

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
 U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received SEP - 4 2013 29-JUL-2013	Repository ☐
				Reference No. 10532363	
OWNER INFORMATION (Type or Print)				Daytime Telephone Number	E-mail Address
Name				Evening Telephone Number	
Address					
City	State	MI	Zip Code		
PLYMOUTH					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JTKDE3B72A0		Make TOYOTA	Model SCION TC	Model Year 2010	
Date Purchased 10-14-2010		Dealer's Name and Telephone Number VICTORY 734 4953500		Engine: No: Cylinders	Fuel Type:
Original Owner ☒	Dealer's City CANTON	State MI	Zip Code		
Transmission Type	☐ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s) 25-JUL-2013	
☐ Cruise Control					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 190000 TIRES, 192000 TIRES: SIDEWALL 532AD370SL-8 DOT F DOK 215 45 R17 YOKOHAMA				Failure Mileage 11000	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make YOKOHAMA	Tire Model (Name or Number) UNKNOWN 532AD370SL-8		Tire Size (Example P215/65R15) 215/45R17		
DOT No. (Example: DOTM19ABC036)		☒ Original Equipment ☐ Prior Repair	Failure Location: PASSENGER SIDE FRONT DRIVER REAR		
Tire Component Code 192000 TIRES: SIDEWALL		Tires Repaired 7/22/11		Tire Failure Type: BLOWOUT	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2010 TOYOTA SCION TC WITH YOKOHAMA S32A93201(NA) TIRES, SIZE 215/ 45 R17. THE CONTACT STATED THAT THE TIRES WOULD CONTINUOUSLY LOSE AIR. THE CONTACT WOULD HAVE TO ADD AIR TO THE TIRE WEEKLY. THE CONTACT TOOK THE VEHICLE TO THE DEALER FOR SERVICE AND WAS TOLD THAT THE SIDEWALLS OF THE TWO PASSENGER SIDE TIRES WERE CRACKED. THE MECHANIC TRIED TO SEAL THE TIRES BUT THE TIRES BLEW AS THE CONTACT DROVE HOME. THE FAILURE AND THE CURRENT MILEAGES WERE 11,000. THE DOT NUMBER WAS NOT AVAILABLE. TIRES LOST AIR FROM DAY ONE 10/14/10 REPORTED TO SCION 9/19/11 THAT TIRES WERE DEFECTIVE NO RESPONSE					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

FROM 10/14/10 I KEPT TELLING
VICTORY MY BRAKES WERE
BAD PULLING TO RIGHT AND
NOISE WHEN IN FACT IT WAS
THE TIRES BECAUSE THEY
KEPT LOSING AIR
THE TIRES HAD RED AND GREEN
DOIS THEY WERE DIFFERENT
THEN THE TIRES ON THE CAR
IN THE SHOW ROOM WHEN I
LEASED THE CAR 10/14/10

US Department
of Transportation

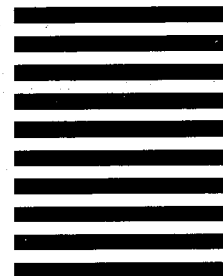
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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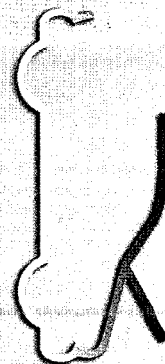
WASHINGTON, DC

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owners Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration