

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Form Approved: O.M.B. No. 2127-0008

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 13-AUG-2013 DEC 12 2013		Repository ☐ Reference No. 10535091
		Daytime Telephone Number Evening Telephone Number		E-mail Address		
OWNER INFORMATION (Type or Print)						
Name				Daytime Telephone Number		E-mail Address
Address				Evening Telephone Number		
City	GOLDSBORO	State	NC	Zip Code		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model		Model Year
1N4AL11V02C		NISSAN		ALTIMA		2002
Date Purchased	Dealer's Name and Telephone Number			Engine:		Fuel Type:
Original Owner ☐	Dealer's City			No: Cylinders		
Transmission Type		State		Zip Code		
☐ Antilock Brakes ☐ Cruise Control		Powertrain		Multiple Failure:		Incident Date(s) 13-AUG-2011
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Code: 110000 ELECTRICAL SYSTEM				Failure Mileage 100000		Failure Speed 70
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code				Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make:		Date Manufactured:		Model No./Name:		
Seat Type:		Installation System:				
Child Seat Component Code:		Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)						
Crash ☐ Yes ☒ No		Fire ☒ Yes ☐ No		Number of Persons Injured 0		Number of Deaths 0
				Reported to Police N		
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).						
TL* THE CONTACT OWNS A 2002 NISSAN ALTIMA. THE CONTACT STATED WHILE DRIVING 70 MPH, THE VEHICLE DECELERATED WITHOUT MANUAL FORCE AND FIRE EMERGED FROM THE HARNESS OF THE VEHICLE. THE FIRE WAS SUBMERGED BY THE CONTACT. A POLICE REPORT WAS FILED. THE CONTACT DID NOT SUSTAIN ANY INJURIES. THE VEHICLE WAS TOWED TO THE DEALER FOR DIAGNOSIS WHERE IT WAS STATED THE WIRING HARNESS NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 100,000.						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

at the nissan dealership here I was told to get the wiring harness. that was were the fire began. the car was at the dealership about 4 am. how can a vehicle be inspected if the car is not running. I still have the car. I would like to have the car fix and replace. In an incident investigation report specialist to refer this matter to my insurance company. at the dealership here \$13,000 to fixed the car.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



Component	EXTERIOR LIGHTING
Model Affected	Altima
Potential Units Affected	4029
Recall ID # 66446 - EXTERIOR LIGHTING:HEADLIGHTS ☒ Full Details	
Recall Date	JUL 25, 2007
Component	EXTERIOR LIGHTING:HEADLIGHTS
Model Affected	Altima
Potential Units Affected	9145
Recall ID # 67717 - ENGINE AND ENGINE COOLING ☐ Hide Details	
Recall Date: NOV 14, 2007	
Model Affected: 2002 Nissan Altima	
Summary: ON CERTAIN PASSENGER VEHICLES EQUIPPED WITH A 2.5L ENGINE, THE CRANKSHAFT POSITION SENSOR CAN OVERHEAT CAUSING A BRIEF INTERRUPTION IN THE SIGNAL OUTPUT FROM THE SENSOR.	
Consequences: IF THE INTERRUPTION IN THE SIGNAL FROM THE CRANKSHAFT POSITION SENSOR IS SO BRIEF THAT THE ELECTRONIC CONTROL MODULE (ECM) LOGIC DOES NOT HAVE TIME TO DIAGNOSE THE CONDITION, THE ENGINE MAY STOP RUNNING WITHOUT WARNING WHILE THE VEHICLE IS DRIVEN AT A LOW SPEED INCREASING THE RISK OF A CRASH.	
Remedy: DEALERS WILL REPROGRAM THE ECM FREE OF CHARGE. CERTAIN MY 2006 ALTIMAS WHICH HAVE BEEN PREVIOUSLY REMEDIED UNDER RECALL CAMPAIGN 06V223 (NISSAN R0606) ARE NOT INCLUDED IN THIS RECALL SINCE THE REPROGRAMMING FOR 06V223 ALSO INCLUDED THIS REPROGRAMMING. THE RECALL BEGAN ON DECEMBER 31, 2007. OWNERS MAY CONTACT NISSAN AT 1-800-647-7261.	
Potential Units Affected: 653910	
Notes: NISSAN NORTH AMERICA, INC.	
Recall ID # 67775 - EXTERIOR LIGHTING:HEADLIGHTS ☒ Full Details	
Recall Date	AUG 21, 2007
Component	EXTERIOR LIGHTING:HEADLIGHTS
Model Affected	Altima
Potential Units Affected	130
Recall ID # 68781 - EXTERIOR LIGHTING:HEADLIGHTS ☒ Full Details	
Recall Date	SEP 14, 2007
Component	EXTERIOR LIGHTING:HEADLIGHTS
Model Affected	Altima
Potential Units Affected	11300
Recall ID # 77771 - EXTERIOR LIGHTING ☒ Full Details	
Recall Date	APR 07, 2009

Bd - E

615-725-7010

615 262-7772

615 > 7211

7271

ADDITION TO THE CORRECTIVE ACTION, IN ORDER TO REDUCE THE RISK OF FIRE IN THE EVENT OF POOR OR IMPROPER MAINTENANCE THAT COULD RESULT IN OIL SPILLAGE, HEAT SHIELD(S) WILL BE INSTALLED ON THE PRE-CATALYST AND EXHAUST TUBE. OWNER NOTIFICATION BEGAN ON JULY 28, 2003. OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT NISSAN AT 1-800-647-7261. NISSAN RECALL NOS. R3007, R3014, R3015, R3016, R3017. ALSO ON 2002 ALTIMA AND SENTRA VEHICLES, CERTAIN ENGINE OPERATING CONDITIONS MAY CAUSE THE PRE-CATALYST TO OVERHEAT AND DAMAGE THE CATALYST SUBSTRATE. IF SUBSTRATE PARTICLES ENTER THE COMBUSTION CHAMBER, THEY COULD SCORE THE CYLINDER WALLS, RESULTING IN INCREASED OIL CONSUMPTION. IF THE ENGINE OIL LEVEL IS NOT CHECKED ON A PERIODIC BASIS AND DROPS BELOW THE LOW LEVEL, AND THE DRIVER CONTINUES TO OPERATE THE VEHICLE IGNORING NOTICEABLE ENGINE NOISE, ENGINE DAMAGE MAY OCCUR WHICH COULD RESULT IN A FIRE. THE PRE-CATALYST WILL BE TESTED TO ENSURE IT IS WORKING PROPERLY AND REPLACED IF NECESSARY. IF DAMAGE IS FOUND INSIDE THE PRE-CATALYST, IT WILL BE NECESSARY TO REPLACE THE ENGINE.

Potential Units Affected:
338000

Notes:
NISSAN NORTH AMERICA, INC.

Recall ID # 47771 - FUEL SYSTEM, GASOLINE:STORAGE:TANK ASSEMBLY

[Full Details](#)

Recall Date JUL 14, 2003

Component FUEL SYSTEM, GASOLINE:STORAGE:TANK ASSEMBLY

Model Affected Altima

Potential Units Affected 377000

Recall ID # 48890 - ENGINE AND ENGINE COOLING

[Hide Details](#)

Recall Date:
NOV 17, 2003

Model Affected:
2002 Nissan Altima

Summary:

ON CERTAIN PASSENGER VEHICLES, THE CIRCUIT BOARD FOR THE CRANK POSITION SENSOR OR CAM POSITION SENSOR MAY HAVE AN IMPROPER SOLDER JOINT DUE TO SOLDER DEFORMATION CAUSED BY HEAT STRESS ACCELERATED BY THE EXISTENCE OF FLUX RESIDUE DURING THE SOLDERING PROCESS.

Consequences:

THIS COULD CAUSE THE "SERVICE ENGINE SOON" WARNING LIGHT TO COME ON, CREATE A NO START CONDITION, CAUSE REDUCED ENGINE POWER, OR CAUSE THE ENGINE TO STOP RUNNING WITHOUT WARNING DURING VEHICLE OPERATION, WHICH COULD RESULT IN A CRASH.

Remedy:

DEALERS WILL REPLACE THE CRANK POSITION SENSORS. CAMSHAFT POSITION SENSOR(S), AND IN SOME CASES, THE VARIABLE TIMING CONTROL SENSOR(S). VEHICLES INVOLVED IN A PREVIOUS RECALL CAMPAIGN, 01V357, ARE ALSO INCLUDED IN THIS NEW CAMPAIGN. THE REPLACEMENT SENSORS USED IN THAT CAMPAIGN ARE ALSO AFFECTED. OWNER NOTIFICATION BEGAN ON DECEMBER 22, 2003. OWNERS SHOULD CONTACT NISSAN AT 1-800-647-7261 OR INFINITI AT 1-800-662-6200.

Potential Units Affected:
630000

Notes:
NISSAN NORTH AMERICA, INC.

Recall ID # 57765 - EXTERIOR LIGHTING:HEADLIGHTS

[Full Details](#)

Recall Date MAR 13, 2006

Component EXTERIOR LIGHTING:HEADLIGHTS

Model Affected Altima

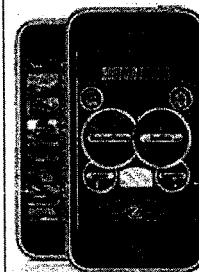
Potential Units Affected 292000

Recall ID # 61829 - EXTERIOR LIGHTING

[Full Details](#)

Recall Date JUL 17, 2006

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MORE ON YOUR PHONE

SIGN ME UP!

793-3540
R. B. 457-236
919-734-2411
292
457-348

On February 27th, 2012 around 5:00pm I began traveling to Goldsboro, NC from Raleigh NC. After traveling about thirty minutes, I began to feel the steering wheel shaking very fast. I checked my speedometer to ensure that I wasn't speeding, and in fact I wasn't. So I kept traveling down the highway. Suddenly the car stopped accelerating. I was trying to press the gas pedal but it kept slowing down. At this point I was in complete shock because if anyone was directly behind or beside me, I could have been in an accident that could have been fatal. Fortunately, I was able to merge across the lanes, to make it on the side of the road by the exit sign. As the car came to a complete stop, I noticed white smoke coming from the hood of the car. I immediately popped the hood, jumped out of the car and raised the hood to see if anything was actually on fire. As soon as I raised the hood, I watched flames come from the engine. I then started looking for water, a rag, or anything to out the fire out. I was so scared, I started grabbing dirt to try to put the flame out. A nice young man pulled over, with a bottle of water and helped me put the fire out. I then called my dad, the police, and the fire fighters, in that specific order.

Humbly Submitted,

[REDACTED]



NISSAN NORTH AMERICA, INC.

Consumer Affairs
P.O. Box 685003
Franklin, TN 37068-5003
Telephone: 1-800-647-7261

7/6/2012

[REDACTED]
Goldsboro, NC [REDACTED]

REF: 2002 Nissan Altima
VIN: 1N4AL11D02C [REDACTED]
File number: 7933540

Dear [REDACTED]

Thank you for allowing Nissan North America, Inc. the opportunity to review the circumstances regarding the incident involving your vehicle. Please be assured that Nissan North America, Inc. has taken every step necessary to fully investigate this matter.

A Nissan Technical Specialist conducted a detailed inspection of the vehicle and found no evidence of a product problem, failure, or malfunction that may have caused or contributed to the incident.

Based on our inspection of the vehicle and the available information, Nissan North America, Inc. finds no basis on which to offer financial assistance in this matter at this time. Please refer this matter to your insurance company if you have not already done so.

Thank you again for allowing us the opportunity to review your concern.

Sincerely,

Joey Ruff
Incident Investigation Report Specialist
Nissan North America, Inc.

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Home > Used Cars > Nissan > Altima > 2002 > Recalls

2002 Nissan Altima Recalls

Overview

Model Summary

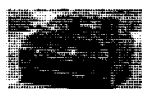
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2002 Nissan Altima

Average Resale Value: \$7,787

MPG Range: 26 - 29 mpg

Bodystyles: Sedan

PRICE NEW MODEL

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Crash Test Ratings
Recalls

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Safety Features	Crash Test Ratings	Recalls
Recall ID # 1119 - AIR BAGS		Full Details
Recall Date	APR 17, 2002	
Component	AIR BAGS	
Model Affected	Altima	
Potential Units Affected	116500	
Recall ID # 46722 - AIR BAGS:FRONTAL:DRIVER SIDE INFLATOR MODULE		Full Details
Recall Date	FEB 27, 2003	
Component	AIR BAGS:FRONTAL:DRIVER SIDE INFLATOR MODULE	
Model Affected	Altima	
Potential Units Affected	64562	
Recall ID # 47466 - ENGINE AND ENGINE COOLING:EXHAUST SYSTEM:MANIFOLD/HEADER/MUFFLER/TAIL PIPE		Hide Details

Recall Date:
MAR 11, 2003

Model Affected:
2002 Nissan Altima

Summary:

ON CERTAIN VEHICLES EQUIPPED WITH THE 2.5 LITER ENGINE, THE EXHAUST PIPE HANGER PIN MAY CATCH DEBRIS FROM THE ROAD THAT COULD BE IGNITED BY CONTACT WITH THE MAIN CATALYST. ALSO ON 2002 ALTIMA AND SENTRA VEHICLES, CERTAIN ENGINE OPERATING CONDITIONS MAY CAUSE THE PRE-CATALYST TO OVERHEAT AND DAMAGE THE CATALYST SUBSTRATE.

