

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print) Name: [REDACTED] Address: [REDACTED] City: ANGIER State: NC Zip Code: [REDACTED]		Date Received: 25-OCT-2013 Repository: ☐ Reference No.: 10549546		Daytime Telephone Number: [REDACTED] Evening Telephone Number: 5016	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JM1BJ245X21 [REDACTED]		Make: MAZDA Model: PROTEGE Model Year: 2002		Date Purchased: [REDACTED] Dealer's Name and Telephone Number: [REDACTED]	
Original Owner: ☐ Dealer's City: ROSAS LAKE		State: WA Zip Code: [REDACTED]		Engine: No: Cylinders: 4 Fuel Type: UNLEADED GAS	
Transmission Type: 5 SPEED MANUAL ☐ Antilock Brakes ☒ Cruise Control		Powertrain: [REDACTED] Multiple Failure: [REDACTED]		Incident Date(s): 01-JUL-2013	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: ENGINE (PWS) VARIABLE TURBO CONTROL SYSTEM BUTTERFLY VALVE'S SECHURING SCREWS CAUSE CATASTROPHIC ENGINE FAILURE.				Failure Mileage: 880 Failure Speed: [REDACTED]	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make: [REDACTED]		Tire Model (Name or Number): [REDACTED]		Tire Size (Example P215/65R15): [REDACTED]	
DOT No. (Example: DOTM19ABC036): [REDACTED]		☐ Original Equipment ☐ Prior Repair		Failure Location: [REDACTED]	
Tire Component Code: [REDACTED]		Tire Failure Type: [REDACTED]			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make: [REDACTED]		Date Manufactured: [REDACTED]		Model No./Name: [REDACTED]	
Seat Type: [REDACTED]		Installation System: [REDACTED]			
Child Seat Component Code: [REDACTED]		Failed Part: [REDACTED]			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash: ☐ Yes ☒ No Fire: ☐ Yes ☒ No		Number of Persons Injured: 0		Number of Deaths: 0	
Reported to Police: N		Narrative Description of Incident(s), Crash(es), and Injury(ies): Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2002 MAZDA PROTEGE. THE CONTACT ATTEMPTED TO START THE VEHICLE BUT THE ENGINE FAILED TO START ACCOMPANIED BY AN ABNORMAL KNOCKING FROM THE ENGINE. THE CONTACT ALSO MENTIONED THAT THE FAILURE OCCURRED MORE OFTEN WHEN THE ENGINE WAS COLD. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED. THE FAILURE MILEAGE WAS 880. THE MANUFACTURER IS AWARE OF THE PROBLEM, AND REPAIRS IT ON THEIR 2003 MODELS, WITH THE SAME ENGINE. FOR SOME UNKNOWN REASON THEY REFUSE TO CORRECT THE PROBLEM IN THE 2001 AND 2002 YEAR VEHICLES. WHEN ASKED, THEY PROVIDE NO REASON WHY THEY WILL FIX 2003 VEHICLES, BUT NOT 2001 AND 2002'S. THEY JUST SAY THEY WANT - PROBABLY BECAUSE NO ONE HAS MADE THEM. THIS CONSIDERATION DOES NOT KEEP THE ENGINE FROM STARTING. IT CAN, AND HAS, CAUSED CATASTROPHIC ENGINE FAILURE, WHICH SHUTS DOWN THE POWER STEERING AND BRAKES WHILE THE CAR IS MOVING.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					