


INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Form Approved: O.M.B. No. 2127-9898

 <b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received SEP - 4 2013 26-AUG-2013	Repository <input type="checkbox"/> Reference No. 10537361
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		E-mail Address	
City BRONX	State NY	Evening Telephone Number	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number located at bottom of windshield on driver's side JTDBT923981		Make TOYOTA	Model Year 2008
Date Purchased 1/3/12		Model YARIS	Fuel Type:
Dealer's Name and Telephone Number Westchester Toyota 914-779-8700		Engine: No: Cylinders	
Original Owner <input type="checkbox"/>	Dealer's City Yonkers, Ny	State	Zip Code 10710
Transmission Type	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: Incident Date(s) 25-AUG-2013
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: ENGINE (PWS)		Failure Mileage 55383	Failure Speed 0
See invoice (Engine harness)			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2008 TOYOTA YARIS. THE CONTACT STATED THAT WHILE ATTEMPTING TO ACCELERATE, THE VEHICLE STALLED WITH THE ILLUMINATION OF THE CHECK ENGINE WARNING LIGHT. THE CONTACT WAS ABLE TO RESTART THE VEHICLE AND TOOK IT TO THE DEALER FOR A DIAGNOSTIC TEST. THE DEALER STATED THAT THE ENGINE HARNESS WAS DEFECTIVE AND NEEDED TO BE REPLACED. THE CONTACT DID NOT HAVE THE HARNESS REPLACED. THE FAILURE MILEAGE WAS 55,383.  See attached			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY.	
The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

FROM [REDACTED]

FAX NO. [REDACTED]

Jan. 01 2002 12:04AM P1

To: Det Auto Safety Hotline

From: [REDACTED]

Number of pages 8

FAX: 202-366-1767

August 30, 2013

Re: 2008 Toyota Yaris wiring problem

To whom it may concern:

My vehicle is a 2008 Toyota Yaris (Vin JTDBT923981 [REDACTED]). On August 25, 2013, I was driving and stopped at a traffic light. When the traffic light turned green, I was ready to continue driving, placed my foot on the accelerator and the car did not move. However, the engine was running! I noticed the check engine warning light was on. I turned off the engine and restarted the car and was able to proceed. I pulled over immediately. I turned off the engine, waited a while, started the engine, and was able to drive it home safely.

On the following day, I took the car to the Toyota dealer located at 3860 Boston Road, Bronx, New York 10475 and requested to check the engine warning light. The dealership advisor Julissa Taveras informed me that engine harness had to be replaced. She recommended replacing the defective harness with an "improved" engine harness. The engine harness had to be replaced as soon as possible because the car would either accelerate or not move. The cost for the repair was 1,231.31. When I purchased my vehicle from Westchester Toyota, I purchased a Gold service agreement (extended warranty) According to Ms. Taveras, she called the vehicle service plan and was told they do not cover wiring. I was afraid to drive my vehicle so I gave the dealership permission to fix the engine harness. I requested a discount so the price was reduced to 1,086.31.

I did not know what an engine harness was. I went online to research and found out that Toyota issued a TSB-0120-08 because of wiring problems. Toyota manufacturer knows about this problem. They feel is not a safety issue. My car has 55,383 miles...my vehicle is not under warranty and this part is not covered under my extended service agreement. Hence, the cost of the part replaced is my responsibility. I contacted Toyota Customer experience and shared my concerns. The customer representatives recommended taking the car from the dealership and seek for a second opinion. Unfortunately, there was nothing they could do to help me. I had to pay a diagnostic fee of \$139.00. Toyota feels a manufacturer recall is not necessary. I strongly feel this is a serious problem. Toyota manufacturer should do a recall!!!! More so, customers like me should not be responsible to pay to fix a problem the manufacturer knows about. 2008 Toyota Yaris were built with a faulty engine harness. Toyota should be responsible not the consumer. The replacement of the part should be free of charge because it is not the customers fault. Toyota is responsible!!!!

I feel this is poor customer service!!!! Toyota makes good quality cars!!!! They were number in the market!!!! Toyota needs to act like they care and do the right thing!!! Do a recall please!!!! Do not wait for a fatality to happen to fix it. Problems have solutions!!!!

As always, if you have any questions or concerns, feel free to contact me at [REDACTED]

FROM [REDACTED]

FAX NO. [REDACTED]

Jan. 01 2002 12:05AM P4

Sincerely,

[REDACTED]



TAG # 348

Facility #: 7104538

SERVICE DEPARTMENT HOURS  
7:30 a.m. to 7:00 p.m.  
Monday - Friday  
8:00 a.m. - 2:00 p.m. Saturday

R/O Open Date	R/O Number				
8/26/13	6212889/1				
R/O Close Date	Status				
8/28/13	Pre-Invoice				
Mileage In	Mileage Out				
55383	55384				
Service Advisor / Tag #					
JULISSA TAVERAS					
Vehicle Identification Number					
JTDET923981					
Delivery Date	In Service Date				
Year	Make	Model	Body	Color	License Number
2008	TOYOTA	YARIS	4 DOOR SEDAN		

Work Phone	
Home Phone	
Year	
Make	
Model	
Body	
Color	
License Number	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [REDACTED]	
#1 - 10TOZ06: CHECK ENGINE LIGHT CUSTOMER STATES CHECK ENGINE LIGHT ON CUSTOMER STATES SES LIGHT ON Caused by TECH FOUND CODE P0102 MASS AIR FLOW CIRCUIT LOW NECESSARY TO REPLACE ENGINE HARNESS. Work performed by NATE TUCKER (233) 2.50hrs @ 104.00 Installed: WIRE, ENGINE 1@737.75 REPLACED ENGINE HARNESS, CLEARED CODES NO FURTHER PROBLEM AT THIS TIME. Sub Total: 997.75	260.00 737.75

SALE AMOUNT \$1086.30

CUSTOMER COPY

CREDIT CARD MC SALE

CITY WORLD TOYOTA PS  
3860 BOSTON ROAD  
BRONX, NY 10475

08/28/2013  
MID: 000000003227567  
376198081998  
TID: 04846236  
16:59:10

CARD # [REDACTED]  
INVOICE Batch #: [REDACTED]  
Approval Code: 6212889  
Entry Method: 000075  
Mode: Swiped  
Online

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of sold products. Any limitation contained herein does not apply where prohibited by law.

LABOR	260.00
PARTS	737.75
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	88.55
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	1086.30

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

Toyota Yaris Wiring Problems

**Car Problems**

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All cars » Toyota » Yaris » Electrical System » Wiring

Like 170 30

**Wiring Problems of Toyota Yaris**

Toyota Yaris owners have reported 4 problems linked to wiring (under the electrical system category).

**#1 - Wiring problem of the 2008 Toyota Yaris**

The vehicle is a 2008 Toyota Yaris. Vehicles emergency brake light and abs light continued to come on. Vehicle was taken to the Toyota dealer and we were told that the rear wiring harness and sensors had completely eroded and that until this problem was repaired the vehicle had no working abs system or traction stability control. We were advised that Toyota is aware of the problem but has still not done a recall. This to me is definitely a safety issue that should be addressed. The dealer did state that the reason the wiring harness had eroded was because the actual harness is open on the bottom allowing moisture to get into the harness area. The cost for this repair is over \$750. This wiring issue occurred 02/09/13.

See all problems of the 2008 Toyota Yaris.

**#2 - Wiring problem of the 2008 Toyota Yaris**

The car involved is a 2008 Toyota Yaris h/b. During the past several winters the brake and abs warning lights have come on when driving during wet/snowy/slushy conditions. The condition would fix itself after the vehicle dried out. This started after 30k miles/2 years of ownership. This winter (2013) the warning lights lit up and stayed lit. Took it to the dealer and they said it requires a new wheel speed sensor and wiring harness. Research online has shown multiple instances of this failure in 2007-2008 Yaris. Toyota has issued a TSB concerning this matter. (TSB number: TSB-0120-09). This is a known failure that happens at one of the times that the abs system is needed the most. This is a safety issue and should be a manufacturer recall. This issue happened on Monday, Dec. 21, 2009.

**#3 - Wiring problem of the 2008 Toyota Yaris**

The car involved was a 2008 Toyota Yaris. The VIN of the car is JTD8T92378. We drive a 2008 Yaris. Because we got it used and the previous driver drove so much, its 3 year/36,000 mile warranty no longer applied, but we got an extended power train warranty. This year, the engine wiring harness broke, and we found out that Toyota knew about the faulty harnesses. (the TSB on it mentions replacing it with an "improved" harness. ) while Toyota describes this as not being a safety issue, we feel otherwise, as the symptom is an immediate loss of power and inability to accelerate, which could be dangerous on the highway. Needless to say, since this part is not being recalled, since in a dhw car, this is not part of the powertrain, and hence, we are not under warranty, Toyota required us to pay \$1000 to fix this. This wiring issue occurred Sep. 1, 2011.

**#4 - Wiring problem of the 2008 Toyota Yaris**

The car involved is a 2008 Toyota Yaris. The vehicle identification number (VIN) is JTD8T92328. My vehicle has intermittently exhibited a failure to accelerate once a day or once every other day for a couple of months. The check engine light would come on and the vehicle would not accelerate until the ignition is turned off and restarted. My mechanic told me the problem might be related to the throttle body which he replaced with no improvement in performance. He also told me that Toyota has issued a TSB related to the fault recorded in the engine computer. P0121 is one of the codes mentioned in the TSB which was also the code recorded in my engine computer, however the TSB does not mention the failure to accelerate. I took my vehicle to the local Toyota dealer for further diagnosis. They told me the engine wiring harness needed to be replaced as per the TSB and that the cost would not be covered by Toyota because the vehicle has over 58000 miles on it and it was no longer under warranty. I was shocked that Toyota would not cover this repair considering the potentially dangerous circumstance one could find themselves in when a vehicle cannot accelerate. To my dismay this repair cost me 1000 dollars and its hard to believe that a 2008 model vehicle would need to have the engine wiring harness replaced. This problem occurred on Tuesday, August 16, 2011.

**Other Electrical System related problems of Toyota Yaris:**

Problem Category	Number of Problems
Electrical System problems	11
Wiring problems	4
Alternator/generator/regulator problems	3
Ignition problems	2
Starter problems	2
Car Will Not Accelerate problems	1
Instrument Panel problems	1

RX (7.1L 4-DR) 15

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Toyota Yaris Overview



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**TOYOTA YARIS Problems - 2008 TOYOTA YARIS Electrical System Problems**

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**Electrical System Problem on the 2008 TOYOTA YARIS**

Car problem(s) with the 2008 TOYOTA YARIS. This database includes information received by NHTSA from consumers either directly or as recorded by the Vehicle Safety Hotline. This information may be used by NHTSA during the investigation process. You may file your own complaint by calling the NHTSA Monday-Friday 8am to 6pm at (888) 327-4236, TTY: (800) 424-9153. You can also file your complaint online.

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<a href="#">Air Bags</a> (8)	<a href="#">Exterior Lighting</a> (2)	<a href="#">Seat Belts</a> (3)	<a href="#">Steering</a> (4)	<a href="#">Unknown Or Other</a> (1)
<a href="#">Electrical System</a> (9)	<a href="#">Fuel System Gasoline</a> (3)	<a href="#">Seats</a> (1)	<a href="#">Structure</a> (7)	<a href="#">Vehicle Speed Control</a> (14)
<a href="#">Electronic Stability Control</a> (1)	<a href="#">Fuel System Other</a> (1)	<a href="#">Service Brakes</a> (5)	<a href="#">Suspension</a> (5)	<a href="#">Visibility</a> (2)
<a href="#">Engine</a> (1)	<a href="#">Latches Locks Linkages</a> (1)	<a href="#">Service Brakes Electric</a> (2)	<a href="#">Tires</a> (3)	<a href="#">Wheels</a> (4)
<a href="#">Engine And Engine Cooling</a> (8)	<a href="#">Power Train</a> (4)	<a href="#">Service Brakes Hydraulic</a> (12)		

