



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

OCT 17 2013
18-SEP-2013

Reference No.
10544260

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City QUARTZ HILL State CA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2BXJBWC14AV [REDACTED] Make CAN-AM Model SPYDER RTS Model Year 2010
Date Purchased 4-13 Dealer's Name and Telephone Number 661-294-0072 Engine: No: Cylinders 2 Fuel Type: UNLEADED 91 OCTANE
Original Owner ☐ Dealer's City CASTLE, CA State CA Zip Code [REDACTED]
Transmission Type ☒ Antilock Brakes Powertrain Multiple Failure: Incident Date(s) 18-JUN-2013
SEMI AUTO ☒ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS) Failure Mileage 28400 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036) ☐ Original Equipment Failure Location:
☐ Prior Repair
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2010 CAN-AM SPYDER RTS. THE CONTACT STATED THAT WHILE ACCELERATING FROM A COMPLETE STOP, THE VEHICLE SUDDENLY STALLED. THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT WAS DETERMINED THAT THE FUEL SYSTEM HAD FAILED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS CONTACTED ABOUT THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 28,400. TOOK TO DEALER 3 TIMES FOR THE SAME PROBLEM. MECHANIC SAYS HE IS UNABLE TO FIX PROBLEM AND CAN-AM ALSO HAS NO FIX FOR IT. I WAS ALMOST IN TWO ACCIDENTS BECAUSE OF THIS PROBLEM. I GOT ON THE INTERNET TO FORUMS WHERE THERE IS A LOT OF OTHER OWNERS WITH THE SAME STALLING PROBLEM. TAKING BACK TO DEALER 10-3-13

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.