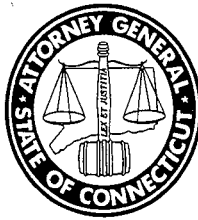


GEORGE JEPSEN
ATTORNEY GENERAL



CL-10542690-6439

MacKenzie Hall
110 Sherman Street
Hartford, CT 06105-2294

Office of the Attorney General
State of Connecticut

Tel: (860) 808-5420
Fax: (860) 808-5587

OCT 17 2013

September 25, 2013

[REDACTED]
Somers, CT [REDACTED]

RE: General Motors
PI # 457622

Dear [REDACTED]

This is to acknowledge receipt of your correspondence and to thank you for contacting our Office in connection with the above-captioned matter.

By copy of this letter, we are forwarding your correspondence to the National Highway Traffic Safety Administration. We sincerely apologize for any delay this transfer may cause, but the subject matter of your letter can best be reviewed by that agency. If you have any questions concerning your inquiry, please contact the NHTSA at (888) 327-4236.

Please do not hesitate to contact this Office in the future if we can be of further assistance to you on any other matter.

Very truly yours,

A handwritten signature in black ink, appearing to read "M.G. Alonzo", is written over a circular embossed seal.

M.G. Alonzo
Assistant Attorney General

MGA/pb

cc: NHTSA Headquarters
1200 New Jersey Ave., SE
West Building
Washington, DC 20590

NM
102113
SMP

2/5/02
Cm

[REDACTED]
[REDACTED]
Somers, CT [REDACTED]

Tel: [REDACTED]
[REDACTED]

NHTSA
1200 New Jersey Ave. SE
West Building
Washington, DC 20590

Dear Sir/Madame

Subject: Pontiac Solstice Passenger Side Air Bag Safety Issue

I am writing to notify you of a serious safety issue with the Pontiac Solstice and Saturn Sky, 2 passenger roadster vehicles produced by General Motors. Recently while driving, with my wife in the passenger seat, the service passenger side air bag warning light came on. I took the vehicle to an authorized General Motors dealership (Scranton Motors, Vernon, CT).

They diagnosed the problem as a faulty air bag seat module. The estimated cost to repair was approximately \$1200. Since this is a safety issue and I did not feel comfortable with a passenger riding in the car, I had them order the parts. The kind people at Scranton Motors split the cost with me.

When I got home I went on-line to see if other Pontiac Solstice owners have experienced this same problem. As it turns out, there were quite a number of reports of individuals experiencing the identical problem and at low mileage such as my vehicle. My vehicle only has 19,000 miles on it. The Saturn Sky is almost an identical vehicle and also has numerous reports of this same issue. This is not just a squeak or a rattle; this is a serious safety issue. The cars are equipped with air bags for a reason. They are small compact 2 seat convertibles. A major collision, without a properly operating air bag, could be fatal for the passenger. In recent months other car manufacturers have ordered recalls for air bag issues. I do not understand why General Motors has not issued a recall on this problem. Will it require someone being seriously injured or losing their life in a collision before GM is motivated to issue a recall?

We are all happy to see GM return to profitability but it should not be at the expense of consumer safety. I am writing to inform you of this problem and encourage you to take the proper steps to get a recall initiated. Please give this serious issue your immediate attention. Enclosed are copies of the estimated cost and a few of the numerous reports I found on the internet for the Pontiac Solstice.

Thank you for your prompt attention to this matter,

[REDACTED]
Cc: Pontiac/GMC Customer Service
Senator Richard Blumenthal
CT State Attorney General George Jepsen



Scan this QR
code with your
smart phone to visit
us at Scranton Motors



Talcottville Rd. (Rt. 83) • P.O. Box 777 • Vernon, CT 06066
PHONE 872-9145 • PARTS: 875-7732
www.scrantomotors.com

CUSTOMER NO. 28297	ADVISOR TODD PACKARD	TAG NO. 58 P464	INVOICE DATE 08/16/13	INVOICE NO. PNC5294670
[REDACTED] SOMERS, CT	LABOR RATE	LICENSE NO.	MILEAGE 19,125	COLOR MYSTERIOUS
	YEAR / MAKE / MODEL 07/PONTIAC/SOLSTICE/2DR CONV GXP			DELIVERY DATE 03/14/07
	VEHICLE I.D. NO. 1 G 2 M G 3 5 X 0 7 Y			SELLING DEALER NO. 10
	F.T.E. NO.			R.O. DATE 08/07/13
COMMENTS			REPRINT# 1	
MO: 19125				

LABOR & PARTS
1 21PNZAIR AIR BAG TECH(S) 38590 50818 WARRANTY

CUSTOMER STATES AIR BAG LIGHT IS ON
PLEASE CHECK AND ADVISE
SCAN TESTED PASSENGER SEAT MODULE
REPLACED PASSENGER PRECENCE MODULE NWITH CUSSION
REPLACED PASSENGER SEAT COVER

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
JOB # 1	1	19124219	MODULE KI 11.419JIM		WARRANTY
JOB # 1	1	15779012	COVER 14.880 N		WARRANTY
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

2 01PNZMULTIPOINT ON THE ROY TECH(S) 38590 INTERNAL

CUSTOMER STATES: PERFORM MULTI-POINT INSPECTION AND COMPLETE
INSPECTION REPORT.
MAINTENANCE REQUEST
PERFORMED MULTI-POINT INSPECTION AND COMPLETED INSPECTION
REPORT.

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

MISC-----	CODE-----	DESCRIPTION-----	CONTROL NO-----	
JOB # 1	GMCWD	GMC WARRANTY DEDUCT	294670	550.00
			TOTAL - MISC	550.00

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$1200.00 (+TAX)

TECHNICIAN CERTIFICATION
38590 JOE MCAVOY Y

TOTALS-----	
*****	TOTAL LABOR.... 0.00
**** OUR GOAL IS FOR YOU TO BE 'COMPLETELY SATISFIED' ****	TOTAL PARTS.... 0.00
*** WITH OUR SERVICE ! PARTS INDICATED WITH AN * THAT ARE **	TOTAL SUBLET... 0.00
*** CUSTOMER PAY HAVE A LIFETIME SERVICE GUARANTEE ! ****	TOTAL G.O.G.... 0.00
* IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED WITH *	TOTAL MISC CHG. 550.00
** YOUR SERVICE EXPERIENCE , PLEASE CONTACT YOUR SERVICE **	TOTAL MISC DISC 0.00
** CONSULTANT IMMEDIATELY SO THAT WE CAN RECTIFY ANY PROBLEM	TOTAL TAX..... 34.93
GM NEW PARTS ARE GUARANTEED 12 MONTHS UNLIMITED MILES*	

TOTAL INVOICE \$ 584.93

!!!!!! THANK YOU, WE APPRECIATE YOUR PATRONAGE !!!!!

CUSTOMER SIGNATURE

You may receive a
questionnaire from GENERAL MOTORS.
If for any reason you feel you
cannot rate our services completely
satisfied, please contact our
Customer Service Rep.
A "Completely Satisfied" rating
does not mean we are
perfect but rather that
we did our job well
and served you
professionally.

SCRANTON MOTORS, INC.

SPG REPAIR ESTIMATE

ESTIMATE # RO294670

ESTIMATE DATE: 08/07/2013

VEHICLE: Solstice

VIN: 1G2MG35X07Y

ADVISOR # 58 TODD PACKARD

CUSTOMER # 28297

ADDRESS:

(H)

(B)

(EXT)

SOMERS, CT

CUSTOMER QUOTE

OPERATION: AIRBGD Air Bag System Diagnosis All

LABOR HOURS: 1.00

MISC CODE	MISC DESCRIPTION	QUOTE MIN	QUOTE MAX	PRICE
SS	GM 121128-SS-HW		48.50	6.33
	LABOR \$:			115.00
	PARTS \$:			0.00
	GOG \$:			0.00
	MISC. \$:			6.33
	TAX \$:			7.70
	SUBTOTAL \$:			129.03

OPERATION: AIRBGD2 PASSANGER SEAT CUSHION REPLACEMENT All

LABOR HOURS: 2.00

QTY	PART NUMBER	PART DESCRIPTION	PART PRICE	EXT PRICE
1	GM19124219	MODULE KIT	533.33	533.33
1	GM15779012	COVER	274.28	274.28

MISC CODE	MISC DESCRIPTION	QUOTE MIN	QUOTE MAX	PRICE
SS	GM 121128-SS-HW		48.50	48.50
	LABOR \$:			232.30
	PARTS \$:			807.61
	GOG \$:			0.00
	MISC. \$:			48.50
	TAX \$:			69.11
	SUBTOTAL \$:			1157.52

SCRANTON MOTORS, INC.

SPG REPAIR ESTIMATE

ESTIMATE # RO294670

ESTIMATE DATE: 08/07/2013

VEHICLE: Solstice

VIN: 1G2MG35X07Y

ADVISOR # 58 TODD PACKARD

CUSTOMER # 28297

ADDRESS:

(H)

(B)

(EXT)

SOMERS, CT

CUSTOMER QUOTE

TOTAL LABOR \$:	347.30
TOTAL PARTS \$:	807.61
TOTAL GOG \$:	0.00
TOTAL MISC. \$:	48.50
TOTAL TAX \$:	76.42

ESTIMATE TOTAL \$:	1279.83

CUSTOMER SIGNATURE _____



Search for cars:

See

[[Usenet FAQ Index](#) | [Documents](#) | [Other FAQs](#)]

Pontiac Solstice 2007 - Air bags

» [Pontiac](#) » [Pontiac Solstice](#) » [pontiac solstice 2007](#)

Brake Pro

○ www.brakepro.comcastbiz.net

Affordable auto **repair**, great deals free brake inspection. 10% off

Table of contents:

- [Pontiac Solstice 2007](#)
 - [Technical Service Bulletins](#)
 - [Consumer Complaints](#)

Pontiac Solstice 2007 bulletins

Bulletin	Bulletin date	Replacement Bulletin	Item no.	Summary	Added
AIR BAGS					
SB-08-09-41-002C	02/01/2009		10029924	General motors: diagnostic information for intermittent restraints, air bag (sir) indicator/lamp on with dtc(s) b0012, b0013, b0016, b0016, b0019, b0020, b0022, b0023, b0026, b0033, b0040, b0042 or b0044 set. this may be caused by a loose,	2009-07-20
4011	12/13/2007	4011F	10020881	Air bag indicator light is on. *kb updated on 12/13/07. *nj	2007-01-25
AIR BAGS - FRONTAL					
060941004	05/01/2008	060941004F	10020722	Passenger side airbag door does not flush with dash pad/warped. (reposition locking tabs on airbag panel). *kb updated 10/5/07. *nj updated 9/12/08. *pe	2007-01-03

05/25/2012

36201

I noticed the air bag passenger light was illuminating off. there was an adult in the seat with a 150 lbs. also the dic displayed service air bag. from what i gather on the internet, the problem is with the seat module. the cost to fix this is over \$600. i cannot pay this.

10/08/2011

28000

Service air bag warning light began to illuminate. checked manual and manual stated to see immediately. immediately means to me that this is a major safety concern. took to authorized dealer they diagnosed the following: service air bag light is on scanned code b0081 code stored current performed diagnosis and pps system has no data pps has current codes 2036-1063 indicating module. \$575.92 ptl to replace and program replaced pps system all in one assy with cushion v etc. recalibrate system clear codes and recheck operation ok. so bottom line, like several other complaints filed the passenger side air bag sensor went bad. inquired with authorized dealer if they stand behind what is an apparent numerous owners of this type of vehicle make and year occur vehicle. provided the complaints listed on this site. authorized dealer simply told me the car was under warranty and that nothing could be done. how many more 2007 pontiac solstice's with love to report this problem before a recall is obvious? this is not just a squeaky rattle this is safety. it is equipped with air bags for a reason. they are small compact two seaters. without a properly working air bag could be fatal for passenger in a collision. because of the small size of the car it would not take a collision for safety to be an issue. will it require someone being permanently injured or losing a limb a recall is required? i dont even know cars and i can read the posts on this site and know 2 + 2 manufacturer defect in the airbag system of these vehicles. please initiate and make pontiac do this for their customers safety!

10/08/2011

28000

Service air bag warning light began to illuminate. checked manual and manual stated to see immediately. immediately means to me that this is a major safety concern. took to authorized dealer they diagnosed the following: service air bag light is on scanned code b0081 code stored current performed diagnosis and pps system has no data pps has current codes 2036-1063 indicating module. \$575.92 ptl to replace and program replaced pps system all in one assy with cushion v etc. recalibrate system clear codes and recheck operation ok. so bottom line, like several other complaints filed the passenger side air bag sensor went bad. inquired with authorized dealer if they stand behind what is an apparent numerous owners of this type of vehicle make and year occur vehicle. provided the complaints listed on this site. authorized dealer simply told me the car was under warranty and that nothing could be done. how many more 2007 pontiac solstice's with love to report this problem before a recall is obvious? this is not just a squeaky rattle this is safety. it is equipped with air bags for a reason. they are small compact two seaters. without a properly working air bag could be fatal for passenger in a collision. because of the small size of the car it would not take a collision for safety to be an issue. will it require someone being permanently injured or losing a limb a recall is required? i dont even know cars and i can read the posts on this site and know 2 + 2 manufacturer defect in the airbag system of these vehicles. please initiate and make pontiac do this for their customers safety!

10/08/2011

28000

Service air bag warning light began to illuminate. checked manual and manual stated to see immediately. immediately means to me that this is a major safety concern. took to authorized dealer

they diagnosed the following: service air bag light is on scanned code b0081 code stored current performed diagnosis and pps system has no data pps has current codes 2036-1063 indicating module. \$575.92 ptl to replace and program replaced pps system all in one assy with cushion v etc. recalibrate system clear codes and recheck operation ok. so bottom line, like several other complaints filed the passenger side air bag sensor went bad. inquired with authorized dealer if stand behind what is an apparent numerous owners of this type of vehicle make and year occur vehicle. provided the complaints listed on this site. authorized dealer simply told me the car was under warranty and that nothing could be done. how many more 2007 pontiac solstice's with love to report this problem before a recall is obvious? this is not just a squeaky rattle this is safety. the equipped with air bags for a reason. they are small compact two seaters. without a properly working could be fatal for passenger in a collision. because of the small size of the car it would not take collision for safety to be an issue. will it require someone being permanently injured or losing life a recall is required? i don't even know cars and i can read the posts on this site and know 2 + 2 manufacturer defect in the airbag system of these vehicles. please initiate and make pontiac do for their customers safety!

10/08/2011

28000

Service air bag warning light began to illuminate. checked manual and manual stated to see immediately. immediately means to me that this is a major safety concern. took to authorized person they diagnosed the following: service air bag light is on scanned code b0081 code stored current performed diagnosis and pps system has no data pps has current codes 2036-1063 indicating module. \$575.92 ptl to replace and program replaced pps system all in one assy with cushion v etc. recalibrate system clear codes and recheck operation ok. so bottom line, like several other complaints filed the passenger side air bag sensor went bad. inquired with authorized dealer if stand behind what is an apparent numerous owners of this type of vehicle make and year occur vehicle. provided the complaints listed on this site. authorized dealer simply told me the car was under warranty and that nothing could be done. how many more 2007 pontiac solstice's with love to report this problem before a recall is obvious? this is not just a squeaky rattle this is safety. the equipped with air bags for a reason. they are small compact two seaters. without a properly working could be fatal for passenger in a collision. because of the small size of the car it would not take collision for safety to be an issue. will it require someone being permanently injured or losing life a recall is required? i don't even know cars and i can read the posts on this site and know 2 + 2 manufacturer defect in the airbag system of these vehicles. please initiate and make pontiac do for their customers safety!