**Problem with Electrical System**

• Mar 26, 2013 - Stephens City, VA - Electrical System  
WHILE DRIVING THE CAR AT APPROXIMATELY 10 MPH THE ABS AND BRAKE LIGHTS CAME ON. AT THE SAME TIME THE ABS FELT LIKE THEY ENGAGED. AFTER RESEARCHING THE PROBLEM ONLINE I FOUND OUT THAT MANY USERS IN THE US AND CANADA ARE HAVING THE SAME PROBLEM DUE TO FAULTY ABS WHEEL SPEED SENSORS ON THE WHEEL HUB. DUE TO THE SALT ON THE ROADS DURING THE WINTER MONTHS, SALT CAN ENTER THE SENSOR AND CORRODE THE TERMINALS. THIS IS DUE TO A POOR SEAL BETWEEN THE CONNECTOR AND THE WIRING HARNESS. WHEN SALT WATER ENTERS THE TERMINAL IT CAUSES THE ABS TO ACT UP. THIS IS TRUE FOR 2007 AND 2008 MODELS ACCORDING TO OTHER YARIS USERS. IT SEEMS THAT THE PROBLEM HAS BEEN TAKEN CARE OF IN 2009 MODELS. BUT FOR OWNERS OF 2008 AND 2007 MODELS PROBLEM EXISTS EVEN AFTER REPLACING THE SENSOR AND WIRING HARNESS WITH NEW ONES. THIS IS A MAJOR SAFETY CONCERN SINCE THE ABS SYSTEM CAN ENGAGE AT ANY TIME POSSIBLY CAUSING AN ACCIDENT AND/OR INJURY TO THE DRIVER AND PASSENGERS.

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• Feb 12, 2013 - Valparaiso, IN - Electrical System  
VEHICLES EMERGENCY BRAKE LIGHT AND ABS LIGHT CONTINUED TO COME ON. VEHICLE WAS TAKEN TO THE TOYOTA DEALER AND WE WERE TOLD THAT THE REAR WIRING HARNESS AND SENSORS HAD COMPLETED ERODED AND THAT UNTIL THIS PROBLEM WAS REPAIRED THE VEHICLE HAD NO WORKING ABS SYSTEM OR TRACTION STABILITY CONTROL. WE WERE ADVISED THAT TOYOTA IS AWARE OF THE PROBLEM BUT HAS STILL NOT DONE A RECALL. THIS TO ME IS DEFINITELY A SAFETY ISSUE THAT SHOULD BE ADDRESSED. THE DEALER DID STATE THAT THE REASON THE WIRING HARNESS HAD ERODED WAS BECAUSE THE ACTUAL HARNESS IS OPEN ON THE BOTTOM ALLOWING MOISTURE TO GET INTO THE HARNESS AREA. THE COST FOR THIS REPAIR IS OVER \$750.

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• Feb 10, 2012 - Wingate, IN - Electrical System  
OUR CAR DOOR PANEL CAUGHT ON FIRE 12/7/2011. TOYOTA DID AN INVESTIGATION AND FOUND THE DOOR CONTROL SWITCH WAS AT FAULT, THEY REPLACE IT AT NO COST TO US. THE CAR FILLED WITH SMOKE ??

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• Sep 20, 2011 - Fleetwood, PA - Electrical System  
MY VEHICLE HAS INTERMITTENTLY EXHIBITED A FAILURE TO ACCELERATE ONCE A DAY OR ONCE EVERY OTHER DAY FOR A COUPLE OF MONTHS. THE CHECK ENGINE LIGHT WOULD COME ON AND I WOULD NOT BE ABLE TO DRIVE UNTIL THE IGNITION IS TURNED OFF AND RESTARTED. MY MECHANIC TOLD ME THE PROBLEM MIGHT BE RELATED TO THE FRONT BODY WIRING BE REPLACED WITH NO IMPROVEMENT IN PERFORMANCE. HE ALSO TOLD ME THAT TOYOTA HAS ISSUED A TSB RELATED TO THE FAULT RECORDED IN THE ENGINE COMPUTER. P0121 IS ONE OF THE CODES MENTIONED IN THE TSB WHICH WAS ALSO THE CODE RECORDED IN MY ENGINE COMPUTER. HOWEVER THE TSB DOES NOT MENTION THE FAILURE TO ACCELERATE. I TOOK MY VEHICLE TO THE LOCAL TOYOTA DEALER FOR FURTHER DIAGNOSIS. THEY TOLD ME THE ENGINE WIRING HARNESS NEEDED TO BE REPLACED AS PER THE TSB AND THAT THE COST WOULD NOT BE COVERED BY TOYOTA BECAUSE THE VEHICLE HAS OVER 58000 MILES ON IT AND IT WAS NO LONGER UNDER WARRANTY. I WAS SHOCKED THAT TOYOTA WOULD NOT COVER THIS REPAIR CONSIDERING THE POTENTIALLY DANGEROUS CIRCUMSTANCE ONE COULD FIND THEMSELVES IN WHEN A VEHICLE CANNOT ACCELERATE. TO MY DISMAY THIS REPAIR COST ME 1000

DOLLARS AND ITS HARD TO BELIEVE THAT A 2008 MODEL VEHICLE WOULD NEED TO HAVE THE ENGINE WIRING HARNESS REPLACED.

