

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received OCT 17 2013 19-AUG-2013		Repository ☐ Reference No. 10536018	
OWNER INFORMATION (Type or Print)							
Name				Daytime Telephone Number		E-mail Address	
Address				Evening Telephone Number			
City		State	Zip Code				
MOUNT JOY		PA					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make	Model	Model Year	
KMHDU4AD4AU				HYUNDAI	ELANTRA	2010	
Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:		
8/7/2013	Wissler Motors 717 653 2091			No: Cylinders			
Original Owner	Dealer's City		State	Zip Code			
☐	Mount Joy		PA	17552			
Transmission Type	☐ Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)		
auto	☐ Cruise Control				10-AUG-2013		
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: 140000 AIR BAGS					Failure Mileage	Failure Speed	
					55000	20	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make	Tire Model (Name or Number)			Tire Size (Example P215/65R15)			
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair			Failure Location:			
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:	Date Manufactured:			Model No./Name:			
Seat Type:	Installation System:						
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION							
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash	Fire	Number of Persons Injured		Number of Deaths		Reported to Police	
☐ Yes ☒ No	☐ Yes ☒ No	0		0		N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2010 HYUNDAI ELANTRA. THE CONTACT STATED WHILE DRIFTING AT ABOUT 20 MPH, THE AIR BAGS DEPLOYED WITHOUT ANY WARNING. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THE TECHNICIAN STATED THAT THE COMPUTER REPORTED A CRASH BUT THE VEHICLE DID NOT SUFFER ANY BODY DAMAGE. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 55,000.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.							
ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

In the end Geico covered the incident and totaled the car. They had found an airbag expert in Philly who had never heard of this happening and had no logical explanation for this occurrence. I have yet to hear from Hyundai USA with their investigative report, though they hinted to Lancaster Hyundai that the airbags deployed properly. Lancaster GM said the combination of pulling a handbrake and pressing the foot brake simultaneously could do this. So airbags are designed to deploy in a panic stop? I'm skeptical. Something is still not right with the air bag design on Hyundais.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

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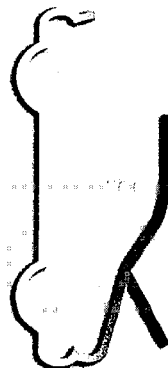
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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

