

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received SEP - 4 2013 29-JUL-2013	Repository ☐ Reference No. 10532393
OWNER INFORMATION (Type or Print)			
Name [REDACTED]		Daytime Telephone Number [REDACTED]	
Address [REDACTED]		E-mail Address [REDACTED]	
City PHILADELPHIA	State PA	Zip Code [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FADP3F29DL [REDACTED]		Make FORD	Model FOCUS
		Model Year 2013	
Date Purchased JULY, 2013	Dealer's Name and Telephone Number KENNEDY FORD 267 628 2853		Engine: No: Cylinders 4
Original Owner ☒	Dealer's City JENKINTOWN, PA	State PA	Zip Code 19406
Transmission Type AUTO	☒ Antilock Brakes ☒ Cruise Control	Powertrain	Incident Date(s) 28-JUL-2013
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL		Failure Mileage 3000	Failure Speed 0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)			
Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2013 FORD FOCUS. THE CONTACT STATED THAT WHILE ATTEMPTING TO PARK AND APPLYING THE BRAKES, THE VEHICLE ACCELERATED AND CRASHED INTO A POOL. THE CONTACT WAS NOT INJURED. THE VEHICLE WAS NOT TAKEN TO THE DEALER FOR INSPECTION OR REPAIRS. THE CONTACT CALLED THE MANUFACTURER AND FILED A COMPLAINT. THE FAILURE MILEAGE WAS 3,000.			
TWO DAYS AFTER THE CRASH CRASHED INTO A POST - NOT A POOL. THE VEHICLE WAS TAKEN TO THE DEALER TO CHECK OUT ANY DAMAGE TO THE UNDERCARRIAGE AND GRILL WORK. DEALER FOUND NO DAMAGE.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			