

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Johnson, Laiuan CTR \(NHTSA\)](#)
Subject: FW: NHTSA: Follow up to ODI Complaint: 10548246
Date: Tuesday, November 12, 2013 9:53:21 AM

From: Williams, Maritza CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Tuesday, November 12, 2013 9:06 AM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: NHTSA: Follow up to ODI Complaint: 10548246

From: [REDACTED]
Sent: Monday, November 11, 2013 8:01 PM
To: DataQuality, DataQuality (NHTSA)
Subject: FW: NHTSA: Follow up to ODI Complaint: 10548246

I have reviewed the data report you returned to me by email and made appropriate alterations and additions as requested. The new completed report is accurate and outlines the vehicle and posed safety issue due to Pontiacs manufacturer defect in their air bag system. I would like to be added to any notifications for future recalls in regards to this issue as i would like the manufacturer to do the right thing and recall the 2007 Pontiac Solstice's to deal with this commonly found safety hazard. This air bag defect issue is quite common if the appropriate knowledgeable people are looking into it. Thank you for your time to review.

Attached is the revised Safety complaint report.

Thank you, [REDACTED]



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

17-OCT-2013

Repository ☐

Reference No.
10548246

OWNER INFORMATION (Type or Print)

Name

Address

City

BRUNSWICK

State

OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G2MB35B07Y

Make

PONTIAC

Model

SOLSTICE

Model Year

2007

Date Purchased

06/30/2007

Dealer's Name and Telephone Number

AXELROD PONTIAC INC. 216-661-5060

Engine: 2.4L

No: Cylinders

4

Fuel Type:

UNLEADED

Original Owner

☒

Dealer's City

PARMA

State

OHIO

Zip Code

44129

Transmission Type

Automatic

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

13-OCT-2013

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS

Failure Mileage

42,481

Failure Speed

0 - 20

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

N/A

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

N/A

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2007 PONTIAC SOLSTICE. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 20 MPH, THE AIR BAG WARNING LIGHT AND THE SERVICE AIR BAG WARNING LIGHT ILLUMINATED. THE VEHICLE WAS NEITHER DIAGNOSED NOR REPAIRED. THE CONTACT ALSO MENTIONED THAT HE HAD RESEARCHED THE PROBLEM AND FOUND OUT THAT THE PASSENGER'S SIDE AIR BAG SENSOR WAS CAUSING THE PROBLEM. THE MANUFACTURER WAS NOTIFIED. THE FAILURE MILEAGE WAS 48,000.

I SPOKE WITH AXELROD DEALSHIP (DOROTHY) 42,481
IN SERVICE DEPT ABOUT THIS ISSUE WITH LIGHT ON DASHBOARD, SHE SAID
WHEN LIGHT IS ON AIR BAGS ARE DISABLED. SHE OFFERED ME TO BRING
THE CAR IN TO BE LOOKED AT. AFTER MUCH ONLINE READING ABOUT THIS
OVERLY COMMON ISSUE AT COST OF \$800.00 TO \$1000.00 DUE TO PASSENGER SEAT

SENSOR
MFG DEFECT

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

I'm NOT TAKING CAR IN TO PAY \$1000.00 TO MAKE A LIGHT GO OUT DUE TO MFG. DEFECT.
I AM NOW DRIVING UNPROTECTED VEHICLE FROM THIS TIME FORWARD SINCE AIR BAGS
ARE RENDERED USELESS.