Consequences:

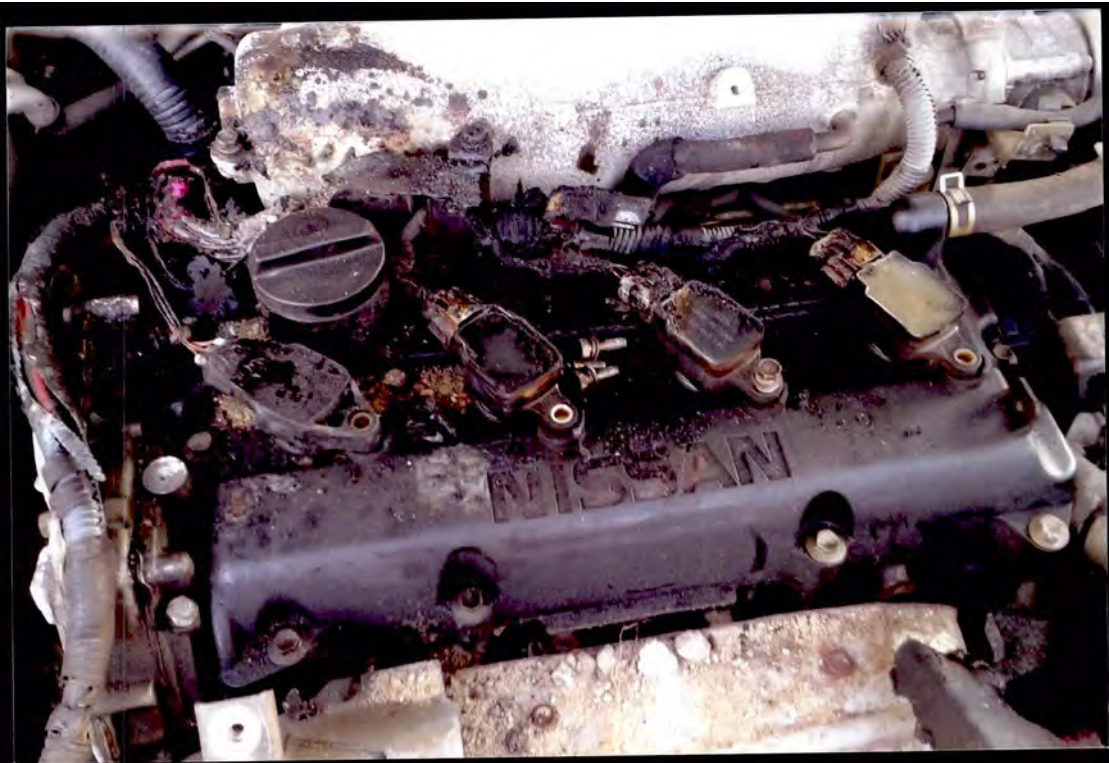
EITHER OF THESE TWO CONDITIONS COULD RESULT IN A FIRE.

Remedy:

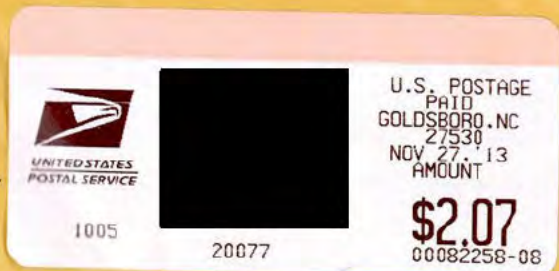
DEALERS WILL REMOVE THE PROTRUDING PORTION OF THE EXHAUST PIPE HANGER PIN. IN







[Redacted]
Goldsboro N.C.



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Traffic Investigations, NHTSA-210
Washington, DC. ~~20027~~ 9382

W48-226