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- **Sep 10, 2011 - Jamaica Plain, MA - Electrical System**  
WE DRIVE A 2008 YARIS BECAUSE WE GOT IT USED AND THE PREVIOUS DRIVER DROVE SO MUCH IT'S 3 YEARS 30000 MILE WARRANTY NO LONGER APPLIED BUT WE GOT AN EXTENDED POWER TRAIN WARRANTY THIS YEAR THE ENGINE WIRING HARNESS BROKE AND WE FOUND OUT THAT TOYOTA KNEW ABOUT THE FAULTY HARNESS (THEIR OWN MENTIONS REPLACING IT WITH AN "IMPROVED" HARNESS) WHILE TOYOTA DESCRIBES THIS AS NOT BEING A SAFETY ISSUE, WE FEEL OTHERWISE, AS THE SYMPTOM IS AN IMMEDIATE LOSS OF POWER AND INABILITY TO ACCELERATE WHICH COULD BE DANGEROUS ON THE HIGHWAY. NEEDLESS TO SAY, SINCE THIS PART IS NOT BEING RECALLED, SINCE IN A DBW CAR, THIS IS NOT PART OF THE POWERTRAIN, AND HENCE, WE ARE NOT UNDER WARRANTY, TOYOTA REQUIRED US TO PAY \$1000 TO FIX THIS.

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- **Aug 16, 2011 - Shelley, ID - Electrical System**  
THE ABS BRAKE SENSOR CONNECTOR ON THE REAR WHEELS HUBS IS NOT SEALED AND ALLOWS WATER AND ROAD SALTS TO CORRODE THE ELECTRICAL CONNECTION, WHICH CAUSES THE ABS SYSTEM TO BE DEACTIVATED. THE VEHICLE STILL HAS BRAKES BUT NO ABS BRAKES. WHEN I TOOK THE CAR INTO TOYOTA FOR DIAGNOSTICS THEY SAID THAT IT HAS BEEN A PROBLEM AND THAT THERE WAS NO PERMANENT FIX AS OF YET. THEY ALSO SAID THAT IT WOULD BE \$600.00 PER WHEEL TO FIX THE PROBLEM AND THAT IT COULD HAPPEN AGAIN THE NEXT WINTER. IT SEEMS TO ME THAT IF TOYOTA KNOWS ABOUT THE PROBLEM THEY SHOULD BE REQUIRED TO FIX IT.

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- **May 13, 2011 - Williamsburg, VA - Electrical System**  
I WAS DRIVING MY YARIS AND ATTEMPTED TO PASS ANOTHER VEHICLE ON A 4-LANE ROAD. I PRESSED ON THE ACCELERATOR PEDAL AS I ENTERED THE LEFT LANE AND NOTHING HAPPENED. THE PEDAL WENT HALFWAY DOWN, BUT THE ENGINE DID NOT RESPOND. AS I QUICKLY TRIED TO DECIDE WHAT TO DO AS A CAR IN THE LEFT LANE BEHIND ME CAME UP FAST, THE ENGINE RESPONDED UNEXPECTEDLY AND I SURGED FORWARD. THE NEXT TIME I DEPRESSED THE PEDAL, IT RESPONDED NORMALLY AT THE TOP OF ITS TRAVEL. HOWEVER, IT HAPPENED AGAIN ABOUT 3 WEEKS LATER WHEN I WAS STOPPED AT A RED LIGHT. THE LIGHT CHANGED AND I PRESSED ON THE ACCELERATOR. AGAIN, NO RESPONSE. THIS HAPPENED ON AND OFF UNTIL LAST WEEK WHEN IT STARTED TO BECOME MORE COMMON THAN THE NORMAL RESPONSE. SINCE I DIDN'T WANT TO PAY TOYOTA FOR AN EXPENSIVE FIX ONLY A FEW THOUSAND MILES AFTER MY WARRANTY RAN OUT, I RESOLVED TO GET USED TO IT. I ADJUSTED MY ACTIONS SO I DIDN'T EXPECT AN IMMEDIATE RESPONSE FROM THE CAR UNTIL THE PEDAL GOT PART WAY DOWN TO THE FLOOR AND, THOUGH I'M SURE IT AFFECTED MY GAS MILEAGE, I COULD DEAL WITH IT. THEN YESTERDAY, AS I PULLED INTO MY GARAGE, THE PEDAL RESPONSE SUDDENLY WENT BACK TO NORMAL AND I ALMOST WENT THROUGH THE BACK OF THE GARAGE. I BOUGHT THIS CAR (AND ONE FOR MY WIFE AS WELL) BECAUSE OF TOYOTA'S REPUTATION FOR RELIABILITY AND ITS FUEL ECONOMY. NOW I DON'T KNOW WHAT TO EXPECT. I HAVE READ THAT LEXUS OWNERS HAVE REPORTED THE SAME PROBLEM. THIS IS ANNOYING, REDUCES GAS MILEAGE, AND COULD BE VERY DANGEROUS.

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- **Mar 22, 2011 - Fort Wayne, IN - Electrical System**  
12/21/09 - ABS LIGHT AND BRAKE LIGHT CAME ON. CAR DIFFICULT TO BRAKE AND MAKING SPRUNG "SPRING" TYPE NOISES. REAR WHEEL SENSOR AND WIRE HARNESS HAD GONE BAD - REPLACED AND WENT OUT AGAIN ON 1/25/11. 68/10 CAR MAKING FUNNY WHIRLING NOISES UNDER HOOD. ALTERNATOR WENT BAD.

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- **Jul 12, 2010 - Manila, 00 - Electrical System**  
I DRIVE A TOYOTA 2008 YARIS (TOYOTA VIOS HERE IN D PHILIPPINES) WITH A LITTLE MORE THAN 20,000 KMS (20,014 KMS) ON D ODOMETER. I NOTICED AN INTERMITTENT NOISE ON D FRONT END SUSPENSION PASSENGER SIDE. I BROUGHT TO D DEALER FOR AN ASSESSMENT OF THE PROBLEM. AFTER THEIR ASSESSMENT TOYOTA TOLD ME THAT THERE WAS A PROBLEM WITH THE SHOCK ABSORBER AND THEY WOULD REPLACE IT. THEY ALSO SAID THAT THERE WAS ALSO A PROBLEM WITH THE ALTERNATOR SAYING THAT THE VOLTAGE ISN'T UP TO STANDARD. AFTER A FEW DAYS I GOT MY VEHICLE BACK FROM TOYOTA. THEY TOLD ME THAT THEY REPLACED THE FRONT RIGHT SHOCK ABSORBER. I ASKED THEM WHY ONLY ONE SHOCK ABSORBER WAS REPLACED AS THE USUAL PROCEDURE WAS THAT BOTH FRONT SHOCK ABSORBERS SHOULD BE REPLACED. THE SERVICE ADVISER TOLD THAT TOYOTA IS BECOMING MORE STRICT WITH WARRANTY POLICIES AND THE ONLY PART THAT THEY WILL REPLACE IS THE DEFECTIVE PART. FURTHERMORE THE DEALER SERVICE ADVISOR SAID IF IT WAS UP TO THEM THEY NORMALLY ALWAYS REPLACE BOTH SHOCK ABSORBERS BUT BECAUSE OF TOYOTA'S STRICT WARRANTY POLICY THEY COULD ONLY REPLACE ONE SHOCK ABSORBER. THIS SEEMS TO BE ANOTHER INSTANCE OF TOYOTA CUTTING CORNERS TO SAVE COST AT THE EXPENSE OF CAR SAFETY. I LIVE IN MANILA, PHILIPPINES AND I KNOW THAT THIS CASE OF MINE ISNT IN YOUR JURISDICTION. I ONLY SUBMIT MY CASE TO YOU BECAUSE I'M CONCERNED THAT THERE MAY YARISES THERE IN THE US THAT MAY HAVE SIMILAR PROBLEMS. THANK YOU FOR YOUR TIME IN READING MY INCIDENT REPORT.

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#### See similar problems for the following vehicle(s)

- [2007 TOYOTA YARIS - Electrical System Problem](#)
- [\(This Page\) - 2008 TOYOTA YARIS - Electrical System Problem](#)
- [2009 TOYOTA YARIS - Electrical System Problem](#)
- [2010 TOYOTA YARIS - Electrical System Problem](#)

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