



DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

SEP - 4 2013
31-JUL-2013

Repository

Reference No.
10532804

OWNER INFORMATION (Type or Print)

Name

Address

City BIG POOL

State MD

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GKEK13T41R

Make
GMC

Model
YUKON

Model Year
2001

Date Purchased

6/29/04

Dealer's Name and Telephone Number

Sterling Chevrolet (703)450-7500

Engine:

No: Cylinders

V8

Fuel Type:

gas

Original Owner

Dealer's City

Sterling Virginia

State

Zip Code

VA 20164

Transmission Type

automatic

Antilock Brakes

Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

27-JUL-2013

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: BRAKES (PWS)

2 brake lines repaired but others still need to be replaced due to heavy rust

Failure Mileage
200000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2001 GMC YUKON. THE CONTACT STATED THAT THE BRAKES FAILED. THE CONTACT WAS ABLE TO STOP THE VEHICLE BY USING THE EMERGENCY BRAKE. THE CONTACT TOOK THE VEHICLE TO THE DEALER WHERE IT WAS DETERMINED THAT THE FRONT DRIVER'S SIDE AND REAR BRAKE LINES FAILED BECAUSE OF RUST. THE VEHICLE HAD NOT BEEN REPAIRED. THE VIN WAS NOT AVAILABLE. THE FAILURE AND CURRENT MILEAGES WERE 200,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Is now



Treadquarters # 1067
3112 N. Croatan Highway
Kill Devil Hills, NC 27910
(252)441-2131

Customer ID: 1067102884

Name: [REDACTED]
Address: [REDACTED]
Address 2: [REDACTED]
City/State/Zip/Postal Code: BIG POOL, MD, [REDACTED]
Home Phone: [REDACTED]
Work Phone: [REDACTED]
Other Phone: [REDACTED]
Fax Exempt #: [REDACTED]
Manager: NOAH GILLAM
Services Requested:
CHECK BRAKE LINES

Year: 01
Make: GMC
Model: YUKON
Lic No: [REDACTED]
VIN: 1GKEK13T41R [REDACTED]
Color: [REDACTED]
Engine: [REDACTED]
Mileage In: 205693
Mileage Out: 205693

Date/Time: 07/24/13 16:39:48
Estimate #: 121422
Invoice #: 111200
Key Tag:
PO Number:
Email Address:
Fleet/Wholesale: N
Unit Number:

Qty.	Part #	REC	Description	Loc	Warr	List	Net	Labor	Amount
Tire Inflation: FRONT: 35 REAR: 35 Torque: 140									
BRAKES									
0	L1200BR	S	BRAKE LABOR UNITS	60		0.00	0.00	9.90	495.00
EPAIRED 4 BRAKE LINES IN CLUSTER UNDER MASTER CYLINDER TOP OF FRAME RAIL									
OVERALL				495.00					
TOTAL BRAKES:				495.00					
MISCELLANEOUS									
	FEE	S	SHOP SUPPLY FEE	0		39.00	39.00	0.00	39.00
TOTAL MISCELLANEOUS:				39.00					

NOTICE TO CUSTOMERS

Unless otherwise specified, all labor charges are based on flat rate estimates, and all parts are labor are warranted for the better of 90 days or 1000 miles. Please see reverse for details. All labor and parts replaced were necessary to perform the repairs. All parts are new unless otherwise specified. Used or Rebuilt. All personal items should be removed from the vehicle before it is left for service. We are not responsible for these items.

I certify that this vehicle has been tested or test driven when needed and that the mechanic's work was performed satisfactorily.

Manager's Initials

Customer Wishes To Discard Old Parts ***

MENT TYPE: VISA 536.63
EDIT CARD #: XXXX-XXXX-XXXX [REDACTED]
PROVAL # : 009168

The undersigned acknowledges that this invoice is for services rendered by Tread Quarters Discount Tire and now tenders payment (made in cash, check, credit card or other method) in the full amount set forth on this invoice. The undersigned agrees to pay any and all costs of collection incurred by Tread Quarters Discount Tire, including reasonable attorney fees and returned check charges, in the event that, for any reason, payment is not received by Tread Quarters Discount Tire. The expressed mechanic's lien is acknowledged on the above vehicle to secure the cost of repairs made, including all parts utilized during such repair.

Print Name

Customer Signature

CAUTION: Owners of Mag, Custom, Alloy, or Dual wheels must have lug-nuts retorqued after 25 miles or 24 hours! The Company will gladly retorque these lug-nuts once after the first 25 miles at no charge.

Initial:

See reverse for Diagnosis (REC), Warranty (WARR), and Location (LOC) codes.

AMOUNT
536.63

SUB TOTAL 534.00
SALES TAX 2.63
GRAND TOTAL 536.63

AGENT COLLECTED BY: B. WEMHOFF
: 060360-0.00 J. WATSON JR

INVOICE INVOICE Treadquarters # 1067 INVOICE
CUSTOMER COPY