scott Allen
 Officer's Signature

511
 Badge Number

**BERKELEY TOWNSHIP POLICE DEPARTMENT
CRASH STATEMENT FORM**

NAME [REDACTED] D.O.B. [REDACTED]
 ADDRESS [REDACTED]
 CITY Toms River STATE NJ ZIP [REDACTED]
 HOME PHONE [REDACTED] WORK PHONE [REDACTED]
 DATE OF ACCIDENT 6/12/12 LOCATION On Scene - [REDACTED] Toms River
 YOUR LOCATION AT TIME OF ACCIDENT (DESCRIBE IF IN CAR/DRIVER/WITNESS/ETC)
[REDACTED] Toms River NJ
 ARE YOU RELATED TO ANY PARTY INVOLVED IN THE ACCIDENT? YES / (NO)
 IF YES, EXPLAIN RELATIONSHIP _____

STATEMENT Driving down westport to house all of a sudden
the car would not go straight and I could not turn.
I went up the curb and hit a mailbox and a tree. Then
I went back down onto the street and I was pulling into
my driveway. I hit my mailbox. I climbed out of the passenger
side because I could not open my door.

[REDACTED]
 SIGNATURE OF PERSON GIVING STATEMENT

OFFICER USE ONLY

CAD # 12-365 CASE # 12-1640054
 STATEMENT MADE AT On Scene - [REDACTED] DATE 6/12/12
 INVESTIGATING OFFICER Pt. Rudolph OPER # 5111



Corry's Body Shop Inc
 11 James St.
 Toms River, N.J., 08721
 Ph. 732-244-9700 Fax 732-244-2057
 01387A

Owner to pick up

Final Invoice

RO #:2381

Unit #:

Arrived:

Ready: 7/18/2012

Estimator: BILL PAULAUSKAS

Customer Information

Name: [REDACTED]
 Address: [REDACTED]
 Toms River NJ [REDACTED]
 Phone: [REDACTED]

Vehicle Information

Vehicle: 2004 GRAY TOYO AVALON XLS
 Style: 4D SED
 License: [REDACTED]
 VIN: 4T1BF28B64U [REDACTED]
 Mileage: 37736
 Mileage Out:

Insurance Information

Ins Co: HARTFORD INSURANCE COMPANY
 Contact:
 Phone: 800-498-6569
 Claim #: [REDACTED]
 Deduct: \$500.00

#	S#	Operation	Description	Type	Price	Adj Price	T	Lbr	Addl	Dept	Paint	Addl
1		Repair	Set up for pull	FL				2.0		F		
2		Repair	Unibody alignment	FL			✓	2.0		F		
3			FRONT BUMPER									
4		Remove/Install	R&I bumper cover					1.0		B		
5		Repair	Bumper cover					3.0		B		
5		Refinish	Bumper cover							R	2.6	
6		Refinish	Add for Clear Coat				✓				1.0	
7		Remove/Replace	A/M Molding	AM	\$61.00		✓	0.4		B		
8		Remove/Install	License bracket					0.2		B		
9		Repair	Adhesive removal (moldings)					0.4		B		
10			GRILLE									
11		Remove/Install	R&I grille assy					0.3		B		
12			FRONT LAMPS									
13		Remove/Install	RT Headlamp assy					0.5		B		
14		Remove/Install	LT Headlamp assy					0.5		B		
15		Repair	RT Headlamp assy "CLEAN SCUFFS"					0.5		B		
16		Remove/Install	RT Fog lamp assy					0.3		B		
17		Remove/Install	LT Fog lamp assy					0.3		B		
18			Align headlamps					0.5		B		
19			HOOD									
20		Repair	Hood					4.0		B		
20		Refinish	Hood							R	2.8	
21		Refinish	Add for Clear Coat				✓				1.1	
22		Remove/Install	Insulator					0.3		B		
23		Remove/Replace	Insulator clip x6	NW	\$8.94		✓			B		
24			WINDSHIELD									
25		Remove/Install	RT Nozzle unpainted					0.2		B		
26		Remove/Install	LT Nozzle unpainted					0.2		B		
27		Remove/Replace	Molding	NW	\$65.60		✓			B		
28	1		WINDSHIELD	SL	\$370.50	\$370.50	✓			B		
29			FENDER									



