



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

1200 New Jersey Avenue, SE
Washington, DC 20590

November 13, 2013

[REDACTED]
Litchfield, NH [REDACTED]

NVS-216 am
Ref. No. 10533552

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2006 Toyota Corolla vehicle. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair motor vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect trend may exist. We do not have authority to act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

You indicate that in the past you experienced several unintended acceleration events in your MY 2006 Toyota Corolla, including two within one month this year. A dealer road tested your vehicle, but could not duplicate the problem and contacted Toyota for technical assistance. They concluded that the unintended acceleration was caused by pedal misapplication. You do not agree with Toyota and the dealer's assessment and want your report added to NHTSA's complaint database for this problem.

We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to unintended acceleration problems in MY 2006 Toyota Corolla vehicles. At this time, there is insufficient evidence to warrant opening a safety defect investigation. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention. The NHTSA investigation and recall process is on our web site at www-odi.nhtsa.dot.gov/recalls/recallprocess.cfm

The United States Department of Transportation released results from an unprecedented ten-month study of potential causes of unintended acceleration in Toyota vehicles. NHTSA launched the study in spring 2010 at the request of Congress, and enlisted National Aeronautics and Space Administration (NASA) engineers. The NHTSA Executive Summary and NHTSA Full Report for the NHTSA-NASA investigation into Toyota unintended acceleration can be located online at www.nhtsa.gov/UA.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Auto Safety Hotline at 1-888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at our web site.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement