

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received: DEC 04 2013 04-OCT-2013		Repository ☐ Reference No. 10546771	
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		E-mail Address	
Address					
City	State	Zip Code	Evening Telephone Number		
LAKE HIAWATHA	NJ				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
1J8GL58KX3W		JEEP	LIBERTY	2003	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
	WARNOCK (now called Neilson)		No: Cylinders		
Original Owner	Dealer's City	State	Zip Code		
☐ MY DAD	EAST HANOVER	NJ			
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
	☒ Cruise Control			21-SEP-2013	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 020000 SUSPENSION			Failure Mileage	Failure Speed	
			31329	25	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2003 JEEP LIBERTY. THE CONTACT STATED THAT WHILE DRIVING 25 MPH, THE VEHICLE EXHIBITED AN ABNORMAL BANGING. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC FOR DIAGNOSIS WHERE THE CONTACT WAS INFORMED THAT THE UPPER CONTROL ARM AND UPPER BALL JOINT SUFFERED FROM SEVERE CORROSION. THE MECHANIC ADVISED THE CONTACT TO TAKE THE VEHICLE TO AN AUTHORIZED DEALER TO SEE IF THE VEHICLE COULD BE REPAIRED UNDER NHTSA CAMPAIGN NUMBER: 09V119000 (SUSPENSION). THE VEHICLE WAS TAKEN TO A DEALER AND THE DIAGNOSIS WAS CONFIRMED HOWEVER, THE CONTACT WAS INFORMED THAT THE VEHICLE WAS NOT INCLUDED IN THE RECALL CAMPAIGN. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE VEHICLE WAS REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 31,329.					
SAME EXACT PROBLEM AS RECALL. Goodyear said under recall but dealer said not our VIN number.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Lake Hiawatha N

PAID DANIELS ID 070

25 MAR 2007 PM 7:1



US Dept. of Transportation

N H T S A

Office of Defects Investigation

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