

 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
		Date Received OCT 24 2013	Repository <input type="checkbox"/>
National Highway Traffic Safety Administration		03-SEP-2013	Reference No. 10538631
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	E-mail Address
Address			
City	State	Zip Code	Evening Telephone Number
BURLINGTON	IA		Same
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3C3AY75S95T	Make CHRYSLER	Model PT CRUISER CONVERT	Model Year 2005
Date Purchased May 2004	Dealer's Name and Telephone Number Deere Brothers 319-877-1940	Engine: No: Cylinders 14	Fuel Type: Premium
Original Owner <input type="checkbox"/>	Dealer's City West Burlington	State IA	Zip Code 52655
Transmission Type Manual	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain 2.4 5 speed manual	Multiple Failure: Yes
		Incident Date(s) 17-OCT-2012	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: ENGINE (PWS)		Failure Mileage 98000	Failure Speed Idle
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)</i>			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>			
<p>TL* THE CONTACT OWNS A 2005 CHRYSLER PT CRUISER CONVERTIBLE. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 25 Idle MPH, SHE APPROACHED A STOP SIGN WHEN THE VEHICLE BEGAN TO SURGE AND STALLED WITHOUT WARNING. THE VEHICLE WAS RESTARTED AND RESUMED NORMAL OPERATION. THE FAILURE RECURRED WHENEVER THE VEHICLE WAS BEING DRIVEN. THE VEHICLE WAS TAKEN TO BOTH AN AUTHORIZED DEALER AND AN INDEPENDENT MECHANIC A TOTAL OF FOUR TIMES. THE TECHNICIAN INFORMED THE CONTACT THAT THE ENGINE WOULD NEED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED DUE TO THE ENGINE NO LONGER BEING PRODUCED BY THE MANUFACTURER. THE MANUFACTURER WAS NOTIFIED OF THE DEFECT. THE APPROXIMATE FAILURE MILEAGE WAS 98,000.</p> <p>Car surges and stalls most of the time when coming to stop or going around corner. I feel I am going to get hit when I stall in an intersection from the car behind me. The last time I drove it, I went 5 miles and the car stalled 5 times</p>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

I took my car to Jeff's Automotive 1st. They were unable to fix it. I then took it to Shottenkirk and they said there was a bulletin on the Problem from Chrysler. They did what the bulletin said to do. That did not fix the problem. We took it back to Jeff's. Spent a lot of money. Still not working so took it back to Shottenkirk. They talked to Jeff's. This went back and forth again. Ended up going back to Shottenkirk. They had the car this time for 3 1/2 months. Shottenkirk did not charge me this time.

I called Chrysler throughout this time. At the end of the last Shottenkirk visit - I called Chrysler. They looked into the problem. It took them 1-2 weeks. They called back said they could not help us. It would take more money to fix the car than what it's worth. 2 weeks ago Chrysler called back said they are opening up my case again. That is where I am at this point.

I feel this is a serious safety issue. The car goes down the highway like a dream. Runs great. But when you're in town, when the car is idling is when it surges and stalls. When you're coming to a stop or going around a corner. I think it happens when the clutch is pushed in. I am worried I'm going to get hit when this happens. The last time I drove it. I went 5 miles, it stalled 5 times. My husband told me not to drive it - Not safe to drive.

Thank -you for your help