


INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p> <p>Date Received SEP - 6 2013 29-JUL-2013</p> <p>Repository <input type="checkbox"/></p> <p>Reference No. 10532418</p>	
<p>OWNER INFORMATION (Type or Print)</p>					
Name		Daytime Telephone Number		E-mail Address	
Address		Evening Telephone Number			
City	State	Zip Code			
PARK RAPIDS	MN				
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>					
<p>VEHICLE INFORMATION</p>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
JKBVNRB189A		KAWASAKI	VULCAN 1700 VOYAGER A05	2009	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
7-8-2009	PAUL'S SMALL ENG. 320-762-5167		No: Cylinders	GAS	
Original Owner <input checked="" type="checkbox"/>	Dealer's City	State	Zip Code		
	ALEXANDRIA, MD.	MN	56308	2	
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
6 SPEED	<input checked="" type="checkbox"/> Cruise Control	BELT		06-MAY-2010	
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>					
Vehicle Component Code: ENGINE (PWS)			Failure Mileage	Failure Speed	
			25000 1,000	60 ALL	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM49ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:			
	<input type="checkbox"/> Prior Repair				
Tire Component Code			Tire Failure Type:		
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
<p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)</p>					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2009 KAWASAKI VULCAN 1700 VOYAGER MOTORCYCLE. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 60 MPH, A LOUD WHISTLING NOISE EMITTED CONTINUOUSLY. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER FOR DIAGNOSIS. THE TECHNICIAN INFORMED THE CONTACT THAT THE ENGINE UNDER DRIVE PULLEY AND BELT WOULD NEED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE PROBLEM. THE APPROXIMATE FAILURE MILEAGE WAS 25,000.</p> <p>THE MOTORCYCLE VIBRATES CAUSING ARMS TO GO NUMB, ALSO VIBRATES WINDSHIELD + MIRRORS MAKING HARD TO SEE. THIS VIBRATION ALSO CAUSES A VERY LOUD HOWLING NOISE. THIS IS HURTING MY HEARING ALSO AT 40 MPH THE FRONT WHEEL SHAKES VIOLENTLY MAKING IT HARD TO CONTROL. ANOTHER PRO. IS CRUISE CONTROL IS INTERMITTENT</p> <p>THERE ARE MORE ISSUES WITH BIKE BUT NOT SAFETY RELATED</p>					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

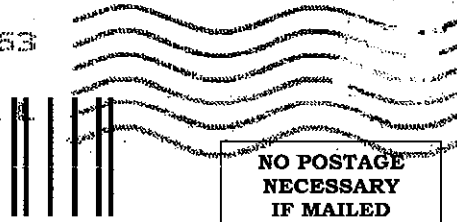
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I HAVE HAD BIKE TO DEALER SEVERAL TIMES
BUT THE LAST TIME BACK THE DEALER SAID THE
DRIVE BELT ENGINE PULLY + REAR TIRE PULLY WAS BAD THEY
CALLED KAWASAKI TO REPLACE BUT THE REFUSED
TO COVER COST STATING IT WAS CAUSED BY DIAT.
I ONLY RIDE ON HIGHWAYS. KAWASAKI TOLD DEALER
TO PUT IT BACK TOGETHER + RING IT THE WAY IT IS. UNTILL I
CAN REAR OR SELL BIKE

ATTACH ADDITIONAL SHEETS IF NECESSARY

SAINT CLOUD MN 563

21 AUG 2013 PM 2



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NECESSARY
IF MAILED
IN THE
UNITED STATES

U.S. Department
of Transportation

National Highway
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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration