

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received OCT 24 2013 03-SEP-2013		Repository ☐ Reference No. 10538561			
OWNER INFORMATION (Type or Print)						Daytime Telephone Number		E-mail Address	
Name									
Address									
City				State		Zip Code		Evening Telephone Number	
BERKELEY				CA					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).									
VEHICLE INFORMATION									
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side						Make		Model	
1FAFP33P33W						FORD		FOCUS	
Date Purchased		Dealer's Name and Telephone Number				Engine: SOHC		Model Year	
						No. Cylinders		2003	
Original Owner		Dealer's City		State		Zip Code		Fuel Type:	
☐						4		unleaded	
Transmission Type		☐ Antilock Brakes		Powertrain		Multiple Failure:		Incident Date(s)	
5 speed		☐ Cruise Control						28-AUG-2013	
FAILED COMPONENT(S)/PART(S) INFORMATION									
Vehicle Component Codes: ENGINE (PWS), 116000 ELECTRICAL SYSTEM: IGNITION								Failure Mileage	
								125000	
								Failure Speed	
								stopped	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE									
Tire Make			Tire Model (Name or Number)			Tire Size (Example P215/65R15)			
DOT No. (Example: DOTM19ABC036)			☐ Original Equipment			Failure Location:			
			☐ Prior Repair						
Tire Component Code						Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE									
Make:			Date Manufactured:			Model No./Name:			
Seat Type:			Installation System:						
Child Seat Component Code:			Failed Part:						
APPLICABLE INCIDENT INFORMATION									
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)									
Crash		Fire		Number of Persons Injured		Number of Deaths		Reported to Police	
☐ Yes ☒ No		☐ Yes ☒ No		0		0		N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).									
TL* THE CONTACT OWNS A 2003 FORD FOCUS. THE CONTACT STATED THAT THE VEHICLE FAILED TO START WITHOUT WARNING. THE VEHICLE WAS TAKEN TO A DEALER WHERE IT WAS DIAGNOSED THAT THE PISTON VALVES AND THE IGNITION SWITCH NEEDED TO BE REPLACED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE AND CURRENT MILEAGE WAS 125,000. THE VIN WAS NOT AVAILABLE.									
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY									
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.									

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

- ① Ignition key failed - no warning locksmith replaced
150⁰⁰
- ② Engine failed - no warning spent 2000⁰⁰ trying to
repair it was not successful, ultimately engine
would need to be completely replaced Diagnosed:
That valve seat dropped - manufacturing defect in this
particular engine The 4cyl Sobc - very problematic -
very Dangerous - Repairs done at Billman Auto. Berkeley

ATTACH ADDITIONAL SHEETS IF NECESSARY

Car was sold to wrecker for 300⁰⁰

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

