


FEB 11 2014

Form Approved: O.M.B. No. 2127-0008

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>Date Received 25-SEP-2013</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10545333</p>			
<p>OWNER INFORMATION (Type or Print)</p>					
<p>Name [REDACTED]</p>		<p>Daytime Telephone Number [REDACTED]</p>		<p>E-mail Address [REDACTED]</p>	
<p>Address [REDACTED]</p>		<p>Evening Telephone Number [REDACTED]</p>			
<p>City RAVENNA</p>	<p>State OH</p>	<p>Zip Code [REDACTED]</p>			
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>					
<p>VEHICLE INFORMATION</p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4YDT2972XA [REDACTED]</p>		<p>Make KEYSTONE</p>	<p>Model SPRINTER SELECT 25R 990 RET</p>	<p>Model Year 2010</p>	
<p>Date Purchased MARCH 2009</p>	<p>Dealer's Name and Telephone Number</p>		<p>Engine: No: Cylinders</p>	<p>Fuel Type: X</p>	
<p>Original Owner <input type="checkbox"/></p>	<p>Dealer's City AKRON</p>	<p>State OH</p>	<p>Zip Code</p>		
<p>Transmission Type X</p>	<p><input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control</p>	<p>Powertrain X</p>	<p>Multiple Failure: went bad all 5 Tires 3 yrs.</p>	<p>Incident Date(s) 25-SEP-2013</p>	
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>					
<p>Vehicle Component Codes: 190000 TIRES, 190000 TIRES</p>			<p>Failure Mileage 100</p>	<p>Failure Speed 60</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>					
<p>Tire Make UNKNOWN Towmax TRAIL KING</p>	<p>Tire Model (Name or Number) UNKNOWN</p>		<p>Tire Size (Example P215/65R15) 225/75R15</p>		
<p>DOT No. (Example: DOTM9ABC036)</p>	<p><input checked="" type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location: PASSENGER SIDE FRONT</p>			
<p>Tire Component Code 190000 TIRES</p>			<p>Tire Failure Type: BLOWOUT</p>		
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>					
<p>Make:</p>		<p>Date Manufactured:</p>		<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>			
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>			
<p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)</p>					
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured NO</p>	<p>Number of Deaths NO</p>	<p>Reported to Police N</p>	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL* HE CONTACT OWNS A 2010 KEYSTONE SPRINTER WITH TOWMAX STR TIRES. THE CONTACT STATED THAT WHILE DRIVING 60 MPH, THE FRONT PASSENGER AND REAR DRIVER'S SIDE TIRES BLEW. ON A SEPARATE OCCASION, THE REAR PASSENGER AND FRONT DRIVER TIRES BECAME BLISTERED. THE VEHICLE WAS REPAIRED AND THE MANUFACTURER WAS NOTIFIED. THE APPROXIMATE FAILURE MILEAGE OF BOTH THE VEHICLE AND THE TIRES WAS 100 MILES.</p> <p>THESE TIRES SHOULD NOT BE IN THE U.S.A. (MADE IN CHINA) THE COMPANY WOULD NOT STAND BEHIND THESE TIRES BECAUSE AFTER THE BLOWOUT I HAD NO PART OF THE TIRE LEFT. ALL 5 TIRES WENT BAD WITHIN 3 YRS. ALL BOUGHT IN A LOT OF PLACES BECAUSE OF TRAVEL ONLY 2 TIRES WERE COVER BY WARRANTY. ALL 4 OF THE TIRES LEFT BLISTERED. VERY BAD TIRES</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>			<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>		
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

YOU SHOULD BE ABLE TO FIND OUT THE MAKE OF TIRES FROM KEYSTONE THAT THEY PUT ON THIS VIN #