

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		DOT Auto Safety Hotline INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)		FOR AGENCY USE ONLY 100148	
		Date Received OCT 17 2013 20-AUG-2013		Repository ☐ Reference No. 10536297			
OWNER INFORMATION (Type or Print)							
Name				Daytime Telephone Number		E-mail Address	
Address				Evening Telephone Number			
City		State		Zip Code			
PLYMOUTH		MN					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model	
114GL48K33W				JEEP		LIBERTY	
Date Purchased		Dealer's Name and Telephone Number				Model Year	
						2003	
Original Owner		Dealer's City		State		Zip Code	
☒							
Transmission Type		Antilock Brakes		Powertrain		Multiple Failure:	
		☒		Cruise Control		Incident Date(s)	
						14-AUG-2013	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL						Failure Mileage	
						67000	
						Failure Speed	
						15	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:			
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)							
Crash		Fire		Number of Persons Injured		Number of Deaths	
☒ Yes ☐ No		☐ Yes ☒ No		0		0	
						Reported to Police	
						N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2003 JEEP LIBERTY. THE CONTACT WAS DRIVING 15 MPH AND ATTEMPTING A RIGHT TURN WHEN THE VEHICLE BEGAN TO ACCELERATE WITHOUT THE ACCELERATOR PEDAL BEING DEPRESSED. THE CONTACT DEPRESSED THE BRAKE PEDAL BUT THE VEHICLE DID NOT STOP UNTIL CONTACT HAD CRASHED INTO ANOTHER VEHICLE. THE AIR BAGS DID NOT DEPLOY. THERE WERE NO INJURIES AND A POLICE REPORT WAS NOT FILED. THE VEHICLE WAS DRIVEN TO THE CONTACT'S RESIDENCE AND HAD NOT BEEN REPAIRED OR DIAGNOSED. THE MANUFACTURER WAS NOT NOTIFIED OF THE INCIDENT. THE APPROXIMATE FAILURE MILEAGE WAS 67,000.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I CALLED CHRYSLER THEY HAD THE JEEP INSPECTED
BY KELLY MONROE OF ENGINEERING ANALYSIS
ASSOCIATES (612-508-3740) ON AUG 28 2013.

CHRYSLER SENT ME THIS LETTER.

THIS VEHICLE FAILURE IS NOT ALONE. SOMETHING
CAUSED THIS ACCIDENT BUT CHRYSLER WILL NOT
ADMIT IT.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

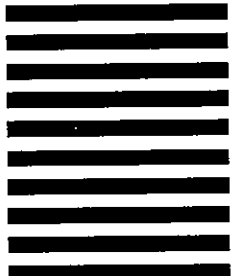
National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration





CHRYSLER

Customer Claims Resolution Group

September 3, 2013

Via U.S. Mail

[REDACTED]
Plymouth MN [REDACTED]

Re: 2003 Jeep Liberty Sport 4x4 VIN: 1J4GL48K33W [REDACTED]

Dear [REDACTED]

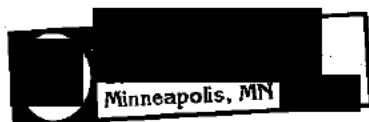
Thank you for contacting Chrysler Group LLC and raising concerns that you have with the above referenced vehicle. We are always concerned to hear of injuries and accidents involving our customers and their vehicles.

Chrysler Group LLC conducted an investigation into the incident and inspected the vehicle. The inspector found no indication of a manufacturing defect that caused or contributed to the incident. Specifically, the inspector found no problems with the subject vehicle's engine, transmission, throttle body components, accelerator system nor brakes.

Thank you again for raising your concerns with Chrysler Group LLC.

Very truly yours,

Customer Claims Resolution Group
Office of the General Counsel
(888) 922-7329



MINNEAPOLIS MN 554

23 SEP 2013 910 91



US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY Admin
OFFICE OF DEFECTS INVESTIGATION, NUS-210
1200 NEW JERSEY AVE SE.
WASHINGTON, DC. ~~20590~~

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