



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
SEP 17 2013
26-AUG-2013

Repository
Reference No.
10537266

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City CLEVELAND State GA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1N4BA41E25C [REDACTED]
Make: NISSAN Model: MAXIMA Model Year: 2005
Date Purchased: 2010 Dealer's Name and Telephone Number: Purchased from an individual
Engine: No: Cylinders: 6 Fuel Type: gasoline
Original Owner: Dealer's City: State: Zip Code:
Transmission Type: Automatic Antilock Brakes Powertrain: Multiple Failure: Incident Date(s): 05-AUG-2013
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 100000 POWER TRAIN Failure Mileage: 128000 Failure Speed: 25

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2005 NISSAN MAXIMA. THE CONTACT STATED THAT WHILE DRIVING 25 MPH, THE VEHICLE HARD SHIFTED FROM FIRST TO SECOND GEAR. THE VEHICLE WOULD ALSO HARD SHIFT BETWEEN REVERSE AND DRIVE. THE CONTACT TOOK THE VEHICLE TO THE DEALER FOR A DIAGNOSTIC TEST. THE DEALER FLUSHED THE TRANSMISSION BUT THAT DID NOT REMEDY THE HARD SHIFT. THE DEALER DID NOT REQUIRE THE CONTACT TO REPLACE THE TRANSMISSION. THE FAILURE MILEAGE WAS 128,000.

Sporatically the transmission fails to engage when accelerating. This can be very dangerous when merging with traffic

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.