

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

Form Approved: O.M.B. No. 2127-0008

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received SEP 17 2013 15-AUG-2013	
OWNER INFORMATION (Type or Print) Name [REDACTED] Address [REDACTED] City MOORE State OK Zip Code [REDACTED]		Repository ☐		Reference No. 10535489	
		Daytime Telephone Number [REDACTED] E-mail Address [REDACTED] Evening Telephone Number [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1HD1FLR19T [REDACTED]		Make H-D		Model FLHTCUI	
Date Purchased _____		Dealer's Name and Telephone Number _____		Engine: No: Cylinders _____	
Original Owner ☐		Dealer's City _____		State _____	
Zip Code _____		State _____		Zip Code _____	
Transmission Type ☐ Antilock Brakes ☐ Cruise Control		Powertrain _____		Multiple Failure: _____	
				Incident Date(s) 14-AUG-2013	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS)				Failure Mileage 50000	
				Failure Speed _____	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make _____		Tire Model (Name or Number) _____		Tire Size (Example P215/65R15) _____	
DOT No. (Example: DOTM19ABC036) _____		☐ Original Equipment ☐ Prior Repair		Failure Location: _____	
Tire Component Code _____		Tire Failure Type: _____			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make: _____		Date Manufactured: _____		Model No./Name: _____	
Seat Type: _____		Installation System: _____			
Child Seat Component Code: _____		Failed Part: _____			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0	
				Number of Deaths 0	
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL - THE CONTACT OWNS A 1996 HARLEY DAVIDSON FLHTCUI MOTORCYCLE. THE CONTACT STATED THAT THE FUEL LINE WAS LEAKING. THE MOTORCYCLE WAS NOT TAKEN TO THE DEALER. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 50,000. KM					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

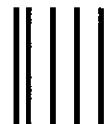
THIS IS A FUEL INJECTION SYSTEM, THE FUEL LINE AT THE REAR FITTING SWIVEL ELBOW STARTED LEAKING FUEL WHILE GOING DOWN THE ROAD. MY WIFE AND I WERE RIDING AND SHE FELT LIQUID ON HER LEFT LEG AND STARTED SMELLING GAS. THE LINE WAS LEAKING A LOT RIGHT ON THE REAR HEAD AT SPARK PLUG, LUCKY IT DIDNT CATCH FIRE, AFTER GETTING IT BACK HOME I CALLED THE MOTORCYCLE SHOP THEY SAID THAT WAS VERY COMMON (THEY SOLD A LOT OF THOSE FUEL LINES BECAUSE OF THE SAME PROBLEM) REPLACEMENT LINES ARE \$200.00 TO \$300.00, I CALL HARLEY CUSTOMER SERVICE, HE SAID THEY WOULDNT DO ANYTHING ABOUT IT. SAID IT WAS MY PROBLEM, I SAID IT WAS A SAFETY ISSUE HE DIDNT SEEM TO CARE. ATTACH ADDITIONAL SHEETS IF NECESSARY OF THE FUEL LINES AS MUCH AS THE SAFETY PART I DONT KNOW IF ANY FIRES HAVE OCCURED BUT IT IS A VERY DANGEROUS PROBLEM. THE MAN I TALKED TO WAS DAVE MATTSO AT HARLEY

U.S. Department
of Transportation

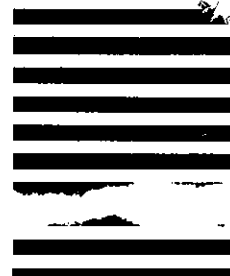
National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

