
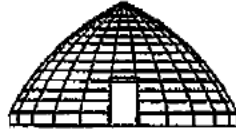


INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Form Approved D.M.B. No. 2127-0008

 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>Date Received 08-AUG-2013 SEP 06 2013</p>	<p>Repository <input type="checkbox"/> Reference No. 10534206</p>
<p>OWNER INFORMATION (Type or Print)</p>			
<p>Name [REDACTED]</p>		<p>Daytime Telephone Number [REDACTED]</p>	
<p>Address [REDACTED]</p>		<p>E-mail Address [REDACTED]</p>	
<p>City MONTCLAIRE</p>	<p>State NJ</p>	<p>Zip Code [REDACTED]</p>	
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>			
<p>VEHICLE INFORMATION</p>			
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side YV4CT852371 [REDACTED]</p>		<p>Make VOLVO</p>	<p>Model XC90</p>
<p>Model Year 2007</p>		<p>Engine: No. Cylinders 8</p>	<p>Fuel Type: GAS</p>
<p>Date Purchased 07-2007</p>	<p>Dealer's Name and Telephone Number MONTCLAIRE VOLVO (CLOSED NOW)</p>		<p>Original Owner M</p>
<p>Dealer's City MONTCLAIRE NJ 07042</p>		<p>State NJ</p>	<p>Zip Code 07042</p>
<p>Transmission Type AUTO</p>	<p><input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain 4WD</p>	<p>Multiple Failure: 12-15</p>
<p>Incident Date(s) NUMEROUS 08-AUG-2008</p>			
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>			
<p>Vehicle Component Code: 100000 POWER TRAIN REVERTED TO DEFECT SINCE 40K MILES. DEFECT ALWAYS SAID NOTHING IS WRONG. NOW, ON INTERNET HAPPENING ALWAYS</p>		<p>Failure Mileage 40000</p>	<p>Failure Speed 45</p>
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>			
<p>Tire Make</p>	<p>Tire Model (Name or Number)</p>	<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM19ABC036)</p>	<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>	
<p>Tire Component Code</p>		<p>Tire Failure Type:</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>			
<p>Make:</p>	<p>Date Manufactured:</p>	<p>Model No./Name:</p>	
<p>Seat Type:</p>	<p>Installation System:</p>		
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>	
<p>APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i></p>			
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured 0</p>	<p>Number of Deaths 0</p>
<p>Reported to Police N</p>		<p></p>	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).</p>			
<p>TL* THE CONTACT OWNS A 2007 VOLVO XC90. THE CONTACT STATED WHILE DRIVING 45 MPH HE ATTEMPTED TO ACCELERATE; HOWEVER, THE VEHICLE FAILED TO MOVE FORWARD. THE CONTACT HEARD A LOUD BANGING NOISE AND THE VEHICLE BEGAN MOVING FORWARD. THE FAILURE RECURRED NUMEROUS TIMES. THE VEHICLE WAS TAKEN TO A DEALER SEVERAL TIMES OVER THE COURSE OF FIVE YEARS BUT NO CAUSE FOR FAILURE WAS FOUND. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE VIN WAS UNAVAILABLE. THE FAILURE MILEAGE WAS 40,000 AND THE CURRENT MILEAGE WAS 93,000.</p>			
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.</p>			
<p><small>The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</small></p>			



DOME CORPORATION
OF NORTH AMERICA

Fax

To EUOQ

Attention OFFICE OF DEFECTS

No. of Pages (including cover) 2

FAX No. 202-366-1767

From: Dome Corp. Of North America

Date: 09/06/2013

Time: 8:19

From: [REDACTED]

ADMITTED IS INFO REQUESTED
VOLVO IS SAYING THIS NEVER HAPPENS.
GO ON THE INTERNET + GALLES THIS IS
MUCH MORE COMMON THEN VOLVO WISHES
TO EXPOSE.

[REDACTED]

[REDACTED] MONTCLAIR NJ [REDACTED] T. [REDACTED] F [REDACTED]