09/12/2011

34000

TI* the contact owns a 2007 pontiac solstice. the contact stated the service air bag warning light illuminate. the air bag light came on due to a malfunction in the passenger seat. the vehicle was dealer who stated they had to replace the indicators for the air bags at the owners expense of \$1 manufacturer was not notified of the failure. the failure mileage was 34,000.

09/12/2011

34000

TI - the contact owns a 2007 pontiac solstice. the contact stated the service air bag warning light illuminate. the air bag light came on due to a malfunction in the passenger seat. the vehicle was dealer who stated they had to replace the indicators for the air bags at the owners expense of \$1 manufacturer was not notified of the failure. the failure mileage was 34,000. rvk

09/12/2011

34000

TI-the contact owns a 2007 pontiac solstice. the contact stated the service air bag light started to air bag light came on due to a malfunction in the passenger seat. the vehicle was taken to the stated they have to replace the indicators for the air bags at the owners expense of \$600-\$ manufacturer was not notified. the failure mileage was 34,000. mw

09/12/2011

34000

TI-the contact owns a 2007 pontiac solstice. the contact stated the service air bag light started to air bag light came on due to a malfunction in the passenger seat. the vehicle was taken to the stated they have to replace the indicators for the air bags at the owners expense of \$600-\$ manufacturer was not notified. the failure mileage was 34,000. mw

01/30/2011

13000

TI-the contact owns a 2007 pontiac solstice. the contact stated the air bags light remained illu vehicle was taken to the dealer who performed a diagnosed which located the failure at the air the dealer replaced the air bag sensor, the vehicle was repaired. the manufacturer took a rep 959082 , but did not offer to assist with the cost of the repair. the failure mileage was 13,000 air mileage was 14,000. vf

01/30/2011

13000

TI-the contact owns a 2007 pontiac solstice. the contact stated the air bags light remained illu vehicle was taken to the dealer who performed a diagnosed which located the failure at the air the dealer replaced the air bag sensor, the vehicle was repaired. the manufacturer took a rep 959082 , but did not offer to assist with the cost of the repair. the failure mileage was 13,000 air mileage was 14,000. vf

01/30/2011

13000

TI-the contact owns a 2007 pontiac solstice. the contact stated the air bags light remained illu vehicle was taken to the dealer who performed a diagnosed which located the failure at the air the dealer replaced the air bag sensor, the vehicle was repaired. the manufacturer took a rep 959082 , but did not offer to assist with the cost of the repair. the failure mileage was 13,000 air mileage was 14,000. vf

01/30/2011

13000

TI-the contact owns a 2007 pontiac solstice. the contact stated the air bags light remained illu vehicle was taken to the dealer who performed a diagnosed that located the failure at the air ba dealer replaced the air bag sensor the vehicle was repaired. the manufacturer took a report 71- but did not offer to assist with the repair. the failure mileage was 13,000 and the current mileage

05/20/2011

19240

2007 pontiac solstice airbag problems.service airbag light stays on.this seems to be a very comm with this model.over \$600 to have this repaired.

05/20/2011

19240

2007 pontiac solstice airbag problems.service airbag light stays on.this seems to be a very comm with this model.over \$600 to have this repaired.

05/20/2011

19240

2007 pontiac solstice airbag problems.service airbag light stays on.this seems to be a very comm with this model.over \$600 to have this repaired.

