

**From:** [Wells, Cynthia CTR \(NHTSA\)](#)  
**To:** [Nelson, Carla CTR \(NHTSA\)](#)  
**Subject:** FW: NHTSA: Follow up to ODI Complaint: 10548204  
**Date:** Tuesday, October 29, 2013 3:00:07 PM

---

Part 2

---

**From:** EVOQ (NHTSA)  
**Sent:** Tuesday, October 29, 2013 1:36 PM  
**To:** Wells, Cynthia CTR (NHTSA)  
**Subject:** FW: NHTSA: Follow up to ODI Complaint: 10548204

Kristin Berry  
BLF Technologies Inc. on assignment with  
National Highway Traffic Safety Administration Dept. of Transportation  
NVS-200; W48-212  
[Kristin.berry.CTR@dot.gov](mailto:Kristin.berry.CTR@dot.gov)  
202-366-0699

---

**From:** [REDACTED]  
**Sent:** Tuesday, October 29, 2013 1:11 PM  
**To:** EVOQ (NHTSA)  
**Subject:** Re: NHTSA: Follow up to ODI Complaint: 10548204

Please be advised that after spending \$2500 to acquire a non defective motorcycle and purchasing the 2014 Ultra, I received a safety recall notice dated 10/16/2013. Harley-Davidson Recall No. 0153 stated the motorcycle I purchased is affected by the recall and do not ride the motorcycle until the recall service has been completed. BBB stated you might be able to assist with this issue.

On Monday, October 28, 2013 11:36 AM, [REDACTED] wrote:  
Date of Purchase: 08282013  
Dealer Name: Dillon Brothers Harley-Davidson  
Twin cylinder, fuel type is gas, 6 speed manual Transmission, antilock brakes, cruise control, belt driven, multiple failures.  
See Attachment

On Monday, October 28, 2013 9:41 AM, "[EVOQ@dot.gov](mailto:EVOQ@dot.gov)" <[EVOQ@dot.gov](mailto:EVOQ@dot.gov)> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to [dataquality@dot.gov](mailto:dataquality@dot.gov) or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.  
NHTSA/Office of Defects Investigation