


INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p align="center"><b>INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)</b>                  DOT Auto Safety Hotline</p> <p align="center"><b>Vehicle Owner's Questionnaire</b>                  To Report Vehicle Safety Defects                  1-888-DASH-2-DOT                  (1-888-327-4236)                  INTERNET:www.nhtsa.dot.gov/hotline</p>		<p align="right">FOR AGENCY USE ONLY 100148</p>	
<p align="center"><b>OWNER INFORMATION (Type or Print)</b></p>		Date Received <b>OCT 17 2013</b> 16-SEP-2013	Repository <input type="checkbox"/>	Reference No. 10543799	
Name <span style="background-color: black; color: black;">[REDACTED]</span>		Daytime Telephone Number <span style="background-color: black; color: black;">[REDACTED]</span>	E-mail Address	Address <span style="background-color: black; color: black;">[REDACTED]</span>	
City SARASOTA	State FL	Zip Code <span style="background-color: black; color: black;">[REDACTED]</span>	Evening Telephone Number		
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>					
<b>VEHICLE INFORMATION</b>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3D7JB1EK0AG <span style="background-color: black; color: black;">[REDACTED]</span>		Make DODGE	Model RAM 1500	Model Year 2010	
Date Purchased 12-10	Dealer's Name and Telephone Number SUNSET DODGE Chrysler Jeep RAM + FIAI		Engine: No: Cylinders 6	Fuel Type: GASOLINE	
Original Owner [REDACTED]	Dealer's City SARASOTA	State FL	Zip Code 34231		
Transmission Type Auto	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 30-OCT-2012	
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>					
Vehicle Component Code: 100000 POWER TRAIN		SAFETY RECALL REAR AXLE PINION NUT 108-NHTSA 13V-038		Failure Mileage	Failure Speed 0
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM49ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:		
Tire Component Code			Tire Failure Type:		
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
<b>APPLICABLE INCIDENT INFORMATION</b>					
<i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2010 DODGE RAM 1500. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 13V038000 (POWER TRAIN). THE CONTACT WAS INFORMED THAT THE PARTS WERE UNAVAILABLE. THE VEHICLE WAS NOT INSPECTED OR REPAIRED. THE MANUFACTURE WAS MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE.					
I called NATASHA ON 8-7-13 DIANE ON 9-16-13 Before that DID NOT document.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

There is a clicking sound & also  
HAS no power going up a bridge or  
going in reverse.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department  
of Transportation

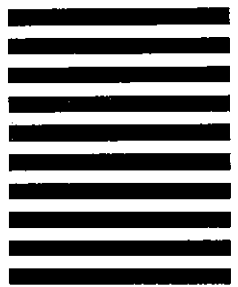
National Highway  
Traffic Safety  
Administration

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC  
POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle  
has a safety defect?



If so:

Use the enclosed  
form to file a report.

or visit:

[www.safercar.gov](http://www.safercar.gov)

or call:

Vehicle Safety Hotline  
888-327-4236



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration



**SAFETY RECALL N08 / NHTSA 13V-038  
REAR AXLE PINION NUT**

Dear [REDACTED]

This interim notification letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2009 model year Chrysler Aspen and Dodge Durango vehicles; and 2009 through 2012 model year Dodge Dakota and Ram 1500 series trucks equipped with a 9.25" rear axle.**

**The problem is...** The rear axle pinion nut on your truck (VIN: 3D7JB1EK0AG [REDACTED]) may have been built without an adhesive patch on the pinion nut threads. The lack of this adhesive patch could allow the rear axle pinion nut to loosen and/or the rear driveshaft to separate from the rear axle. A loose pinion nut could cause the rear axle to seize and a separated driveshaft could cause a loss of motive power. Either situation could cause a crash without warning.

**What Chrysler is doing...** Chrysler intends to repair your vehicle free of charge (parts and labor). The parts required to provide a permanent remedy for this condition are currently not available. Chrysler will contact you again by mail, with a follow-up recall notice, when the remedy parts are available.

**What you must do to ensure your safety...** Once you receive your follow-up recall notice in the mail, simply **contact your Chrysler, Jeep, or Dodge dealer** right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment.

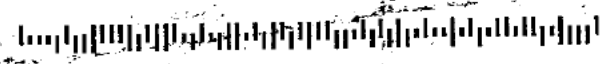
**If you need help...** If you have questions or concerns, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at [www.dodge.com/ownersreg](http://www.dodge.com/ownersreg).

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer A  
we receive a

If your deal  
submit a w  
New Jersey  
1-888-327-7

We're sorry  
attention to



RECALL ADMINISTRATION 482-00-85  
PO BOX 218008  
AUBURN HILLS MI 48321-9959



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SARASOTA, FL

WEST VIRGINIA

FOREVER USA

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Nat'l Hwy Traffic Safety Admin.  
Office of Defects Invest, NLS-210  
1200 New Jersey Ave SE  
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