

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Form Approved: D.M.B. No. 711	
		FOR AGENCY USE ONLY 100148			
OWNER INFORMATION (Type or Print) Name: [REDACTED] Address: [REDACTED] City: WAYNE State: NJ Zip Code: [REDACTED]		Date Received: 28-AUG-2013 SEP 16 2013		Repository ☐ Reference No.: 10537762	
		Daytime Telephone Number: [REDACTED]		Evening Telephone Number: [REDACTED]	
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5FNRLSH67B [REDACTED]		Make: HONDA		Model: ODYSSEY	
Date Purchased: 9/10/2011 Original Owner: ☒		Dealer's Name and Telephone Number: R423 HONDA Dealer's City: Pompton Plains State: NJ Zip Code: 07444		Engine: No: Cylinders 6 Fuel Type: GAS	
Transmission Type: Auto ☒ Antilock Brakes ☒ Cruise Control		Powertrain: Front wheel Multiple Failure: Brakes		Incident Date(s): 01-NOV-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: BRAKES (PWS) BRAKE Rotors Resurfaced twice (No New Parts)				Failure Mileage: 2000 Failure Spc: A11	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make:		Tire Model (Name or Number):		Tire Size (Example P215/65R15):	
DOT No. (Example: DOTM19ABC036):		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code:				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>					
Crash: ☐ Yes ☒ No		Fire: ☐ Yes ☒ No		Number of Persons Injured: 0	
				Number of Deaths: 0	
				Reported to Police: N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2011 HONDA ODYSSEY. THE CONTACT STATED THAT WHILE APPLYING THE BRAKES, THE VEHICLE AND THE BRU PEDAL VIBRATED, AND SHOOK ABNORMALLY. THE VEHICLE WAS TAKEN TO THE DEALER NUMEROUS TIMES FOR THE BRAKE FAILURE. THE DEALER RESURFACED THE FRONT ROTORS SEVERAL TIMES; HOWEVER THE FAILURE WAS NOT CORRECTED. THE MANUFACTURER WAS NOT AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 2,000 AND THE CURRENT MILEAGE WAS 14,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESS					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.					