

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (EOIA) 5 U.S.C. 552(B)(6) Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received OCT 17 2013 06-SEP-2013		Repository ☐ Reference No. 10542245	
OWNER INFORMATION (Type or Print)				Daytime Telephone Number		E-mail Address	
Name				Evening Telephone Number			
Address							
City EDEN		State NY		Zip Code			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1J4GW48N02C				Make JEEP		Model GRAND CHEROKEE	
						Model Year 2002	
Date Purchased 8/13/12		Dealer's Name and Telephone Number SOUTH SHORE AUTO (716) 648-5800				Engine: No: Cylinders	
Original Owner ☒		Dealer's City HAMBURG		State NY		Zip Code 14075	
Transmission Type AUTO		☒ Antilock Brakes ☒ Cruise Control		Powertrain 4WD		Multiple Failure:	
						Incident Date(s) 15-JAN-2013	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: 140000 AIR BAGS						Failure Mileage 119000	
						Failure Speed 0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:			
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:			Model No./Name:		
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0		Number of Deaths 0	
				Reported to Police N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2002 JEEP GRAND CHEROKEE. THE CONTACT ATTEMPTED TO MAKE AN APPOINTMENT TO HAVE THE VEHICLE SERVICED UNDER NHTSA CAMPAIGN NUMBER: 12V527000 (AIR BAGS). THE CONTACT WAS INFORMED THAT THE PARTS WERE UNAVAILABLE. THE MANUFACTURER WAS NOTIFIED OF THE INCIDENT. THE APPROXIMATE FAILURE MILEAGE WAS 119000.							
RECALL STARTED JANUARY 2013, PARTS STILL NOT AVAILABLE.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 8, 2012

Mr. David Dillon
Sr. Manager- Campaigns and Investigation
Chrysler Group LLC
800 Chrysler Drive CIMS-482-00-91
Auburn Hills, MI 48326-2757

NVS-215KS
12V-527

Subject: Inadvertent Air Bag Deployment

Dear Mr. Dillon:

This letter serves to acknowledge Chrysler Group LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
JEEP/GRAND CHEROKEE/2002-2004
JEEP/LIBERTY/2002-2003

Mfr's Report Date: November 7, 2012

NHTSA Campaign Number: 12V-527

Components:
AIR BAGS
AIR BAGS:FRONTAL:SENSOR/CONTROL MODULE

Potential Number of Units Affected: 744,822

Problem Description:

Chrysler is recalling certain model year 2002 and 2003 Jeep Liberty vehicles manufactured January 9, 2001, through March 28, 2003, and 2002 through 2004 Jeep Grand Cherokee vehicles manufactured February 13, 2001, through May 23, 2003. A component in the air bag control module may fail causing the front airbags, side curtain airbags, and/or seatbelt pretensioners to deploy inadvertently while the vehicle is being operated.

Consequence:

Inadvertent deployment of the airbags may increase the risk of injury and the possibility of a vehicle crash.

Remedy:

Chrysler will notify owners, and dealers will install a supplemental jumper harness to the airbag control module, free of charge. The recall is expected to begin during January 2013. Owners may contact Chrysler at 1-800-247-9753.

Notes:

Chrysler's recall campaign number is M35. Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

