

THOMAS J. MILLER
ATTORNEY GENERAL

CONSUMER PROTECTION DIVISION



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Department of Justice

September 13, 2013

SEP 30 2013

[REDACTED]
Danville, IA [REDACTED]

RE: Nissan Corporation
File # 2011-131358
(Please refer to the above file number when communicating with our office.)

Dear [REDACTED]

We have received and reviewed your letter about the above-referenced matter. From the information you provided, it appears your inquiry may more appropriately be reviewed for possible action by the agency listed below. Therefore, by copy of this letter, your information was forwarded to that agency for review. We anticipate the agency will respond to you after reviewing the information.

The agency may or may not take action based on your complaint. If the agency decides not to take action, you may wish to consult with a private attorney of your choice or consider filing a small claims court lawsuit. A lawsuit may be pursued in small claims court without the assistance of a private attorney if your claim is within the monetary limit for small claims court jurisdiction. In Iowa that limit is \$5,000.00. If your small claims lawsuit is to be filed in another state, you may wish to consult the appropriate clerk of court in that state.

If your search for an attorney is difficult, you may wish to ask friends for recommendations. In addition, the Iowa State Bar Association operates a Lawyer Referral Service. You may call that service at 800-532-1108 (Iowa only) or 515-280-7429 for more information. As another option, telephone directories typically have listings for lawyers in the yellow pages section under "Attorneys."

In addition to filing a complaint with our office for possible assistance, you may be able to use a new state law, effective July 1, 2009, that gives consumer fraud victims the right to file lawsuits against the companies or individuals who allegedly defrauded them. This new law is known as the Private Right of Action for Consumer Frauds Act. You may wish to consult a private attorney about whether you have a right to pursue a lawsuit based on the facts in your case. One of the key features of this new law is that the defendant will have to pay your attorney fees if you win. Please understand that you may contact a private attorney at anytime, even while your complaint is pending with our office. If you do not know the names of any attorneys, you might wish to look in your local Yellow Pages telephone directory under "attorneys" or contact the Lawyer Referral Service of the Iowa State Bar Association

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at www.iowabar.org. For more information about the new Iowa law, go to our website:
www.IowaAttorneyGeneral.gov.

Thank you for contacting us regarding this matter.

Sincerely,



STEPHEN SWITZER
Investigator

cc: National Highway Traffic Safety Administration
✓ Department of Transportation
400 7th Street, SW, Room 2318
Washington, DC 20590

AG CONSUMER [AG]

From: [REDACTED]
Sent: Friday, August 30, 2013 4:31 PM
To: AG CONSUMER [AG]
Subject: AG Office Consumer Complaint Form

Below is the result of your feedback form. It was submitted by
[REDACTED] on Friday, August 30, 2013 at 16:31:23

name: [REDACTED]
address: [REDACTED]
city: Danville
state: Ia
zipcode: [REDACTED]
homephone: [REDACTED]
age: 59
respname: Toyota Motor Engineering & Manufactruring North America Inc,
respaddr: 25 Atlantic Avenue
respcity: Erianger
respstate: Ky
respzip: 41018
respphone: 800-331-4331
vin: 4TAVL52N6WZ [REDACTED]
product: 1998 Toyota tacoma recall
newused: Used
datepurch: aug, 1998
amtpurch: 21,000.00
amtpaid: 21,000.00
howpay: loan
contbus: Yes
contatty: No
resolvefair: Toyota had a recall on 1998 toyota tacoma SR5 for rusted frames,Buyback 1.5 which is fair. But no one contacted me.

comments: My 1998 toyota tacoma truck which I bought brand new in 1998 has the frame totally rusted out,Toyota said they sent out recalls to everyone,I have been at the same address and same phone number for 20 years,no one at any time called or mailed me any information on this recall, I found out by internet after my wife noticed the truck was unable to drive,I called up toyota and they said I was a Month to late. I have a video on youtube about what I found after taking off the back of the truck.I called up toyota and

they said they would file the report and put in the report that I was turning them into the Attorney Generals office. Hopefully I can get something resolved,if any more of these trucks are on the road they need to be inspected before they cause the lose of a life.

submit: Send in the complaint

HTTP_USER_AGENT: Mozilla/4.0 (compatible; MSIE 8.0; Windows NT 5.1; Trident/4.0; .NET CLR 1.1.4322)