05/20/2011	19240	2007 pontiac solstice airbag problems.service airbag light stays on.this seems to be a very common problem with this model.over \$600 to have this repaired.
05/20/2011	19240	2007 pontiac solstice airbag problems.service airbag light stays on.this seems to be a very common problem with this model.over \$600 to have this repaired.
05/20/2011	19240	2007 pontiac solstice airbag problems.service airbag light stays on.this seems to be a very common problem with this model.over \$600 to have this repaired.
02/26/2011	15500	TI*the contact owns a 2007 pontiac solstice. the contact stated the air bag light began illuminating instrument panel upon starting the vehicle. the vehicle was taken to an authorized dealer where he was informed the air bag module needed to be replaced. the vehicle was not repaired. the man made aware of the failure, but offered no assistance. the failure mileage was 15,500 and the contact was 17,307.
02/26/2011	15500	TI-the contact owns a 2007 pontiac solstice. the contact stated the air bag light began illuminating instrument panel upon starting the vehicle. the vehicle was taken to an authorized dealer where he was informed the air bag module needed to be replaced. the vehicle was not repaired. the man made aware of the failure, but offered no assistance. the failure mileage was 15,500 and the contact was 17,307. sm.
02/26/2011	15500	TI-the contact owns a 2007 pontiac solstice. the contact stated the air bag light began illuminating instrument panel upon starting the vehicle. the vehicle was taken to an authorized dealer where he was informed the air bag module needed to be replaced. the vehicle was not repaired. the man made aware of the failure, but offered no assistance. the failure mileage was 15,500 and the contact was 17,307. sm.
04/22/2009	14682	TI*the contact owns a 2007 pontiac solstice. the contact stated that the passenger side air bag light whenever the seat is occupied. the dealer inspected the vehicle, but could not determine the failure. the failure mileage was 14,682.
AIR BAGS - FRONTAL		
07/10/2011	25000	2007 pontiac solstice passenger seat airbag light is intermittent with passenger sitting
07/10/2011	25000	2007 pontiac solstice passenger seat airbag light is intermittent with passenger sitting
07/10/2011	25000	2007 pontiac solstice passenger seat airbag light is intermittent with passenger sitting
07/10/2011	25000	2007 pontiac solstice passenger seat airbag light is intermittent with passenger sitting

09/02/2010

7700

TI* the contact owns a 2007 pontiac solstice. the contact stated that the air bag warning light illu
instrument panel. the contact took the vehicle to the dealer and was told the module for the a
passenger seat needed to be replaced. the failure mileage was 7,700 and the current mileage

09/02/2010

7700

TI- the contact owns a 2007 pontiac solstice. the contact stated that the air bag warning light illu
instrument panel. the contact took the vehicle to the dealer and was told the module for the a
passenger seat needed to be replaced. the failure mileage was 7,700 and the current mileage w

09/02/2010

7700

TI- the contact owns a 2007 pontiac solstice. the contact stated that the air bag warning light illu
instrument panel. the contact took the vehicle to the dealer and was told the module for the a
passenger seat needed to be replaced. the failure mileage was 7,700 and the current mileage w

09/02/2010

7700

TI- the contact owns a 2007 pontiac solstice. the contact stated the air bag light illuminated on i
panel. the contact took the vehicle to the dealer and was told the module for the air bag to the p
needed to be replaced. the failure mileage was 7,700 and the current mileage was 30,

06/20/2012

54900

1

Airbag light came on. service air bag on the display. contacted gm b0081 code. \$900 to n

06/20/2012

54900

1

Airbag light came on. service air bag on the display. contacted gm b0081 code. \$900 to n

06/20/2012

54900

Airbag light came on. service air bag on the display. contacted gm b0081 code. \$900 to

06/20/2012

54900

Airbag light came on. service air bag on the display. contacted gm b0081 code. \$900 to

05/25/2012

36201

I noticed the air bag passenger light was illuminating off. there was an adult in the seat with a
lbs. also the dic displayed service air bag. from what i gather on the internet, the problem is with
seat module. the cost to fix this is over \$600. i cannot pay this.

05/25/2012

36201

I noticed the air bag passenger light was illuminating off. there was an adult in the seat with a
lbs. also the dic displayed service air bag. from what i gather on the internet, the problem is with
seat module. the cost to fix this is over \$600. i cannot pay this.

05/25/2012

36201

I noticed the air bag passenger light was illuminating off. there was an adult in the seat with a
lbs. also the dic displayed service air bag. from what i gather on the internet, the problem is with
seat module. the cost to fix this is over \$600. i cannot pay this.

