



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

1200 New Jersey Avenue, SE
Washington, DC 20590

November 13, 2013

[REDACTED]

Long Beach, CA [REDACTED]

NVS-216 nlm
Ref. No. 10545883

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2007 Toyota Camry. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair motor vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We do not have authority to act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

You indicate that you complained to the dealer about the tire noise in your MY 2007 Toyota Corolla. You replaced the tires at about 50,000 miles and also replaced the right front axle. You want to know if replacing the tires and front axle at this mileage is considered normal wear and are there any related recalls. In addition, you want to know if Kia recently announced a recall on rear axles.

We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to front axle problems and premature tire wear in MY 2007 Toyota Camry vehicles. At this time, there is insufficient evidence to indicate a defect trend and thus warrant opening a safety defect investigation. However, the information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention. The NHTSA investigation and recall process is on our web site at www-odi.nhtsa.dot.gov/cars/problems/recalls/recallprocess.cfm.

With regard to your inquiry into KIA rear axle recalls, in order for us to record specific information concerning a problem with a vehicle certain information must be provided. Please fill out and return the enclosed pre-addressed, postage-paid Vehicle Owner's Questionnaire (VOQ). You can also file your complaint online at www.nhtsa.gov or call the auto safety Hotline at 1-888-327-4236. In addition, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained on our website.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid". The signature is written in dark ink and is positioned above the printed name and title.

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement