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|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|---------------------------------------------------------------------------------------------------------------------------------------------------------|--|---------------------------------------------------------------|--|
|  U.S. Department of Transportation<br>National Highway Traffic Safety Administration                                                                                                                                                                                                                                                                                                                                                                                                            |  | <b>Vehicle Owner's Questionnaire</b><br>To Report Vehicle Safety Defects<br>1-888-DASH-2-DOT<br>(1-888-327-4236)<br>INTERNET: www.nhtsa.dot.gov/hotline |  | DOT Auto Safety Hotline<br>FOR AGENCY USE ONLY 100148         |  |
| <b>OWNER INFORMATION (Type or Print)</b><br>Name: [REDACTED]<br>Address: [REDACTED]<br>City: NORTH SMITHFIELD State: RI Zip Code: [REDACTED]                                                                                                                                                                                                                                                                                                                                                                                                                                     |  | Date Received: NOV 12 2013<br>17-SEP-2013                                                                                                               |  | Repository <input type="checkbox"/><br>Reference No. 10544034 |  |
| The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).                                                                                                                                                                                                                                                                |  |                                                                                                                                                         |  |                                                               |  |
| <b>VEHICLE INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |  |                                                                                                                                                         |  |                                                               |  |
| 1/ digit Vehicle Identification Number Located at bottom of windshield on driver's side<br>KMHCG45C61L [REDACTED]                                                                                                                                                                                                                                                                                                                                                                                                                                                                |  | Make: HYUNDAI                                                                                                                                           |  | Model: ACCENT                                                 |  |
| Date Purchased: NOV 2009                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |  | Dealer's Name and Telephone Number: ONE STOP AUTO SALES (508) 528-3670                                                                                  |  | Model Year: 2001                                              |  |
| Original Owner: <input type="checkbox"/>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |  | Dealer's City: Franklin State: MA Zip Code: 06038                                                                                                       |  | Engine: No: Cylinders:                                        |  |
| Transmission Type: <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |  | Powertrain:                                                                                                                                             |  | Multiple Failure: Incident Date(s): 17-SEP-2013               |  |
| <b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |  |                                                                                                                                                         |  |                                                               |  |
| Vehicle Component Code: 020000 SUSPENSION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |  |                                                                                                                                                         |  | Failure Mileage: 85000                                        |  |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |  |                                                                                                                                                         |  |                                                               |  |
| Tire Make:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |  | Tire Model (Name or Number):                                                                                                                            |  | Tire Size (Example P215/65R15):                               |  |
| DOT No. (Example: DOTM19ABC036):                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  | <input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair                                                                       |  | Failure Location:                                             |  |
| Tire Component Code:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |  |                                                                                                                                                         |  | Tire Failure Type:                                            |  |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |  |                                                                                                                                                         |  |                                                               |  |
| Make:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |  | Date Manufactured:                                                                                                                                      |  | Model No./Name:                                               |  |
| Seat Type:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |  | Installation System:                                                                                                                                    |  |                                                               |  |
| Child Seat Component Code:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |  | Failed Part:                                                                                                                                            |  |                                                               |  |
| <b>APPLICABLE INCIDENT INFORMATION</b><br>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)                                                                                                                                                                                                                                                                                                                                                                                                                                                   |  |                                                                                                                                                         |  |                                                               |  |
| Crash: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |  | Fire: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                               |  | Number of Persons Injured: 0                                  |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |  |                                                                                                                                                         |  | Number of Deaths: 0                                           |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |  |                                                                                                                                                         |  | Reported to Police: N                                         |  |
| Narrative Description of Incident(S), Crash(es), and Injury(ies).<br>Please describe (1) events leading up to the failure; (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).                                                                                                                                                                                                                                                                                                       |  |                                                                                                                                                         |  |                                                               |  |
| TL* THE CONTACT OWNS A 2001 HYUNDAI ACCENT. THE CONTACT STATED THAT THE SUB FRAME AND CONTROL ARMS WERE COMPLETELY CORRODED. THE VEHICLE WAS NOT REPAIRED AND THE MANUFACTURER WAS NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 85,000.                                                                                                                                                                                                                                                                                                                                         |  |                                                                                                                                                         |  |                                                               |  |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.                                                                                                                                                                                                                                                                                                                                                                                                                                                         |  |                                                                                                                                                         |  |                                                               |  |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action. |  |                                                                                                                                                         |  |                                                               |  |

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

Every other Model has the Same Rot  
Issue Replaced under Recall  
Why Not This one.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE,  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300

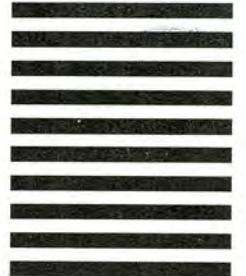


NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**safecar.gov**

**Think your vehicle  
has a safety defect?**



**If so:**

**Use the enclosed  
form to file a report.**

**or visit:**

**[www.safecar.gov](http://www.safecar.gov)**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration