


INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

DEC 24 2013

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|  U.S. Department of Transportation National Highway Traffic Safety Administration | | DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline | | FOR AGENCY USE ONLY 100148 Date Received 01-OCT-2013 | | Repository <input type="checkbox"/> Reference No. 10546399 | |
| OWNER INFORMATION (Type or Print) | | | | | | | |
| Name | | Address | | City | | State | |
| HOUSTON | | TX | | Zip Code | | Daytime Telephone Number Evening Telephone Number E-mail Address | |
| The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004). | | | | | | | |
| VEHICLE INFORMATION | | | | | | | |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side | | | | Make | | Model | Model Year |
| 3GNEK12Z56G | | | | CHEVROLET | | AVALANCHE | 2006 |
| Date Purchased | | Dealer's Name and Telephone Number | | | Engine: | | Fuel Type: |
| 8-3-2006 | | ELCO CHEVROLET/ENTERPRISE FLEET SERVICES | | | No: Cylinders | | GAS + FLEX FUEL |
| Original Owner <input checked="" type="checkbox"/> | | Dealer's City | | State | Zip Code | 8 | ST. LOUIS MO. 63132 |
| Transmission Type | | <input checked="" type="checkbox"/> Antilock Brakes | Powertrain | | Multiple Failure: | | Incident Date(s) |
| AUTO-4WD | | <input checked="" type="checkbox"/> Cruise Control | AVALANCHE 1500 5.3 4SPD ELECTRONIC TRANS | | CONTINUOUS | | 01-OCT-2006 |
| FAILED COMPONENT(S)/PART(S) INFORMATION | | | | | | | |
| Vehicle Component Code: LIGHTING (PWS) AUTOMATIC HEADLAMP CONTROL SWITCH | | | | | Failure Mileage | | Failure Speed |
| | | | | | 24862 | | |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE | | | | | | | |
| Tire Make | | Tire Model (Name or Number) | | | Tire Size (Example P215/65R15) | | |
| DOT No. (Example: DOTM19ABC036) | | <input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair | | Failure Location: | | | |
| Tire Component Code: | | | | | Tire Failure Type: | | |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE | | | | | | | |
| Make: | | Date Manufactured: | | Model No./Name: | | | |
| Seat Type: | | Installation System: | | | | | |
| Child Seat Component Code: | | Failed Part: | | | | | |
| APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).) | | | | | | | |
| Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | | Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | | Number of Persons Injured | | Number of Deaths | Reported to Police |
| | | | | 0 | | 0 | N |
| Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available). | | | | | | | |
| TL* THE CONTACT OWNS A 2006 CHEVROLET AVALANCHE. THE CONTACT STATED THAT THE HEADLIGHTS FAILED TO OPERATE PROPERLY. THE CONTACT PERSONALLY DIAGNOSED THE VEHICLE AND FOUND THAT THE AUTOMATIC HEADLIGHT CONTROL SWITCH HAD FAILED. THE VEHICLE WAS REPAIRED BY THE CONTACT. THE MANUFACTURER WAS CONTACTED ABOUT THE FAILURE. THE FAILURE MILEAGE WAS 24,862. THE VIN WAS UNAVAILABLE. | | | | | | | |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. | | | | ATTACH ADDITIONAL SHEETS IF NECESSARY | | | |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action. | | | | | | | |

This ORIGINAL AUTOMATIC HEADLAMP SWITCH HAS NOT OPERATED CORRECTLY SINCE AUGUST OF 2006 UNTIL 9-10-13 WHEN I REPLACE IT. PROBLEMS IT CAUSE OVER THE YEARS WAS BATTERY PROBLEMS, DISCHARGE BATTERY, LOW BATTERY POWER WHICH CAUSE NO START. THE SWITCH ELECTRONICS INSIDE MALFUNCTIONING CONSTANTLY. I DID NOT TAKE IT TO MECHANIC OR DEALER, COULD NOT AFFORD TO AT THESE TIMES, SO I HAD TO DEAL WITH IT. I DID NOT DRIVE IT AS MUCH OVER THE YEARS BECAUSE OF THIS. I DECIDED TO REPLACE IT AND LOOK INSIDE OF ORIGINAL SWITCH PART NUMBER ON IT 15194803B53552112. CONT.

11-29-13

CONT. WHAT I SAW INSIDE SWITCH WAS OLD BURNT AND CLEAR PLASTIC MELT DOWN, HALF OF SWITCH

WAS WORKING AND HALF WAS MALFUNCTIONING. WHEN VEHICLE WAS OFF AND ALARM SET AND ALL LIGHTS OFF. THIS DEFECTED SWITCH WAS CONSTANTLY DRAWING CURRENT POWER FROM BATTERY. THIS SWITCH WAS IN DEFECT BEFORE I GOT THIS VEHICLE. IT CAME FROM FACTORY LIKE THIS. IT HAD TO BURN AND SMOKE AT ONE TIME. BUT DID NOT CAUSE FIRE, BUT IT COULD HAVE. IT MUST HAVE GOT BY INSPECTORS, BECAUSE HEADLAMPS DID WORK.

NEW SWITCH I PURCHASE PART NUMBER 15194803B23180057 HAS WORKED CORRECTLY NO PROBLEMS. THE OLD SWITCH WAS A DEFECT INSIDE. I SHOULD BE REIMBURSE FOR MY PURCHASE \$87.92. I HAVE THE OLD SWITCH IF NEEDED FOR INSPECTING. OTHER VEHICLES MAY HAVE HAD SAME PROBLEMS, BUT MECHANICS + DEALERS PROBABLY JUST REPLACE IT AND TOSS THE OLD ONE.



Houston Tx

Ph

US Dep of Trans
Nation Traffic Adm
1200 N Washington
Official Penalty

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7
ES
[Redacted]



Munday

CHEVROLET

Where value is the driving force

17800 I-45 North
Houston, Texas 77090
(281) 397-8600

| | | | | | | | |
|---|-------------------|-----------------|----------|------|-----------------|--|---------------|
| Any warranties on the products sold hereby are those made by the manufacturer. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. | | | | | | 20% RESTOCKING CHARGE ON APPROVED RETURNS NO REFUND AFTER 10 DAYS. NO RETURN ON ELECTRICAL PARTS. NO RETURN ON SPECIAL ORDER PARTS. NO REFUND WITHOUT THIS INVOICE. ALL RETURNS MUST BE IN ORIGINAL CONTAINER AND IN RESALABLE CONDITION. | |
| | | | | | | X _____ CUSTOMER SIGNATURE | |
| CUST. NO. | TAX EXEMPT NUMBER | CUST. P. O. NO. | SHIP VIA | PAY | SOLD BY | INVOICE DATE | INVOICE |
| 2000 | | | | CASH | DAVID HERNANDEZ | 09/10/13 | 362756 CVR |

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| QUANTITY | | PART NUMBER / DESCRIPTION | BIN | LIST | NET | AMOUNT |
|--|-------|---------------------------|------|-------|-------|---|
| SHIP | B. O. | | | | | |
| | 0 | 15194803 SWITCH 2.485 | 1050 | 81.22 | 81.22 | 81.22 |
| | | | | | | 81.22 |
| <p>HOURS</p> <p>Monday - Friday 7:00 am - 6:00 pm</p> <p>Saturday 8:00 am - 2:00 pm</p> | | | | | | <p>SUBTOTAL</p> <p>TAX .670</p> <p>FREIGHT 0.00</p> <p>NET515</p> <p>PAY THIS AMOUNT</p> <p>87.92</p> |

PAID
SEP 10 2013

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GC504511 Q (04/12)

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