



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue, SE
Washington, DC 20590

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

December 6, 2013

[REDACTED]
Fresno, CA [REDACTED]

NVS-216 nlm
Ref. No. 10544754

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2005 Hyundai Sonata. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair motor vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect trend may exist. We do not have authority to act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

You indicate that smoke began to come from under the hood of your MY 2005 Hyundai Sonata. The vehicle was towed to an independent repair facility and they found that the air conditioner (AC) compressor had an electrical failure which resulted in damage to the entire AC system. You feel this is a safety problem and was not caused by normal wear.

We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to the AC compressor and related AC system components in MY 2005 Hyundai Sonata vehicles. At this time, there is insufficient evidence to indicate a defect trend and thus warrant opening a safety defect investigation or to initiate a recall. However, the information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention. We recommend that you contact Hyundai or a local dealer for further assistance. The NHTSA investigation and recall process is on our web site at www-odi.nhtsa.dot.gov/recalls/recallprocess.cfm.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the auto safety Hotline at 1-888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained on our website.

Sincerely,

A handwritten signature in black ink that reads "Randy Reid". The signature is fluid and cursive, with the first name "Randy" and last name "Reid" clearly distinguishable.

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement