

Honda U.S.A. Hdq.
1919 Torrance Blvd.
Torrance, California 90501
c/o Product Safety Dept.

SEP 09 2013

Re: 2012 Honda Accord EL VIN 1HGCP3F83CA [REDACTED]
Honda U.S.A. Reference# N012103 - 072500853

Dear Sirs,

I would like to preface my comments relative to this accident by advising you that I have had seven leased Honda Accord EX or EL vehicles dating back to 1995 and have until this time been very pleased with the product. I have never had a significant problem with any of the vehicles. I am thoroughly aware with the physical characteristics of the vehicle and its operating mechanisms.

On 7-18-13 my car was parked at a retail store parking lot in Reading Massachusetts with my wife sitting in the front passenger seat while I entered the store to purchase some produce. I left the engine running with the AC on as the heat that day was in the high 90's. Before exiting the car I placed the transmission selector in

ET
91013
SMD

park and engaged the parking brake. When I returned to the parking lot approximately 15 minutes later my car was not immediately visible to me. I eventually saw the car at the back end of the lot, it having traveled to the rear of the lot after going through a loose hanging chain and through a granite fence. A store employee had helped my wife out of the car back onto the parking lot. She told me that approximately 5 minutes after I left the car to enter the store the car started moving forward. She was not able to move over to the driver's seat as she was unable to get over the center console. She also told me when the car was finally stopped by being hung up on some boulders in the adjacent lot the transmission selector was in park and the parking brake was engaged. I entered the car myself and so noted these facts. (See accident report of 7-19-13 attached)

On 7-25-13 I called Honda U.S.A. at 800 999-1009 and talked to Patricia Muniz. After relating the facts of the accident she advised me to contact any Honda Dealer and provide the dealership with the Honda U.S.A. reference

number i.e. NO12103-072500853. I accordingly called Peter Honda of Washoe H.H. and related the instructions I had received to Michael Flaherty, Service Manager of that dealership where I had leased the vehicle in 2012.

On 7-29-13 the car was transported on flat bed truck to Peter Honda by AAA.

On 8-7-13 Michael Flaherty advised me by phone that Honda states they would not participate in the cost of any repairs to the vehicle as they do not acknowledge any deficiency or failure on the vehicle.

Mr. Flaherty stated that was the decision of the Honda Zone Representative in Connecticut.

Mr. Flaherty said he only knew the first name of that representative and that my request for something in writing relative to that decision would not be given to me.

On 8-8-13 the vehicle was again transported by AAA on flat bed truck from Peter Honda to The Reading Square Auto Body Shops at 9 Shopin Ave. Reading Mass for the needed repairs.

This body shop is one that is designated as a Preferred Repair Shop by my insurance company, Commerce Insurance of North, Mass.

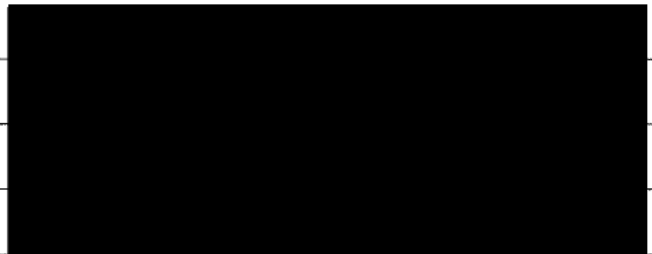
On 8-30-13 repairs were completed on my vehicle at a total cost of \$ 7931.42 of which I paid a deductible of \$ 500.00 with the balance of cost assumed by Commerce Insurance Co. (Copy of Reading Square Auto Body charges attached). Although I now have my own leased vehicle to drive I am conscious of the fact that a serious accident has occurred for a reason neither my wife or myself believe we are responsible. We are thankful that no personal injury resulted but it has left us both with apprehension about driving or riding in the vehicle.

I am enclosing a copy of the Independent Investigative Service Bureau report that was done at the request of Commerce Insurance Co. (no date of issue on report). That report indicates the damaged vehicle was driven by me to Peter Honds in Nashua N.H. As earlier described in my correspondence that is incorrect as the vehicle was transported by flat bed truck to Nashua and subsequently to Reading Mass for repairs. I must also reject the report conclusion by Mr. Burton that he thought that

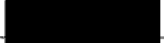
the accident most probably occurred as a result of my failure to place the transmission into park and did not set the parking brake. Mr. Barton's report does not consider the possibility of a computer malfunction as the possible cause of the accident s.i.e. a malfunction of the type affecting large numbers of Toyota vehicles in the near past.

Your review of this matter will be appreciated.

Sincerely



READING 14A



C.C. U.S. Dept of Transportation NHTSA Office of Defects Investigation
1200 New Jersey Ave. West Bldg.
Washington D.C. 20590

Commerce Insurance Co. 11 Gae Rd. Webster, MA 01570
attn: Peter Bejune

Commonwealth of Massachusetts

Motor Vehicle Crash Operator Report

When Must a Crash Report be filed with the Registrar?

M.G.L. Chapter 90, Section 26 requires a person who was operating a motor vehicle involved in a crash in which (i) any person was killed or (ii) injured or (iii) in which there was damage in excess of \$1,000 to any one vehicle or other property, to complete and file a **Crash Operator Report** with the Registrar within five (5) days after such crash (unless the person is physically incapable of doing so due to incapacity). The person completing the report must also send a copy of the report to the police department having jurisdiction on the way where the crash occurred. If the operator is incapacitated but is not the vehicle's owner, the owner is required to file the crash report within the five (5) days based on his/her knowledge and information obtained about the crash. The Registrar may require the owner or operator to supplement the report and he/she can revoke or suspend the license of any person violating any provision of this legal requirement. A police department is required to accept a report filed by an owner or operator whose vehicle has been damaged in a crash in which another person unlawfully left the scene even if damage to the vehicle does not exceed \$1,000.

How To Complete This Form

Please carefully complete all sections of this form that apply to your crash, circling the answer where appropriate. Illegible reports will be returned to you.

Section A: Crash Location

- Provide the city/town where the crash occurred, the date and time of the crash, and the number of vehicles involved.
- Complete section A1 or A2.
- Use official names of all locations; streets and landmarks.
- Use street name and route #, if applicable.
- Be as precise as possible when describing the location.
- Provide enough information to locate the crash to a specific point, not just a street or roadway.

Section B: Vehicle You Were Driving

- Provide information on your license and the vehicle you were driving.
- Use the codes provided to indicate the cause of the crash.

Section C: You and Your Passengers

- Provide information on you and your passengers at the time of the crash.
- Use the codes provided to indicate occupant information.

Section D: Other Vehicles Involved in the Crash

- Provide information on the other vehicle(s) and operator(s) involved in the crash.
- If more than one vehicle involved, please use additional form completing Section D only.

Section E: Non-Motorist(s) Involved

- Provide information on the non-motorist(s) involved in the crash.
- If more than one non-motorist involved, please use additional form completing Section E only.

Section F: Crash Conditions

- Use the codes provided to indicate the conditions at the time of the crash.

Section G: Crash Diagram

- Draw a diagram of how the crash occurred.
- On the diagram, Vehicle 1 represents your vehicle.

Section H: Witness Information

- List all the people who saw the crash but were not involved.

Section I: Property Damage Information

- Indicate all non-vehicular property that was damaged in the crash.

Section J: Description of What Happened

- Describe the crash including events prior to the crash for your vehicles and all other vehicles.

Section K: Signature

- Please sign and print your name and indicate the date you completed the form.

Where to send completed reports:

- Mail or deliver one copy to the local police department or state police in the city or town where the crash occurred.
- Mail one copy to your Insurance Company.
- Mail one copy to the RMV at the following address:

Crash Records
Registry of Motor Vehicles
P.O. Box 55889
Boston, MA 02205-5889

Section A: Crash Location

City/Town Where Crash Occurred READING	Date of Crash 7/18/13	Time of Crash 3:20 AM <input checked="" type="radio"/> PM	# Vehicles Involved: 1
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Please complete Section A1 or A2 below to indicate the location of the crash. If you need additional space to describe the crash location, please use Section J on the last page of this form.

<p>SECTION A1: Complete this Section if the crash occurred at an intersection of two or more streets.</p> <p>Step 1: Please indicate the route or roadway where you were travelling when the crash occurred:</p> <p>Route# _____ Name of Roadway/Street _____</p> <p>Step 2: What was the name (or names) of the intersecting streets?</p> <p>Route# _____ Name of Roadway/Street _____</p> <p>Route# _____ Name of Roadway/Street _____</p>	OR	<p>SECTION A2: Complete this Section if the crash did NOT occur at an intersection.</p> <p>Step 1: Please indicate the route, roadway and address where the crash occurred:</p> <p>The crash occurred on Route #: 28 at Street or Address Number: 100 on the Street/Roadway known as: MAIN ST.</p> <p>Step 2: Please provide as much of the following specific location information as possible:</p> <p>The crash occurred (estimate number of feet) _____ feet (indicate direction as N/S/E/W) _____ of</p> <p>a) Mile Marker number _____</p> <p>OR: b) Exit Number _____</p> <p>OR: c) Intersecting Street/Roadway _____ Route# _____ Name of Roadway/Street _____</p> <p>OR: d) Landmark CALABRESOS FARM STAND PARKING LOT</p>
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Section B: Vehicle You Were Driving

Number of occupants in vehicle (including yourself): 1	Was vehicle damage above \$1000? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
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Driver's License Number	License State MA	Date of Birth	Age 86	Sex <input checked="" type="checkbox"/> M <input type="checkbox"/> F	License Class VD - A - B - C <input type="checkbox"/> M - Unknown	Commercial Driver's License Endorsements H Hazardous <input type="checkbox"/> N Tank vehicles <input type="checkbox"/> P Passenger transport <input type="checkbox"/> T Doubles/Triples <input type="checkbox"/> X Tank and Hazardous <input type="checkbox"/>
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Your Full Name (Last, First, Middle)	Street Address	City/Town READING	State MA	Zip
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Insurance Company COMMERCE	Reg. Type PASS.	Reg. State MA	Vehicle Year 2012	Vehicle Make ACCORD
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Indicate your type of vehicle

<input checked="" type="checkbox"/> 1 Passenger car	4 Bus (15 or more passengers)	8 Truck/trailer	12 Tractor/triples	97 Other
2 Light truck (van, mini-van, pick-up, sport utility)	5 Bus (7-15 passengers)	9 Truck tractor (bobtail)	13 Unknown heavy truck	99 Unknown
3 Motorcycle	6 Single-unit truck (2 axles)	10 Tractor/semi-trailer	14 Motor home/recreational vehicle	
	7 Single-unit truck (3 or more axles)	11 Tractor/doubles		

Full Name of Vehicle Owner (Last, First, Middle) HONDA LEASE TRUST	Street Address P.O. BOX 2713 TORRANCE	City/Town CA	State CA	Zip 90509
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Vehicle Travel Direction N S E W	What Was Your Vehicle Doing Prior to the Crash?							
	1 Travelling straight ahead	4 Turning left	7 Leaving traffic lane	10 Backing	97 Other			
	2 Slowing or stopped	5 Changing lanes	8 Making U-turn	<input checked="" type="checkbox"/> 11 Parked	99 Unknown			
	3 Turning right	6 Entering traffic lane	9 Overtaking/passing					

Please Indicate the Sequence of Events as they occurred to YOUR Vehicle by writing the corresponding number (1-52, or 97, 99) in up to 4 boxes below.

What happened first?	What happened 2 nd (if applicable)?	What happened 3 rd (if applicable)?	What happened 4 th (if applicable)?
2	30	44	50

<p>Collision with</p> <p>1 Motor vehicle in traffic</p> <p>2 Parked motor vehicle</p> <p>3 Pedestrian</p> <p>4 Cyclist</p> <p>5 Animal-deer</p> <p>6 Animal-other</p> <p>7 Moped</p> <p>8 Work zone maintenance equipment</p> <p>9 Railway vehicle (train, engine)</p> <p>10 Other movable object</p> <p>11 Unknown movable object</p> <p>20 Curb</p> <p>21 Tree</p> <p>22 Utility pole</p>	<p>23 Light pole or other post/support</p> <p>24 Guardrail</p> <p>25 Median barrier</p> <p>26 Ditch</p> <p>27 Embankment/Sloping shoulder</p> <p>28 Highway traffic signpost</p> <p>29 Overhead sign support</p> <p>30 Fence</p> <p>31 Mailbox</p> <p>32 Crash cushion/Impact attenuator</p> <p>33 Bridge</p> <p>34 Bridge overhead structure</p> <p>35 Other fixed object (wall, building, tunnel)</p> <p>36 Unknown fixed object</p>	<p>Non-Collision</p> <p>40 Ran off road right</p> <p>41 Ran off road left</p> <p>42 Cross median/centerline</p> <p>43 Overturn/rollover</p> <p>44 Equipment failure (blown tire, brakes, etc)</p> <p>45 Fire/explosion</p> <p>46 Immersion</p> <p>47 Jackknife</p> <p>48 Cargo/equipment loss or shift</p> <p>49 Separation of units</p> <p>50 Downhill runaway</p> <p>51 Other non-collision</p> <p>52 Unknown non-collision</p> <p>97 Other</p> <p>99 Unknown</p>
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Was your Vehicle Towed From the Scene Due to Damage? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Vehicle Damaged Area (circle up to three)	
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Section C: You and Your Passengers

Please provide the full name, address, and DOB or Age for all passengers in your vehicle. Then write the corresponding code in each of the boxes for each occupant of the vehicle (yourself and all passengers). A list of the possible codes is provided at the bottom of this section.

	Date of Birth/Age	Sex	A	B	C	D	E	F	G	H	Name of Medical Facility
Driver (See previous page)											
Name of Passenger 1 (Last, First, Middle)											
Address City/Town State Zip											N/A
Name of Passenger 2 (Last, First, Middle)											
Address City/Town State Zip											
Name of Passenger 3 (Last, First, Middle)											
Address City/Town State Zip											

A. Seating Position 1 Front seat - left side (or motorcycle driver) 2 Front seat - middle 3 Front seat - right side 4 Second seat - left side (or motorcycle passenger) 5 Second seat - middle 6 Second seat - right side 7 Third row - left side (or motorcycle passenger) 8 Third row - middle	B. Safety System Used 0 None used 1 Shoulder and lap belt 2 Lap belt only 3 Shoulder belt only 4 Child safety seat 5 Helmet 99 Unknown	C. Air Bag Status 1 Deployed-front 2 Deployed-side 3 Deployed both front and side 4 Not deployed 5 Not applicable 99 Unknown
D. Air Bag Switch 1 Switch in ON position 2 Switch in OFF position 3 ON-OFF switch not present 4 Unknown if switch is present 99 Unknown		

E. Ejected From Vehicle? 0 Not ejected 1 Totally ejected 2 Partially ejected 3 Not applicable 99 Unknown	F. Trapped? 0 Not trapped 1 Freed by mechanical means 2 Freed by non-mechanical means 99 Unknown	G. Injured? 1 Fatal injury Non-fatal injury: 2 Incapacitating 3 Non-incapacitating 4 Possible 5 No injury 99 Unknown
H. Transported for Medical Care? 1 Not transported 2 EMS (emergency service) 3 Police 97 Other 99 Unknown		

Section D: Other Vehicle(s) Involved in the Crash

Number of occupants in the Vehicle: _____	Number of injured occupants: _____	Was Vehicle Damage above \$1000? Yes ___ No ___	Moped? Yes ___ No ___	Hit and Run? Yes ___ No ___
Driver License Number: _____	License State: _____	Date of Birth: _____	Age: _____	Sex: ___M___F___
Full Name of Vehicle Driver (Last, First, Middle)		Street Address	City/Town	State Zip
Insurance Company	Vehicle Registration	Reg. Type	Reg. State	Vehicle Year Vehicle Make

Indicate type of vehicle

1 Passenger car	4 Bus (15 or more passengers)	8 Truck/trailer	12 Tractor/triples	97 Other
2 Light truck (van, mini-van, pick-up, sport utility)	5 Bus (7-15 passengers)	9 Truck tractor (bobtail)	13 Unknown heavy truck	99 Unknown
3 Motorcycle	6 Single-unit truck (2 axles)	10 Tractor/semi-trailer	14 Motor home/recreational vehicle	
	7 Single-unit truck (3 or more axles)	11 Tractor/doubles		

Full Name of Vehicle Owner (Last, First, Middle)		Street Address	City/Town	State Zip
Vehicle Travel Direction	What Was the Vehicle Doing Prior to the Crash?	Vehicle Damaged Area (circle up to three)		
___N___S___ ___E___W___	1 Travelling straight ahead 2 Slowing or stopped 3 Turning right 4 Turning left 5 Changing lanes 6 Entering traffic lane 7 Leaving traffic lane 8 Making U-turn 9 Overtaking/passing 10 Backing 11 Parked 97 Other 99 Unknown	2 3 4 1 5 8 7 6 0 None 10 Undercarriage 11 Totaled 97 Other 99 Unknown		

Section E: Non-Motorist(s) Involved in the Crash

Indicate the type of non-motorist involved		1 Pedestrian	2 Cyclist	3 Skater	97 Other	99 Unknown
What was the non-motorist doing prior to the crash?		Where was the non-motorist prior to the crash?				
1 Entering or crossing location 2 Walking, running, or cycling 3 Working 4 Pushing vehicle 5 Approaching or leaving vehicle 6 Working on vehicle 7 Standing 97 Other 99 Unknown		1 Marked crosswalk at intersection 2 At intersection but no crosswalk 3 Non-intersection crosswalk 4 In roadway 5 Not in roadway 6 Median (but not on shoulder) 7 Island 8 Shoulder 9 Sidewalk 10 Shared-use path or trails 99 Unknown				
Date of Birth/Age	Sex ___M___F___	Full Name of Non-Motorist (Last, First, Middle)		Street Address	City/Town	State Zip

Safety Equipment? 0 None used 6 Helmet 7 Protective pads (elbows, knees, etc.) 8 Reflective clothing	Injured? 1 Fatal injury Non-fatal injury: 2 Incapacitating 3 Non-incapacitating 4 Possible 5 No injury 99 Unknown	Transported for Medical Care? 1 Not transported 2 EMS (emergency service) 3 Police 97 Other 99 Unknown
If transported, please indicate Hospital/Medical Facility:		

Section F: Crash Conditions

Light Conditions 1 Daylight 2 Dawn 3 Dusk 4 Dark - lighted roadway 5 Dark - roadway not lighted 6 Dark - unknown roadway lighting 97 Other 99 Unknown	Weather Conditions (up to two) 1 Clear 2 Cloudy 3 Rain 4 Snow 5 Sleet, hail, freezing rain 6 Fog, smog, smoke 7 Severe crosswinds 8 Blowing sand, snow 97 Other 99 Unknown	Traffic Control Device 1 No controls 2 Stop signs 3 Traffic control signal 4 Flashing traffic control signal 5 Yield signs 6 School zone signs 7 Warning signs 8 Railroad crossing device 99 Unknown	Was the traffic control device functioning at the time of the crash? 1 ___ Yes 2 ___ No	Road Surface 1 Dry 2 Wet 3 Snow 4 Ice 5 Sand, mud, dirt, oil, gravel 6 Water (standing, moving) 7 Slush 97 Other 99 Unknown	Roadway Intersection Type 1 Not at intersection 2 Four-way intersection 3 T-intersection 4 Y-intersection 5 On ramp 6 Off ramp 7 Traffic circle 8 Five-point or more 9 Driveway 10 Railway grade crossing 99 Unknown
Trafficway Description 1 Two-way, not divided 2 Two-way, divided, unprotected median 3 Two-way, divided, protected median 4 One-way, not divided 99 Unknown	School Bus Related? 1 ___ Yes 2 ___ No	Work Zone Related? 1 ___ Yes 2 ___ No	Manner of Collision 1 Single vehicle crash 2 Rear-end 3 Angle 4 Sideswipe, same direction 5 Sideswipe, opposite direction 6 Head on 7 Rear to rear 99 Unknown		

Section G: Crash Diagram

 Indicate North by Arrow	<div style="border: 1px solid black; width: 100%; height: 100%;"></div>	Please draw a diagram of the roadway or streets where the crash occurred, indicating the vehicles involved and direction of travel using the following symbols: → = Direction 1 = Vehicle 1 (Your Vehicle) 2 = Vehicle 2 O = Pedestrian/Non-motorist = North
		Select one of the following if the crash did not occur on a public way: <input checked="" type="checkbox"/> Off-street parking lot <input type="checkbox"/> Garage <input type="checkbox"/> Mall/shopping center <input type="checkbox"/> Other private way

Section H: Witness Information

Witness Name (Last, First, Middle)	Address	Phone
	NONE	

Section I: Property Damage Information (Other than Vehicles)

Owner Name (Last, First, Middle)	Address	Phone	Property and Damage Description
C CALARECOS FARM STAND	100 MAIN ST READING MA 01867	781 944-6010	CAR WIDE SECTION OF PARKING LOT FENCE DAMAGED

Section J: Description of What Happened

I PARKED MY VEHICLE ON THE CALARECOS PARKING LOT AND ENTERED THE STORE TO SHOP. I LEFT MY WIFE SITTING IN THE FRONT PASSENGER SEAT. I LEFT THE AIR CONDITIONING RUNNING DUE TO THE EXCESSIVE HEAT BUT DID PLACE THE TRANSMISSION IN PARK AND ENGAGED THE PARKING BRAKE. APPROXIMATELY 5 MINUTES AFTER ENTERING THE STORE MY WIFE REPORTED TO ME THAT MY VEHICLE STARTED ROLLING DOWN THE INCLINE OF THE PARKING LOT AND RAN THROUGH THE FENCE AT LEFT REAR OF THE INT. MY WIFE WAS UNABLE TO MOVE DUE TO THE DRIVER'S BRAKE (CONT'D)

Section K: Signature

Signed under Pains and Penalties of Perjury
 Print: _____ Date: 7-19-13

PEDAL DUE TO THE CENTER CONSOLE WHICH PREVENTED HER FROM DOING SO.

READING SQUARE AUTO BODY, INC.

9 CHAPIN AVE., READING, MA 01867

Phone: (781) 944-9555

FAX: (781) 942-9541

Workfile ID: d916607e
Federal ID: 04-2995370
License Number: RS1608 License
7484, 015818

Supplement of Record 1 with Summary

Customer: [REDACTED]

Job Number: 4797

Written By: neal mccuish, 8/28/2013 3:34:40 PM

Insured: [REDACTED]
Type of Loss: Other
Point of Impact: 12 Front

Policy #: [REDACTED]
Date of Loss: 7/18/2013 12:00:00 AM

Claim #: [REDACTED]
Days to Repair: 0

Owner:

[REDACTED]
READING, MA [REDACTED]
[REDACTED]

Inspection Location:

READING SQUARE AUTO BODY, INC.
9 CHAPIN AVE.
READING, MA 01867
Repair Facility
(781) 944-9555 Business

Insurance Company:

COMMERCE INSURANCE
WEBSTER

VEHICLE

Year: 2012
Make: HOND
Model: ACCORD EXL
Color: SILVER-NH700-A Int:
BLACK

Body Style: 4D SED
Engine: 6-3.5L-FI
Production Date:
Condition: Good

VIN: 1HGCP3F83CA [REDACTED]
License: [REDACTED]
State: MA
Job #: 4797

Mileage In: 6539
Mileage Out:
Vehicle Out:

TRANSMISSION

Automatic Transmission

POWER

Power Steering
Power Brakes
Power Windows
Power Locks
Power Mirrors
Heated Mirrors
Power Driver Seat
Power Passenger Seat
Memory Package

DECOR

Dual Mirrors
Console/Storage

CONVENIENCE

Air Conditioning
Intermittent Wipers
Tilt Wheel
Cruise Control
Rear Defogger
Keyless Entry
Alarm
Message Center
Steering Wheel Touch Controls
Telescopic Wheel
Climate Control
Home Link

RADIO

AM Radio

FM Radio

Stereo
Search/Seek
Auxiliary Audio Connection
Satellite Radio
CD Changer/Stacker

SAFETY

Drivers Side Air Bag
Passenger Air Bag
Anti-Lock Brakes (4)
4 Wheel Disc Brakes
Front Side Impact Air Bags
Head/Curtain Air Bags
Hands Free Device

ROOF

Electric Glass Sunroof

SEATS

Bucket Seats
Leather Seats
Heated Seats

WHEELS

Aluminum/Alloy Wheels

PAINT

Clear Coat Paint

OTHER

Fog Lamps
Traction Control
Stability Control
Power Trunk/Gate Release

C4#2430

Supplement of Record 1 with Summary

Customer: [REDACTED]

Job Number: 4797

Vehicle: 2012 HOND ACCORD EXL 4D SED 6-3.5L-FI SILVER-NH700-A

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		FRONT BUMPER					
2		O/H front bumper				1.7	
3	Repl	Bumper cover 3.5L	04711TA6A91ZZ	1	328.75	Incl.	2.8
4		Add for Clear Coat					1.1
5	Repl	Air deflector	71110TA0A00	1	13.65	Incl.	
6		GRILLE					
7	Repl	Grille	71121TA0A11	1	104.82	0.8	
8	Repl	Emblem	75700TA0A00	1	36.23	Incl.	
9		FRONT LAMPS					
10	Repl	RT Headlamp assy	33100TA0A01	1	311.08	Incl.	
11		Aim headlamps				0.5	
12	*	R&I RT Fog lamp assy factory installed				<u>0.3</u>	
13	*	R&I LT Fog lamp assy factory installed				<u>0.3</u>	
14		RADIATOR SUPPORT					
15	Repl	Lower shield 3.5L	74110TA6A00	1	44.13	0.4	
16	Repl	Lower shield clip	91505S9A003	4	9.68		
17		HOOD					
18	*	Rpr Hood US built 3.5L (HSS)				<u>2.0</u>	2.8
19		Add for Clear Coat					1.1
20		FENDER					
21	Repl	RT Fender	60210TA0A90ZZ	1	289.52	2.2	2.0
22		Overlap Major Adj. Panel					-0.4
23	*	Add for Clear Coat					<u>0.0</u>
24		Add for Edging					0.5
25	Repl	LT Fender	60260TA0A90ZZ	1	289.52	2.2	2.0
26		Overlap Major Adj. Panel					-0.4
27	*	Add for Clear Coat					<u>0.0</u>
28		Add for Edging					0.5
29		WINDSHIELD					
30	* S01	Repl Windshield NAGS, w/o blue shade w/o auto dim mirror	FW02814GTN	1	<u>151.41</u>	3.2	
31	S01	Repl W'shield molding	73150TA5A01	1	34.37	Incl.	
32		ROOF					
33	* S01	Rpr Roof panel w/sunroof, EX-L US built				<u>6.0</u>	3.0
34		Overlap Major Adj. Panel					-0.4
35		Add for Clear Coat					0.5
36	S01	Repl Sunroof glass	70200TA0A11	1	599.08	0.5	
37		PILLARS, ROCKER & FLOOR					
38	* S01	Rpr RT Outer rocker pnl US built				<u>12.0</u>	1.5
39		Overlap Major Adj. Panel					-0.4
40	*	Add for Clear Coat					<u>0.3</u>

Supplement of Record 1 with Summary

Customer: [REDACTED]

Job Number: 4797

Vehicle: 2012 HOND ACCORD EXL 4D SED 6-3.5L-FI SILVER-NH700-A

41		Repl	RT Cowl trim gray	83110TA0A01ZB	1	8.77	0.1	
42	#	S01	Repl	Weld pull tabs		1	5.00	0.5
43	#	S01	Rpr	Remove chip guard				0.5
44	FRONT DOOR							
45	*	S01	Rpr	RT Outer panel (HSS)			<u>4.0</u>	2.0
46				Overlap Major Adj. Panel				-0.4
47				Add for Clear Coat				0.3
48		S01	R&I	RT Door w'strip US built			0.5	
49		S01	R&I	RT Belt molding			0.3	
50			R&I	RT R&I mirror			0.3	
51	*		Rpr	RT Mirror assy w/o heated			<u>0.5</u>	
52		S01	R&I	RT Door glass Honda, US built w/anti-theft			0.4	
53	*	S01	R&I	RT Run channel US built			<u>0.3</u>	
54		S01	R&I	RT Handle, outside chrome			0.4	
55		S01	R&I	RT R&I trim panel			0.3	
56	*		Rpr	LT Outer panel (HSS)			<u>1.0</u>	2.0
57				Overlap Major Adj. Panel				-0.4
58				Add for Clear Coat				0.3
59		S01	R&I	LT Door w'strip US built			0.5	
60		S01	R&I	LT Belt molding			0.3	
61			R&I	LT R&I mirror			0.3	
62		S01	R&I	LT Door glass Honda, US built w/anti-theft			0.4	
63	*	S01	R&I	LT Run channel US built			<u>0.3</u>	
64		S01	R&I	LT Handle, outside chrome			0.4	
65		S01	R&I	LT R&I trim panel			0.3	
66	REAR DOOR							
67		S01	Blnd	RT Outer panel (HSS)				1.0
68		S01	R&I	RT Belt molding			0.3	
69		S01	R&I	RT Moveable glass Honda US built			0.6	
70	*	S01	R&I	RT Run channel US built			<u>Incl.</u>	
71	*	S01	R&I	RT Division bar			<u>Incl.</u>	
72		S01	R&I	RT Fixed glass Honda, US built, Federal			0.3	
73		S01	R&I	RT Handle, outside chrome			0.4	
74	*	S01	R&I	RT Door trim panel EX-L black			<u>0.5</u>	
75	BACK GLASS							
76	*	S01	Repl	Back glass NAGS -42%	FB23512GTN	1	<u>299.22</u>	2.7
77		S01	Repl	RT Dam side	73226TA0A00	1	2.90	
78		S01	Repl	LT Dam side	73226TA0A00	1	2.90	
79		S01	Repl	Dam lower	73227TA0A00	1	16.75	
80	QUARTER PANEL							
81		S01	Blnd	RT Quarter panel				1.3
82		S01	R&I	RT Splash shield			0.2	

Supplement of Record 1 with Summary

Customer: [REDACTED]

Job Number: 4797

Vehicle: 2012 HOND ACCORD EXL 4D SED 6-3.5L-FI SILVER-NH700-A

83	TRUNK LID								
84	*	S01	Rpr	Trunk lid w/o navigation			6.0	2.3	
85		S01		Overlap Major Adj. Panel				-0.4	
86	*	S01		Add for Clear Coat				0.4	
87		S01	R&I	License pocket w/rear camera silver			0.4		
88		S01	R&I	Trunk lid trim			0.3		
89		S01	R&I	RT Reflector panel			0.2		
90		S01	R&I	LT Reflector panel			0.2		
91		S01	Repl	Emblem	75701TA0000	1	41.25	0.2	
92		S01	Repl	Nameplate "Accord"	75722TA0A01	1	46.67	0.2	
93		S01	Repl	Nameplate "V6"	75731TA5A00	1	34.97	0.2	
94	REAR LAMPS								
95		S01	R&I	RT Tail lamp assy			0.2		
96	REAR BUMPER								
97	*		Rpr	Bumper cover 3.5L			2.0	3.2	
98				Add for Clear Coat				1.3	
99	#		Repl	Car Cover/ Mask for Overspray		1	3.00 X	0.2	
100	#	S01	Repl	CAR COVER PRIMER		1	5.00	0.3	
101	#	S01	Repl	MASK INTERIOR JAMBS		1		0.5	
102	#	S01	Repl	MASK INTERIOR JAMBS *** PRIMER		1		1.5	
103	#	S01	Repl	Aperture tape		1	18.00		
104	#	S01	Repl	Seam Sealer		1	6.00	0.2	
105	#	S01	Repl	Flex Additive		1	12.00		
106	#		Repl	Restore Corrosion Protection		1	2.00 T		
107	#		Rpr	Tint Paint				0.5	
108	#	S01	Rpr	Setup & Measure				2.0	
109	#	S01	Rpr	Unibody Structural Repair				2.0 F	
110	#	S01	Rpr	Repair & Refinish Pinch Welds				0.5	
111	#	S01	Repl	Chip guard		1	15.00	0.5	
112	#	S01	Rpr	Color, Sand & Buff				4.0	
113	#	S01	Rpr	Detail Vehicle				1.0	
114	#	S01	Rpr	DISCONNECT BATTERY / RESET ELECTRONICS				0.5	
115	#	S01	Repl	Urethane Kit		1	44.51 X		
116	#	S01	Repl	Add'l Paint Supplies Req'd		1	330.00		
SUBTOTALS							3,106.18	72.3	29.9

Supplement of Record 1 with Summary

Customer: [REDACTED]

Job Number: 4797

Vehicle: 2012 HOND ACCORD EXL 4D SED 6-3.5L-FI SILVER-NH700-A

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			3,056.67
Body Labor	70.3 hrs @	\$ 40.00 /hr	2,812.00
Paint Labor	29.9 hrs @	\$ 40.00 /hr	1,196.00
Frame Labor	2.0 hrs @	\$ 43.00 /hr	86.00
Paint Supplies	29.9 hrs @	\$ 17.00 /hr	508.30
Miscellaneous			49.51
Subtotal			7,708.48
Sales Tax	\$ 3,566.97 @	6.2500 %	222.94
Grand Total			7,931.42
Deductible			0.00
CUSTOMER PAY			0.00
INSURANCE PAY			7,931.42

Supplement of Record 1 with Summary

Customer: XXXXXXXXXX

Job Number: 4797

Vehicle: 2012 HOND ACCORD EXL 4D SED 6-3.5L-FI SILVER-NH700-A

SUPPLEMENT SUMMARY

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
Changed Items							
31	*	Rpr	Roof panel w/sunroof, EX-L US built			-2.0	-3.0
33	*	S01 Rpr	Roof panel w/sunroof, EX-L US built			6.0	3.0
34	*	Repl	Sunroof glass	70200TA0A11	1	0.00	0.0
36		S01 Repl	Sunroof glass	70200TA0A11	1	599.08	0.5
36	*	Rpr	RT Outer rocker pnl US built			-6.0	-1.5
38	*	S01 Rpr	RT Outer rocker pnl US built			12.0	1.5
41	*	Rpr	RT Outer panel (HSS)			-2.0	-2.0
45	*	S01 Rpr	RT Outer panel (HSS)			4.0	2.0
54	#	Repl	Flex Additive		1	-12.00 T	
105	#	S01 Repl	Flex Additive		1	12.00	
58	#	Rpr	Unibody Structural Repair			-1.0 F	
109	#	S01 Rpr	Unibody Structural Repair			2.0 F	
Deleted Items							
29	WINDSHIELD						
30	*	Repl	Windshield Honda EX-L	73111TA6A01	1	0.00	0.0
58	#	Rpr	Tie Down and Ruff Pull			-1.0	
Added Items							
29	WINDSHIELD						
30	*	S01 Repl	Windshield NAGS, w/o blue shade w/o auto dim mirror	FW02814GTN	1	151.41	3.2
31		S01 Repl	W'shield molding	73150TA5A01	1	34.37	Incl.
42	#	S01 Repl	Weld pull tabs		1	5.00	0.5
43	#	S01 Rpr	Remove chip guard				0.5
48		S01 R&I	RT Door w'strip US built				0.5
49		S01 R&I	RT Belt molding				0.3
52		S01 R&I	RT Door glass Honda, US built w/anti-theft				0.4
53	*	S01 R&I	RT Run channel US built				0.3
54		S01 R&I	RT Handle, outside chrome				0.4
55		S01 R&I	RT R&I trim panel				0.3
59		S01 R&I	LT Door w'strip US built				0.5
60		S01 R&I	LT Belt molding				0.3
62		S01 R&I	LT Door glass Honda, US built w/anti-theft				0.4
63	*	S01 R&I	LT Run channel US built				0.3
64		S01 R&I	LT Handle, outside chrome				0.4
65		S01 R&I	LT R&I trim panel				0.3
66	REAR DOOR						
67		S01 Blnd	RT Outer panel (HSS)				1.0

Supplement of Record 1 with Summary

Customer: XXXXXXXXXX

Job Number: 4797

Vehicle: 2012 HOND ACCORD EXL 4D SED 6-3.5L-FI SILVER-NH700-A

68	S01	R&I	RT Belt molding			0.3			
69	S01	R&I	RT Moveable glass Honda US built			0.6			
70	*	S01	R&I	RT Run channel US built			<u>Incl.</u>		
71	*	S01	R&I	RT Division bar			<u>Incl.</u>		
72		S01	R&I	RT Fixed glass Honda, US built, Federal		0.3			
73		S01	R&I	RT Handle, outside chrome		0.4			
74	*	S01	R&I	RT Door trim panel EX-L black		<u>0.5</u>			
75	BACK GLASS								
76	*	S01	Repl	Back glass NAGS -42%	FB23512GTN	1	<u>299.22</u>	2.7	
77		S01	Repl	RT Dam side	73226TA0A00	1	2.90		
78		S01	Repl	LT Dam side	73226TA0A00	1	2.90		
79		S01	Repl	Dam lower	73227TA0A00	1	16.75		
80	QUARTER PANEL								
81		S01	Blnd	RT Quarter panel				1.3	
82		S01	R&I	RT Splash shield			0.2		
83	TRUNK LID								
84	*	S01	Rpr	Trunk lid w/o navigation			<u>6.0</u>	2.3	
85		S01		Overlap Major Adj. Panel				-0.4	
86	*	S01		Add for Clear Coat				0.4	
87		S01	R&I	License pocket w/rear camera silver			0.4		
88		S01	R&I	Trunk lid trim			0.3		
89		S01	R&I	RT Reflector panel			0.2		
90		S01	R&I	LT Reflector panel			0.2		
91		S01	Repl	Emblem	75701TA0000	1	41.25	0.2	
92		S01	Repl	Nameplate "Accord"	75722TA0A01	1	46.67	0.2	
93		S01	Repl	Nameplate "V6"	75731TA5A00	1	34.97	0.2	
94	REAR LAMPS								
95		S01	R&I	RT Tail lamp assy				0.2	
100	#	S01	Repl	CAR COVER PRIMER		1	5.00	0.3	
101	#	S01	Repl	MASK INTERIOR JAMBS		1		0.5	
102	#	S01	Repl	MASK INTERIOR JAMBS *** PRIMER		1		1.5	
103	#	S01	Repl	Aperture tape		1	18.00		
104	#	S01	Repl	Seam Sealer		1	6.00	0.2	
108	#	S01	Rpr	Setup & Measure				2.0	
110	#	S01	Rpr	Repair & Refinish Pinch Welds				0.5	0.5
111	#	S01	Repl	Chip guard		1	15.00	0.5	
112	#	S01	Rpr	Color, Sand & Buff				4.0	
113	#	S01	Rpr	Detail Vehicle				1.0	
114	#	S01	Rpr	DISCONNECT BATTERY / RESET ELECTRONICS				0.5	
115	#	S01	Repl	Urethane Kit		1	44.51 X		
116	#	S01	Repl	Add'l Paint Supplies Req'd		1	330.00		

Supplement of Record 1 with Summary

Customer: [REDACTED]

Job Number: 4797

Vehicle: 2012 HOND ACCORD EXL 4D SED 6-3.5L-FI SILVER-NH700-A

SUBTOTALS	1,653.03	45.0	5.1
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TOTALS SUMMARY

Category	Basis	Rate	Cost \$
Parts			1,620.52
Body Labor	44.0 hrs @	\$ 40.00 /hr	1,760.00
Paint Labor	5.1 hrs @	\$ 40.00 /hr	204.00
Frame Labor	1.0 hrs @	\$ 43.00 /hr	43.00
Paint Supplies	5.1 hrs @	\$ 17.00 /hr	86.70
Miscellaneous			32.51
Subtotal			3,746.73
Sales Tax	\$ 1,695.22 @	6.2500 %	105.95
Additional Supplement Taxes			0.01
Total Supplement Amount			3,852.69
NET COST OF SUPPLEMENT			3,852.69

CUMULATIVE EFFECTS OF SUPPLEMENT(S)

Estimate	4,078.73	neal mccuish
Supplement S01	3,852.69	neal mccuish
Job Total:	\$ 7,931.42	
INSURANCE PAY:	\$ 7,931.42	

PER MASSACHUSETTS REG. TITLE 212 CHAPTER 2.02(5), "THIS ESTIMATE HAS BEEN PREPARED AND SWORN TO UNDER THE PENALTIES OF PERJURY."

Supplement of Record 1 with Summary

Customer: [REDACTED]

Job Number: 4797

Vehicle: 2012 HOND ACCORD EXL 4D SED 6-3.5L-FI SILVER-NH700-A

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide ARG4443, CCC Data Date 8/16/2013, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (***) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM or A/M. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2014 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

INDEPENDENT INVESTIGATIVE
SERVICES BUREAU



Tel: 401/233 8126
Fax: 401/233-8129
Email: iisb@iisbri.com

Commerce Insurance Company
11 Gore Road
Webster, MA 01570

Attention: Peter Bejune

Re: Insured: [REDACTED]
File No: HHCT33
DOL: 07/18/13

ASSIGNMENT

This matter was assigned to IISB on 07/31/13, by Peter Bejune as a request for the technical evaluation of a 2012 Honda Accord following a accident in which the driver-less vehicle struck a parking lot fence.

DETAILS

This report was prepared by Forensic Mechanic John Barton and reviewed by senior investigator Stanley Irving.

John Barton is a putative expert in mechanical failure analysis, automotive security systems and fire causation. He has over 30 years experience in automotive, truck, and heavy equipment service, and over twenty years experience as a forensic investigator.

The findings of this report are the result of a logical application of physical evidence to the factual circumstances of the incident.

VEHICLE

The 2012 Honda Accord is a silver 4-door sedan with a 3.5 Liter - 215 CID V/6 EFI engine and 4-speed automatic transmission.

Accessories include: P/S, P/B, A/C, P/seat, P/windows, cruise control, tilt wheel, leather seats, ABS, an air bag system, AM/FM stereo/CD radio, sun roof, factory alloy wheels, a transponder anti-theft system, GPS and rear view TV.

The 2012 Honda Accord's VIN is 1HGCP3F83CA [REDACTED] and its present odometer reading is 6,584.

EXAMINATION

On 08/01/13, I photographically documented my examination of the insured 2012 Honda Accord at Peters of Nashua-Honda, Nashua, NH where the vehicle was parked in a rear parking lot.

Identification by VIN 1HGCP3F83CA [REDACTED] was confirmed at the public location on the cowl and at the Federal ID plate on left B-pillar. The VIN is correct by formula.

The exterior finish and body appear to have been in excellent condition prior to the date of loss.

Old damage - In new car condition all around.

The body and painted finish are presently in fair condition.

Fresh damage - The front bumper cover is scuffed and was pulled down on the left side. The right rocker panel is crushed at the front at the rear end of the wheel well. The roof contains light scuffmarks. The undercarriage has some light damage as a result of driving onto some rocks.

Tires - The four Michelin 225/60/R17 tires on factory alloy wheels are in excellent condition. The front tires are -20% worn and the rears - 20%.

The interior trim and black leather seats were in excellent condition prior to the date of loss.

Old damage - The interior was kept very clean and in new-like condition.

The interior is still in excellent condition.

Fresh damage - No loss related damages.

STICKERS

There are no Lube Stickers anywhere on the vehicle.

A Federal Sticker lists the production date as 02/12.

Inspection sticker expires 07/14.

CONDITIONS

The front seat is positioned all the way back.

The fuel gauge reads full.

The headlights and windshield wipers were not On.

The glove compartment contains a car book only.

The trunk has not been forced open, but it has an inside release that works with the key off. The trunk was not entered.

MECHANICAL SYSTEMS

The engine is a 3.5L - 215 CID Electronic Fuel Injected V/6 mounted in the front in a transverse orientation with front wheel drive.

The clean and lubricous oil on the engine dipstick is up to the full mark.

The cooling system is full of a clean, strong antifreeze/water solution.

The automatic transmission is full of clean fluid and is operational.

LOSS PREFACE

Our insured, in a telephone interview conducted on 08/01/13, reports that he parked this 2012 Honda Accord in a parking lot at the rear of Calaresos Farm Stand, 100 Mains St., Reading, MA at around 3:00 pm. He indicates that his wife remained inside the vehicle which he left running with the air conditioning in operation due to the hot

temperatures of the day. He further states that he had placed the transmission shift lever into "park" and had pulled and set the hand operated parking brake lever to the "on" position before exiting the car. He went into the store to shop and was inside for about five minutes when his wife reported that the car began to roll or otherwise move forward. He further indicated during this interview that his wife was able to turn the steering wheel to avoid hitting several parked cars and the car ran along for some 200 feet through the parking lot before striking a fence and a chain which ran along the end of the parking lot. He has stated that when he initially saw the car up against the fence that he inspected the shift lever and it was in the park position and the parking brake was still set. He states that the area of the parking lot where he had parked was relatively flat looking but may have had a slight downward angle leading to the fence. He drove the car from the accident scene and later to a drive-in claims center. He used the car up to the time and called to report the incident to the Honda consumer hotline. Eventually he drove the car to Peters of Nashua where he had leased/purchased the vehicle one year ago.

NHTSA RESEARCH

Computer research which I conducted on 07/31/13 indicated that there are no recalls which would relate to this incident and that none of the 106 consumer complaints which are listed mention a similar problem.

VEHICLE EXAMINATION AND TESTING

On 08/01/13, this investigator inspected the insured vehicle at Peters of Nashua-Honda. The vehicle was driven by the service manager to the rear of the parking lot where space was available to test the vehicle.

I was left alone with the vehicle and was provided with a copy of the accident report and damage estimate. At my request, I was also provided with a parts view of the transmission shift selector unit.

The operational testing of this vehicle consumed approximately ninety (90) minutes. Tests included the operation of the transmission shift lever, shift lever interlock button, brake pedal interlock system and the illuminated transmission position indicator. These tests indicated that all parts and components of this transmission shift unit which is shown in photo 7, appear to be operating correctly.

A series of vehicle movement tests which were performed with the vehicle remaining on a flat surface confirms, the vehicle will move forward slowly with the engine at low idle speed and with the

transmission left in the "drive" position. But also that the brake pedal must be depressed and the transmission shift lever safety detent button must be firmly depressed to be able to move the lever into that drive position. The button must also be firmly depressed to move out of drive into neutral, reverse, or park. Movement tests of the vehicle with the transmission left in drive were conducted with and without the air conditioning unit in operation. There was no increase in engine speed (tachometer) with the AC system in use.

FINDINGS

Today's examination has failed to uncover or disclose any apparent problem with this vehicle's transmission shift selector unit. It is further obvious that when the emergency/parking brake hand lever is pulled and set with only a minimal effort that the car will not move forward when left in drive with the engine running and the AC unit activated. This evidence seems to contradict the insured's statement that he had set the parking brake. ?

I must further opinion that three (3) individual safety interlock features would have had to fail simultaneously in order for the vehicle to have ended up against the fence with the transmission shift lever in the "drive" position and the E-brake set but inoperable.

I think it more probable that our insured failed to place the transmission into park and did not set the parking brake. I cannot recommend subrogation against Honda of America in this case based upon these findings. ?

If you would like me to pursue this matter further, or have any questions, please advise.

Submitted by;

John Barton
INDEPENDENT INVESTIGATIVE SERVICES BUREAU

PHOTOGRAPHS

While inspecting the 2012 Honda Accord I documented my observations in 13 photographs with a Canon EOS 35 mm camera using a 28-80 mm lens and Kodak ISO 400 color print film. Images which have been reduced in definition from those I had produced during development have been

attached to the pdf of this report. The negatives and the high definition originals will be retained with our file.



Photo 1



Photo 2



Photo 3



Photo 4



Photo 5



Photo 6

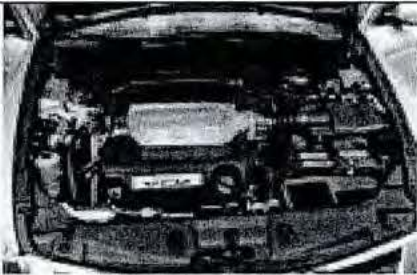


Photo 7



Photo 8

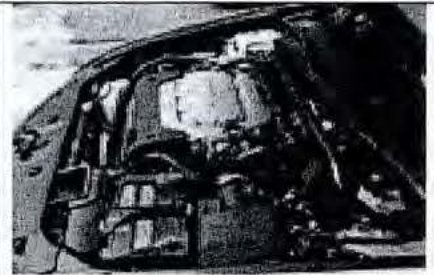


Photo 9



Photo 10



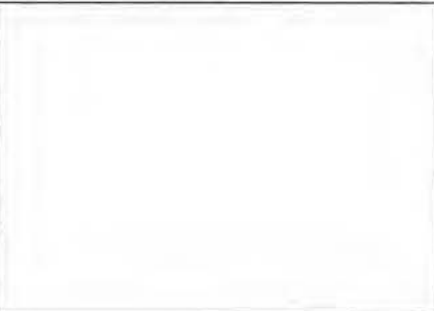
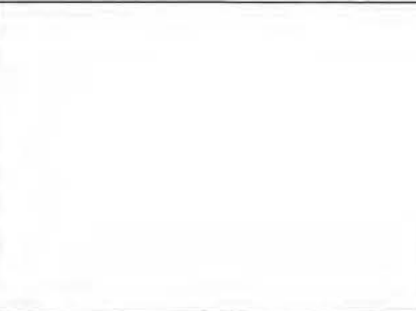
Photo 11

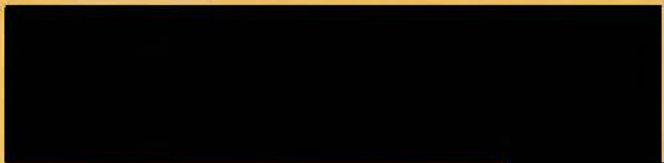


Photo 12



Photo 13





Reading Ma



W48-226

RETURN RECEIPT REQUESTED

U.S. Dept of Transportation NHTSA
Office of Defects Investigation
1200 New Jersey Ave West Building
Washington D.C. 20590

