

CL-10543725-3042

Mont Vernon, NH
August 27, 2013

SEP 10 2013

NTSB
490 L'Enfant Plaza, SW
Washington, DC 20594

Re: 2003 Chevy Silverado
vin #2GCEK19T131

Sir:

I am writing to complain about a safety hazard with the Chevy Silverado 1500 model year 2003. We have TWICE had the hydraulic brake lines fail on this vehicle. This means that we have crossed an intersection against traffic. It is only lucky that we did not hit another vehicle, nor did one hit us.

Not only is this a safety problem, it is expensive. Our bill for this last episode is \$1200 for the hydraulic brake lines and \$600 for the emergency brake. The dealer told us this is normal wear and tear, but we have not had this problem with any of our other vehicles in our 50 years of driving cars.

It seems excessive to us that this should have happened at all, let alone two times. I recommend that the NTSB investigate this problem with 2003 Chevrolet Silverado pick up trucks.

Yours truly,

cc: NTSB Eastern Regional Office
Chevrolet

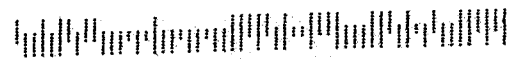
NM
9/2/13
SMD

NHTSA Headquarters
1200 New Jersey Avenue, SE
West Building
Washington, D.C. 20590

The enclosed correspondence is referred to your office for such action as may be necessary.

The writers have been notified of this referral.

Office of Highway Safety
National Transportation Safety Board



Office of Highway Safety (HS-20)

NHTSA Headquarters

1200 New Jersey Avenue SE

Washington, D.C. 20590