

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 28-OCT-2013		Repository ☐ Reference No. 10549835	
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		E-mail Address	
Address		Evening Telephone Number			
City	State	Zip Code			
ALBIA		IA			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number located at bottom of windshield on driver's side		Make	Model	Model Year	
JS3TX92V844		SUZUKI	XL-7	2004	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
10-30-2004	Des Moines Chrysler		No: Cylinders 6		
Original Owner	Dealer's City	State	Zip Code		
☐	Des Moines	IA	50111		
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
Automatic	☒ Cruise Control	6 cylinder 2.7 Liter		21-OCT-2013	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 140000 AIR BAGS			Failure Mileage	Failure Speed	
Automatic			53000	55	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2004 SUZUKI XL-7. THE CONTACT WAS DRIVING 55 MPH AND NOTICED THAT THE PASSENGER'S SIDE AIR BAG WARNING LIGHT WAS ILLUMINATED WITH THE PASSENGER SEAT UNOCCUPIED. THE VEHICLE WAS NOT TAKEN FOR DIAGNOSIS. THE MANUFACTURER WAS NOT MADE AWARE OF THE ISSUE. THE APPROXIMATE FAILURE MILEAGE WAS 53,000. Took the Suzuki to Dealer This is the report					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

INVOICE



Page 1 of 1

1650 S.E. 37th St., Grimes, IA 50111
 Service (515) 727-1813 · Parts (515) 727-1815
 Sales (515) 270-0706
 Toll Free: (866) 412-0152 · FAX: (515) 727-1820
 www.kiadm.com
 service@kiadm.com

ALBIA, IA

Home:

Bus:

Cell:

Email: mail

home

SERVICE ADVISOR: 1289 MATTHEW BULS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
GRY	04	SUZUKI XL7	JS3TX92V844		52278 / 52278	T7625	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PD NO.	RATE	PAYMENT	INV DATE
30OCT04			WAIT 26NOV13		0.00	CASH	26NOV13
R.O. OPENED	READY	OPTIONS: STK:480680 DLR:66517 ENG:2.7 Liter 1)PHOENIX AMERICAN#PWP3191					

12:33 26NOV13 14:15 26NOV13

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A PQ CROSSMEMBER RECALL

CAUSE: E

RECALL PQ INSPECTION COMPLETED

1287 WZ

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	(N/C) 0.00
--------	------	--------	------	--------	------	---------------	------------

52278 COMPLETED PQ INSPECTION

B CUST STATES THE AIRBAG LAMP IS ON, CHECK AND ADVISE.

DIAG CHECKED, FOUND B1207 DTC, FOUND TSB THAT
 APPLIES, FOUND FAILED RF SEAT BOTTOM. PART
 IS \$1639.06 (MUST ORDER), INSTALL
 LABOR/REZERO \$194.11.

1287 CZ

PARTS:	0.00	LABOR:	99.95	OTHER:	0.00	TOTAL LINE B:	99.95
--------	------	--------	-------	--------	------	---------------	-------

52278 VERIFIED AIR BAG LIGHT IS ON, WITH TECH 2 CHECKED FOR DTC
 FOUND B1207 FL SENSOR CRUSH DETECTED, FOUND TSB 0212144R PRICED AND
 AVAIL PASS SEAT BASE

C PERFORM MULTI-POINT INSPECTION WITH WALK-AROUND

KCP2 PERFORM MULTI-POINT INSPECTION WITH
 WALK-AROUND

1287 CZ

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00
--------	------	--------	------	--------	------	---------------	------

52278 PERFORMED INSPECTION

DID YOU KNOW THAT WE OFFER COMPLETE CAR CLEAN
 ING SERVICES? OUR PROFESSIONAL DETAILERS CAN
 MAKE YOUR VEHICLE LOOK LIKE NEW AGAIN! PLEASE
 ASK YOUR SERVICE CONSULTANT FOR MORE DETAILS.

HOURS OF OPERATION

PARTS & SERVICE DEPT

MONDAY - FRIDAY

7:00 AM - 6:00 PM

SATURDAY

7:30 AM - 4:30 PM

VEHICLE SALES

MONDAY - THURSDAY

8:00 AM - 8:00 PM

FRIDAY - SATURDAY

8:00 AM - 6:00 PM

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	\$ 99.95
PARTS AMOUNT	\$ 0.00
GAS, OIL, LUBE	\$ 0.00
SUBLET AMOUNT	\$ 0.00
MISC. CHARGES	\$ 0.00
TOTAL CHARGES	\$ 99.95
DISCOUNTS	\$ 0.00
SALES TAX	\$ 6.00
PLEASE PAY THIS AMOUNT	\$ 105.95

Customer Invoice

R.O.#: 148826

VIN.#: JS3TX92V844