01/17/2008

TI* the contact owns a 2007 pontiac solstice. while driving approximately 65 mph, the contact n front passenger seat belt sensor was not working. she called the dealer and she was advised th sensor was working properly. on a later date, the air bag warning light was illuminated and illuminated. the vehicle was taken to the dealer for the failure where a diagnostic was performed was located at the seat sensor or the console sensor. the vehicle was not repaired. the failure unknown and the current mileage was 26,669.

01/17/2008

TI-the contact owns a 2007 pontiac solstice. while driving approximately 65 mph she noticed t passenger seat belt sensor was not working. she called the dealer and she was advised that sensor was working properly. years later the air bag light illuminated on the dashboard. the con air bag light states on constantly. the vehicle was taken to the dealer for the failure. the dealer diagnostic and advised her it was the seat sensor or the console sensor that was causing the vehicle was not repaired because of the cost. the failure mileage was unknown the current n 26,669. vwb

01/17/2008

TI-the contact owns a 2007 pontiac solstice. while driving approximately 65 mph she noticed t passenger seat belt sensor was not working. she called the dealer and she was advised that sensor was working properly. years later the air bag light illuminated on the dashboard. the con air bag light states on constantly. the vehicle was taken to the dealer for the failure. the dealer diagnostic and advised her it was the seat sensor or the console sensor that was causing the vehicle was not repaired because of the cost. the failure mileage was unknown the current n 26,669. vwb

01/17/2008

TI-the contact owns a 2007 pontiac solstice. while driving approximately 65 mph she noticed t passenger seat belt sensor was not working. she called the dealer and she was advised that sensor was working properly. years later the air bag light illuminated on the dashboard. the con air bag light states on constantly. the vehicle was taken to the dealer for the failure. the dealer diagnostic and advised her it was the seat sensor or the console sensor that was causing the vehicle was not repaired because of the cost. the failure mileage was unknown the current n 26,669. vwb

02/01/2009

6300

1

TI*the contact owns a 2007 pontiac solstice. the contact stated that the ocs in the front pass misclassified a 125 lbs. adult as a child. as a result, the front passenger side air bag may not event of a crash. the dealer and manufacturer stated that the only remedy would be to install an off switch at the contact's expense. the vehicle has not been adequately repaired. the failure mileages were 6,300. updated 05/26/09 *bf updated 05/28/09.*jb

03/06/2008

40000

1

08/01/2006

TI*the contact owns a 2007 pontiac solstice. the contact received a recall notice in december of the power train:axle assembly:axle shaft:seal. in february of 2008, she went to the dealer and h repaired. in march of 2008, while driving 58 mph in wet conditions, the wheels suddenly locked. control of the vehicle and crashed into a concrete wall. the air bags failed to deploy. a police re the vehicle was towed to the dealer and she believed that the recall was repaired improperly. t and recall number were unknown. the current and failure mileages were 40,000.

01/02/2008

AIR BAGS - FRONTAL - SENSOR/CONTROL MODULE

20

07/31/2007

The passenger air bag system fails to engage occasionally when a passenger is in the seat. m
115 lbs, 5ft 2 in and on numerous occasions the system has not engaged. the car has been tak
dealership twice and they have been shown the system was off with a passenger in the seat.
coming this week as it still isn't working all the time. each time they have reloaded the computer
works for a while. *tr

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

Some parts © 2013 Advameg, Inc. | Terms of Use
Based on public records. Inadvertent errors are possible.
This web site is not associated with, endorsed by, or sponsored by and has no official or unofficial affiliation with the vehicle's manufacturer.



State of Connecticut

ATTORNEY GENERAL
MACKENZIE HALL
110 SHERMAN STREET
HARTFORD, CONNECTICUT 06105-2294



UNITED STATES POSTAGE
PITNEY BOWES
02 1M
000 4264981
\$ 00.66⁰
SEP 27 2013
MAILED FROM ZIP CODE 06106

NHTSA Headquarters
1200 New Jersey Ave., SE
West Building
Washington, DC 20590

Defects
AM

