



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
DEC 04 2013
17-OCT-2013

Repository
Reference No.
10548206

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City SOUTH HAMPTON State NJ Zip Code [Redacted]

Daytime Telephone Number [Redacted] E-mail Address [Redacted]
Evening Telephone Number [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 2MEFM74W45X [Redacted]
Make: MERCURY Model: GRAND MARQUIS Model Year: 2005
Date Purchased: Aug 2005 Dealer's Name and Telephone Number: Merged with Miller Burlington Lincoln-Mercury Ford, Lumberton Engine: No: Cylinders Fuel Type:
Original Owner: [X] Dealer's City: Lumberton State: N.J. Zip Code:
Transmission Type: Auto Antilock Brakes: [X] Powertrain: Cruise Control: [X] Multiple Failure: Incident Date(s): 06-AUG-2013

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: LIGHTING (PWS) Failure Mileage: 41000 Failure Speed: Any

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM19ABC036) Original Equipment: [] Failure Location:
Prior Repair: []
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

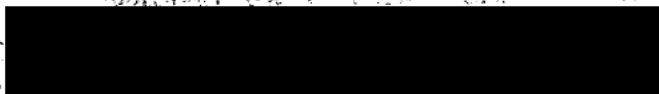
APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: [] Yes [X] No Fire: [] Yes [X] No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2005 MERCURY GRAND MARQUIS. THE CONTACT STATED THAT WHILE DRIVING AT VARIOUS SPEEDS, THE HEADLIGHTS FAILED SUDDENLY. THE DEALER WAS CONTACTED, WHO ADVISED THE CONTACT THAT THE HEADLIGHT MODULE POSSIBLY NEEDED TO BE REPLACED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 41,000 AND THE CURRENT MILEAGE WAS 42,105.



11-22-2013

Include, if available: Police/Fire Department Report; Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.