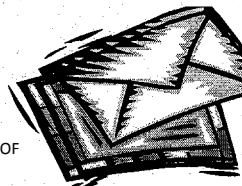


NHTSA ccmMercury Routing Slip

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 **S10 Priority**
CL-10542576-8808

Printed: 12/26/2013

NHTSA #: ES13-004920	Rec'd Date: 12/26/2013	Referred By: NPO-011
XREF #:	Doc Type: CMB	Doc Date: 12/23/2013
Delivery: S10 E-MAIL	Address To:	Due Date: 1/7/2014
S10 #: S10-131226-002	DOT/I #:	RMP #:
Subject: S10-DIRECT REPLY LETTER REQUEST THAT A RECALL BE DONE ON 2005-2007 GENERAL MOTORS CORVETTES FOR SUDDEN LOSS OF LOW BEAM HEADLIGHT FUNCTION		
Ack Date:	Ack By:	Signed For:
Sign Office: ENFORCEMENT	Signature: NANCY L. LEWIS	Cleared For:
Cleared Date:	Cleared By:	Closed Date:
File Loc:	XREF File:	
Added By: SHARRIS x62534	Modified By: SANDRA.HARRIS	
Most Recent Comment:		

Author:

[Redacted]
[Redacted]
WARNER ROBINS, GA [Redacted]
[Redacted]

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	12/26/2013	1/6/2014	
NVS-010	INFORMATION	12/26/2013		12/26/2013
		DEC 31 2013		

2013 DEC 26 P 4: 22

RECEIVED

RR
12/31/13
SMD

ODI: 10542576

Swann, Joeann (OST)

From: Darr, Carol (OST)
Sent: Tuesday, December 24, 2013 7:36 PM
To: Keck, Meghan (OST)
Cc: Swann, Joeann (OST)
Subject: RE: NHTSA issue for Mr. Anthony Fox Attention

Meg,
This is something we will respond to. Happy Holidays!
Carol

Sent with Good (www.good.com)

-----Original Message-----

From: Keck, Meghan (OST)
Sent: Monday, December 23, 2013 04:28 PM Eastern Standard Time
To: Naylor, Nathan (NHTSA); Aldana, Karen (NHTSA)
Cc: Darr, Carol (OST); Daniels2, Ryan (OST); Hendrick, Susan (OST)
Subject: FW: NHTSA issue for Mr. Anthony Fox Attention

NHTSA – FYI.

Carol – Not sure if this is something you would respond to, since it was addressed to S1. Thanks- Meg

From: [REDACTED]
Sent: Monday, December 23, 2013 4:15 PM
To: PressOffice [REDACTED]
Subject: NHTSA issue for Mr. Anthony Fox Attention

[REDACTED]
[REDACTED], Warner Robins Georgia [REDACTED]
[REDACTED]

23 December 2013

Attention: Mr. Anthony Fox
Dear Sir,

First, let me begin by extending my congratulations to you as our nation's 17th United States Secretary of Transportation. Today, however I am writing to make you aware of what I feel is a broken process within a division of the department. I do not propose to know the NHTSA recall/investigation process, so please pardon my brevity. It troubling the time it's taking for a decision to recall or not recall the 2007 Corvettes for a known safety defect. The defect results in sudden loss of low beam headlight function on 2005-2007 corvettes. General Motors (GM) has acknowledged the root cause as a defective wire in the Underhood Bussed Electrical Center

S10-131226-002

ES13-004920

(UBEC), yet no directive has been issued to recall the vehicle. The representative I spoke to at GM stated they will not act until such recall directive is issued. The problem I have specifically is not the discovery of the defect, but the time frame from the NHTSA investigation, acknowledgement by the manufacturer, and now performing the never-ending Engineering Analysis. Sir, to be clear so that the magnitude of the problem is highlighted, this defect affects over 100,000 automobile that have a high potential to lose low beam headlight functions. I also reiterate the defect has been identified by the user, acknowledged by both the NHTSA and the manufacturer, yet the status remains in engineering analysis. It has remained in that status of nearly 6 months. I too share a strong commitment to safety, the safety of my family and nearly 103,000+ corvette owners who share this known problem. I believe General Motor's should have acted long before being directed; however the economics of a recall seems, in this case, to trump the safety interest. I sincerely hope that action be taken to enforce the company's obligation to ensure product reliability and safety. The idea of product safety has to be paramount and not just a slogan Currently, I along with many others avoid night driving in the interest of safety, but to go further and absorb the \$1,200 repair cost is simply absurdity. Sir, specifically from you I would like to know when will a decision be made regarding the recall of the 2007 Corvette issue? I called the NHTSA on 23 December 2013, reference number # 591071. This is the latest of several call made over the 4 preceding months. I close by stating "I made a commitment to General Motors and the public at large and would like a mutual response with respect to this safety issue.

Respectfully,

██████████ USAF Ret.



**Office of the Secretary of Transportation
Executive Secretariat**

Control number: S10-131226-002	Action office: NHTSA
Document date: 12/23/2013	Due date: 1/4/2014
Author(s): [REDACTED]	
Subject:	Requesting That A Recall Be Done On 2005-2007 Corvettes (Sudden Loss Of Low Beam Headlight Function)
Action:	Direct Reply

Comments:

Date	Action	Action by
12/26/2013	Folder Sent for Draft to Action Office: NHTSA for 'Direct Reply'.	joeann.swann
12/26/2013	DIST: NHTSA,A1,C1,S3	joeann.swann
12/26/2013	Updated Folder Information.	joeann.swann
12/26/2013	Work Folder Assigned to NHTSA.	joeann.swann
12/26/2013	Incoming File Uploaded.	joeann.swann
12/26/2013	Control Number Created.	joeann.swann

Date	Note	Note by
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2013 DEC 26 P 4: 03