

[REDACTED]  
Lancaster, New York [REDACTED]  
[REDACTED]

August 1, 2013

AUG 26 2013

National Transportation Safety Board  
490 L'Enfant Plaza, SW  
Washington, DC 20594

To Whom It May Concern:

Presently, I own a 2002 Toyota 4Runner with less than 60,000 miles on the odometer. I purchased this vehicle new in 2002 and have been the sole owner and driver. In February 2013, I had a problem with this vehicle which I consider a safety hazard. After I stopped for a stop sign, or red traffic signal and pressed on the gas pedal to move forward, the car wouldn't go forward. Although it didn't die on me, it would not move forward.

There are times when I was in the middle of intersection in a line of traffic waiting to make my turn and it would do this. I could not move forward. Needless to say, the line of cars behind me waiting to continue with their turns wondered why traffic was stopped.

After several trips to my mechanic and the local Toyota dealership, the problem was finally fixed. A copy of a letter I wrote to Toyota will show in detail the problems in solving the malfunction.

Toyota says they have not been made aware of this problem with other Toyota 4Runners.

Since this situation is, indeed, a safety issue, I feel obliged to write to you and let you know about it.

Sincerely,

[REDACTED]

ET  
82713  
SMD

Office of Highway Safety (HS-20)

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