Corry's Body Shop Inc
 11 James St.
 Toms River, N.J., 08721
 Ph. 732-244-9700 Fax 732-244-2057
 01387A

Final Invoice

RO #:2381

Unit #:

Arrived:
 Ready: 7/18/2012

Estimator: **BILL PAULAUSKAS**

Customer Information

Name: [REDACTED]
 Address: [REDACTED]
 Phone: [REDACTED]
 TOMS RIVER NJ

Vehicle Information

Vehicle: 2004 GRAY TOYO AVALON XLS
 Style: 4D SED
 License: [REDACTED]
 VIN: 4T1BF28B64L [REDACTED]
 Mileage: 37736
 Mileage Out:

Insurance Information

Ins Co: HARTFORD INSURANCE COMPANY
 Contact:
 Phone: 800-498-6569
 Claim #: [REDACTED]
 Deduct: \$500.00

30	Repair	RT Fender				3.0	B	
30	Refinish	RT Fender					R	1.8
31		Overlap Major Adj. Panel					R	-0.4
32	Refinish	Add for Clear Coat			✓			0.3
33	Blend	LT Fender					R	0.9
34	Remove/Install	RT Fender liner				0.6	B	
35	Remove/Install	LT Fender liner				0.6	B	
36		WHEELS						
37	Remove/Replace	RECOND RT/Front Wheel, alloy 5 spoke US	RM	\$189.00	✓	0.3	B	
38	Remove/Replace	RECOND RT/Rear Wheel, alloy 5 spoke Japa	RM	\$189.00	✓	0.3	B	
39		COWL						
40	Remove/Install	Cowl grille				0.8	B	
41		ROOF						
42	Remove/Replace	LT Drip rail	NW	\$132.23	✓	0.8	B	
43	Remove/Replace	LT Roof molding silver	NW	\$62.90	✓	0.4	B	
43	Refinish	LT Roof molding silver					R	0.4
44	Refinish	Add for Clear Coat			✓			0.1
45	Remove/Install	Headliner XLS stone TO D&R				1.5	B	
46	Remove/Replace	LT Side rail outer	NW	\$136.97	✓	3.8	B	
46	Refinish	LT Side rail outer					R	1.0
47	Refinish	Add for Clear Coat			✓			0.2
48	Refinish	Roof panel "REFINISH UNDER MLDG"					R	1.4
48	Repair	Roof panel "REFINISH UNDER MLDG"				2.0	B	
49		Overlap Major Adj. Panel					R	-0.4
50	Refinish	Add for Clear Coat			✓			0.2
51	Remove/Replace	LT Drip rail rivet x10	NW	\$7.50	✓		B	
52		PILLARS, ROCKER & FLOOR						
53	Remove/Replace	LT Hinge pillar cut in	NW	\$184.63	✓	6.0	B	



Corry's Body Shop Inc

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01387A

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Phone: 800-498-6569
Claim #: [REDACTED]
Deduct: \$500.00

		w'shield opng							
53	Refinish	LT Hinge pillar cut in w'shield opng					R	1.0	
54	Refinish	Add for Clear Coat			✓				
55	Remove/Install	RT Rocker molding silver				0.5	B		
56	Remove/Install	LT Rocker molding silver				0.5	B		
57	Remove/Install	LT Center plr trim lower fawn				0.3	B		
58	Remove/Install	LT Center plr trim upper fawn				0.4	B		
59	Remove/Install	LT Wndshld plr trim fawn					B		
60	Remove/Install	LT Opening trim front door fawn					B		
61	Refinish	LT Ctr plr & rocker					R	1.0	
61	Repair	LT Ctr plr & rocker				1.0	B		
62		Overlap Major Non-Adj. Panel					R	-0.2	
63	Refinish	Add for Clear Coat			✓			0.2	
64	Remove/Install	LT Opening trim rear door fawn					B		
65		FRONT DOOR							
66	Repair	LT Door shell				3.0	B		
66	Refinish	LT Door shell					R	2.0	
67		Overlap Major Non-Adj. Panel					R	-0.2	
68	Refinish	Add for Clear Coat			✓			0.4	
69	Remove/Replace	LT Belt w/strip	NW	\$69.99	✓	0.3	B		
70	Remove/Install	LT Handle, outside silver				0.5	B		
71	Remove/Install	LT R&I trim panel				0.6	B		
72	Remove/Install	LT Mirror glass w/heated				0.2	G		
73	Remove/Replace	LT Mirror XLS w/memory beige	NW	\$315.14	✓	0.6	B		
73	Refinish	LT Mirror XLS w/memory beige			✓		R	0.7	
74	Refinish	Add for Clear Coat			✓			0.1	
75	Remove/Install	LT Body side midg silver				0.3	B		



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Mileage Out:

Insurance Information

Ins Co: HARTFORD INSURANCE COMPANY
Contact:
Phone: 800-498-6569
Claim #: [REDACTED]
Deduct: \$500.00

76		CLEAN & RETAPE MLDG	SS	\$3.00	✓	0.5	B
77	Refinish	BLACK OUT DOOR FRAME					R 1.0
78	Remove/Replace	LT Door w/strip	NW	\$48.80	✓	0.4	B
79		REAR DOOR					
80	Blend	LT Door shell					R 1.0
81	Remove/Install	LT Belt w/strip				0.3	B
82	Remove/Install	LT Body side mldg silver				0.3	B
83		CLEAN & RETAPE MLDG	SS	\$3.00	✓	0.3	B
84	Remove/Install	LT Handle, outside silver				0.5	B
85	Remove/Install	LT R&I trim panel				0.5	B
86		ROPE TAPE BACK GLASS				0.3	B
87		QUARTER PANEL					
88	Repair	LT Quarter panel				4.0	B
88	Refinish	LT Quarter panel					R 2.2
89		Overlap Major Non-Adj. Panel					R -0.4
90	Refinish	Add for Clear Coat			✓		0.4
91		ROPE TAPE QTR GLASS				0.3	B
92	Blend	Fuel door					R 0.2
93		REAR LAMPS					
94	Remove/Install	LT Combo lamp assy				0.4	B
95		REAR BUMPER					
96	Remove/Install	R&I bumper cover TO D&R				0.5	B
97		ADHESION PROMOTER	SS	\$8.00	✓		B
98	Remove/Replace	Car cover	SS	\$10.00	✓		B
99		Car cover (interior)				0.5	B
100	Repair	Color sand & buff				2.0	B
101	Remove/Replace	Restore corrosion protection	SS	\$8.00	✓	0.3	B
102	Remove/Replace	Weld-through primer 1/3	SS	\$3.30	✓	0.2	B



Corry's Body Shop Inc
 11 James St.
 Toms River, N.J., 08721
 Ph. 732-244-9700 Fax 732-244-2057
 01387A

Final Invoice

RO #:2381

Unit #:

Arrived:
 Ready: 7/18/2012

Estimator: **BILL PAULAUSKAS**

Customer Information

Name: [REDACTED]
 Address: [REDACTED]
 TOMS RIVER NJ [REDACTED]
 Phone: [REDACTED]

Vehicle Information

Vehicle: 2004 GRAY TOYO AVALON XLS
 Style: 4D SED
 License: [REDACTED]
 VIN: 4T1BF28B64L [REDACTED]
 Mileage: 37736
 Mileage Out:

Insurance Information

Ins Co: HARTFORD INSURANCE COMPANY
 Contact:
 Phone: 800-498-6569
 Claim #: [REDACTED]
 Deduct: \$500.00

		can							
103	Remove/Replace	Seam sealer (self-leveling)	SS	\$39.00	✓			B	
104	Remove/Replace	Stripe tape (per panel)	SS	\$13.50	✓	0.7		B	
105	Remove/Replace	Mount & balance (standard) x2	SL	\$20.00	✓			B	
106	Remove/Replace	Valve stem x2	SS	\$3.00	✓			B	
107	Repair	Glass clean up				0.5		B	
108	Remove/Replace	WHEEL OPEN MLDGS x3	SS	\$12.00	✓	0.3		B	
109	1 Remove/Replace	VENT SHADES	AM	\$93.75	\$93.75	✓	0.5	B	
110	Repair	Adhesive removal				0.4		B	
111		Waste disposal	HW	\$3.50	✓			B	
112		SCAN SRS SYSTEM	SL	\$308.12	✓			B	
113		TRANSPORTATION CHARGES	MC	\$49.57	✓			B	
114		Feather edge, fill & block				1.0		B	
115	Remove/Replace	DOOR EDGE GUARD x2	SS	\$6.00	✓	0.2		B	
116	1	WHEEL ALIGNMENT	SL	\$81.25	\$81.25	✓		B	
117	Repair	Reset electrical components				0.4		B	
118	Refinish	CLEAN/GRIND WELD TABS						R	0.3
118		CLEAN/GRIND WELD TABS				0.3		B	
119		RESTRAINT SYSTEMS			✓				
120	Remove/Replace	LT Side impact sens	NW	\$138.82	✓			B	
135		SCAN SRS SYSTEM	SL	\$45.00				B	
209		Paint Materials	PM	\$567.50	✓				
246		Towing	TW	\$125.00					

Totals:	RO:	Supp:	Total:
Final (Combined) Totals			
Parts - New	\$1,171.52		\$1,171.52



Corry's Body Shop Inc
11 James St.
Toms River, N.J., 08721
Ph. 732-244-9700 Fax 732-244-2057
01387A

Final Invoice

RO #:2381

Unit #:

Arrived:

Ready: 7/18/2012

Estimator: BILL PAULASKAS

Customer Information

Name: [REDACTED]
Address: [REDACTED]
TOMS RIVER NJ [REDACTED]
Phone: [REDACTED]

Vehicle Information

Vehicle: 2004 GRAY TOYO AVALON XLS
Style: 4D SED
License: [REDACTED]
VIN: 4T1BF28B64U [REDACTED]
Mileage: 37736
Mileage Out:

Insurance Information

Ins Co: HARTFORD INSURANCE COMPANY
Contact:
Phone: 800-498-6569
Claim #: [REDACTED]
Deduct: \$500.00

Parts - Aftermarket	\$154.75	\$154.75
Parts - Remanufactured	\$378.00	\$378.00
PARTS TOTAL	\$1,704.27	\$1,704.27
Body Labor	\$2,589.80	\$2,589.80
Refinish Labor	\$1,089.60	\$1,089.60
Frame Labor	\$184.00	\$184.00
Glass Labor	\$9.20	\$9.20
LABOR TOTAL	\$3,872.60	\$3,872.60
Shop Supplies	\$108.80	\$108.80
Sublet	\$779.87	\$779.87
Paint Materials	\$567.50	\$567.50
Hazardous Waste Removal	\$3.50	\$3.50
Towing	\$125.00	\$125.00
Miscellaneous	\$49.57	\$49.57
Sub Total	\$7,211.11	\$7,211.11
1 (7.000%)		\$496.03
GRAND TOTAL		\$7,707.14
Minus Deductible		(\$500.00)
Insurance Total Due:		\$7,207.14