

CL-10533559-6380

JUL 31 2013



INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

Region 9
Arizona, California,
Hawaii, Nevada,
American Samoa,
Guam, Mariana Islands

201 Mission Street
Suite 1600
San Francisco, California 94105
Tel: 415-744-3089
Fax: 415-744-2532

July 23, 2013

[Redacted]

Yorba Linda, CA [Redacted]

Dear [Redacted]

Thank you for your letter concerning the accelerator/throttle mechanism on the 2013 Landcruiser. We forwarded your letter to the NHTSA Headquarters at Washington DC. You should be hearing directly from them regarding any future contact.

If you wish to follow-up on your request, you can contact the vehicle safety hotline at 1-800-327-4236.

Sincerely,

Originals

David Manning, PhD
Regional Administrator

cc: NHTSA Headquarters, 1200 New Jersey Avenue, SE West Building, Washington, DC 20590

NM
73113
SMD

LAW OFFICES OF [REDACTED]

[REDACTED]
Yorba Linda, California [REDACTED]
[REDACTED]

July 19, 2013

Toyota Motor Sales USA Inc.
19001 South Western Avenue
Torrance, California 90501

RE: VIN – JTMHY7AJ5D4 [REDACTED]

Gentlepersons:

On January 26, 2013, I purchased a new 2013 Landcruiser from Longo Toyota. Since the purchase date, I have encountered a significant and dangerous problem with regard to the accelerator/throttle mechanism. On a sporadic basis, when attempting to accelerate from a low speed to a high speed, such as when merging into a traffic lane, there is a lack of response (similar to a stalling sensation).

On two occasions, I have taken the vehicle to Toyota dealerships and they have not been able to identify nor correct the problem. Before I am involved in a serious accident, I am demanding a replacement vehicle or a refund of my purchase price.

By copy of this letter, I would ask that the NHTSA investigate this situation.

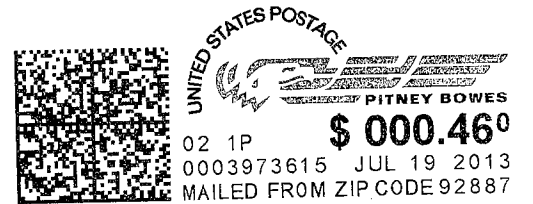
Very truly yours,
[REDACTED]

[REDACTED] me

cc: Longo Toyota
✓NHTSA

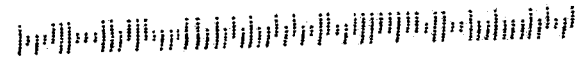


YORBA LINDA, CALIFORNIA



NHTSA
201 Mission Street, Suite 1600
San Francisco CA 94105

9410531697 0014



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Western Region
201 Mission Street
Suite 1600
San Francisco, CA 94105

Official Business
Penalty for Private Use \$300

SAN FRANCISCO CA 94105

24 JUL 2013 PM 41



NHTSA Headquarters
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590

20590

